



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,132	1,273	1,331	1,477	1,202	1,118	1,225	1,010	1,299	1,185	1,336	1,222
Wheelchair Users	24	35	55	38	25	51	44	41	57	84	92	96
Pass'r per Hour	6.38	6.52	6.79	6.53	6.56	7.01	7.00	7.36	7.68	7.26	7.27	7.46
Total Hours	177	195	196	226	183	160	175	137	169	163	184	164
Total Miles	2,709	2,831	3,121	3,524	2,811	2,627	2,854	2,231	2,558	2,351	2,703	2,359
Revenue Hours	177	195	196	226	183	160	175	137	169	163	184	164
Revenue Miles	2,709	2,831	3,121	3,524	2,811	2,627	2,854	2,231	2,558	2,351	2,703	2,359
On-Time %	90.81%	73.99%	77.23%	75.42%	74.29%	73.07%	73.87%	61.88%	86.83%	92.50%	90.83%	92.41%
No-Show %	2.74%	2.15%	1.33%	2.70%	2.19%	3.37%	3.31%	5.43%	0.00%	1.98%	3.88%	2.55%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints		2	1	1	1	1	1	5	4	2		
Cost per Pass'r	\$15.60	\$14.48	\$12.00	\$11.59	\$11.80	\$14.27	\$11.69	\$11.57	\$11.35	\$12.40	\$11.58	\$13.17
Cost per Hour	\$99.58	\$94.37	\$81.44	\$75.65	\$77.36	\$100.00	\$81.85	\$85.21	\$87.21	\$90.11	\$84.24	\$98.26
Cost per Miles	\$6.52	\$6.51	\$5.12	\$4.86	\$5.05	\$6.07	\$5.02	\$5.24	\$5.76	\$6.25	\$5.72	\$6.82
Fare Revenue	\$1,822	\$2,040	\$2,105	\$5,367	\$1,905	\$1,830	\$1,962	\$1,620	\$1,919	\$3,406	\$2,073	\$1,829
Total Cost	\$17,661	\$18,432	\$15,970	\$17,119	\$14,182	\$15,955	\$14,319	\$11,689	\$14,744	\$14,700	\$15,472	\$16,099



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,132	2,405	3,736	5,213	6,415	7,533	8,758	9,768	11,067	12,252	13,588	14,810
Wheelchair Users	24	59	114	152	177	228	272	313	370	454	546	642
Pass'r per Hour	6.38	6.45	6.57	6.56	6.56	6.62	6.67	6.74	6.84	6.87	6.91	6.95
Total Hours	177	373	569	795	978	1,138	1,313	1,450	1,619	1,782	1,966	2,130
Total Miles	2,709	5,540	8,660	12,184	14,995	17,623	20,477	22,708	25,266	27,617	30,320	32,679
Revenue Hours	177	373	569	795	978	1,138	1,313	1,450	1,619	1,782	1,966	2,130
Revenue Miles	2,709	5,540	8,660	12,184	14,995	17,623	20,477	22,708	25,266	27,617	30,320	32,679
On-Time %	90.81%	81.91%	80.24%	78.87%	78.02%	77.28%	76.80%	75.31%	76.51%	77.96%	79.13%	80.16%
No-Show %	2.74%	2.43%	2.04%	2.23%	2.22%	2.39%	2.52%	2.83%	2.51%	2.45%	2.60%	2.59%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints		2	3	4	5	6	7	12	16	18	18	18
Cost per Pass'r	\$15.60	\$15.01	\$13.94	\$13.27	\$12.99	\$13.18	\$12.98	\$12.83	\$12.66	\$12.63	\$12.53	\$12.58
Cost per Hour	\$99.58	\$96.85	\$91.54	\$87.01	\$85.21	\$87.28	\$86.56	\$86.43	\$86.51	\$86.84	\$86.60	\$87.49
Cost per Miles	\$6.52	\$6.52	\$6.01	\$5.68	\$5.56	\$5.64	\$5.55	\$5.52	\$5.54	\$5.60	\$5.61	\$5.70
Fare Revenue	\$1,822	\$3,862	\$5,967	\$11,333	\$13,238	\$15,067	\$17,029	\$18,649	\$20,568	\$23,973	\$26,046	\$27,874
Total Cost	\$17,661	\$36,093	\$52,062	\$69,181	\$83,363	\$99,318	\$113,637	\$125,325	\$140,069	\$154,769	\$170,242	\$186,340



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	369	334	752	3,511	1,059	710	801	1,038	1,091	1,182	877	133
Wheelchair Users			1									
Pass'r per Hour	6.36	5.37	9.22	16.46	10.90	11.29	9.87	13.01	13.35	13.30	12.37	5.67
Total Hours	72	72	111	283	137	96	125	129	139	143	114	32
Total Miles	854	872	1,233	3,186	1,412	1,023	1,307	1,299	1,480	1,440	1,190	350
Revenue Hours	58	62	82	213	97	63	81	80	82	89	71	23
Revenue Miles	697	760	870	2,233	957	651	806	778	847	866	683	276
On-Time %	84.39%	81.98%	81.77%	88.49%	91.84%	95.68%	93.64%	94.15%	92.39%	91.35%	90.47%	83.33%
No-Show %	1.07%	0.29%	0.13%	0.05%	0.09%	0.14%	0.12%	0.38%	0.27%	0.08%	0.00%	0.00%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints												
Cost per Pass'r	\$19.79	\$17.26	\$11.10	\$6.20	\$9.66	\$10.37	\$10.88	\$8.90	\$9.17	\$9.00	\$9.49	\$19.43
Cost per Hour	\$125.97	\$92.64	\$102.32	\$102.06	\$105.35	\$117.05	\$107.40	\$115.75	\$122.37	\$119.68	\$117.37	\$110.10
Cost per Miles	\$10.48	\$7.58	\$9.60	\$9.75	\$10.69	\$11.31	\$10.82	\$11.87	\$11.81	\$12.28	\$12.19	\$9.38
Fare Revenue	\$369	\$334	\$747	\$1,685	\$830	\$714	\$801	\$1,120	\$1,091	\$1,175	\$877	\$127
Total Cost	\$7,304	\$5,765	\$8,349	\$21,768	\$10,232	\$7,360	\$8,719	\$9,233	\$10,004	\$10,634	\$8,319	\$2,584



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	369	703	1,455	4,966	6,025	6,735	7,536	8,574	9,665	10,847	11,724	11,857
Wheelchair Users			1									
Pass'r per Hour	6.36	5.85	7.21	11.96	11.76	11.71	11.48	11.65	11.82	11.96	11.99	11.85
Total Hours	72	144	255	537	674	771	895	1,024	1,163	1,306	1,420	1,451
Total Miles	854	1,727	2,959	6,145	7,557	8,580	9,886	11,186	12,665	14,105	15,295	15,645
Revenue Hours	58	120	202	415	512	575	656	736	818	907	978	1,001
Revenue Miles	697	1,457	2,327	4,559	5,516	6,167	6,973	7,751	8,598	9,464	10,147	10,422
On-Time %	84.39%	83.23%	82.69%	84.86%	86.38%	87.44%	88.22%	88.81%	89.17%	89.38%	89.46%	89.34%
No-Show %	1.07%	0.70%	0.41%	0.16%	0.14%	0.14%	0.14%	0.17%	0.18%	0.17%	0.16%	0.15%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints												
Cost per Pass'r	\$19.79	\$18.59	\$14.72	\$8.70	\$8.87	\$9.02	\$9.22	\$9.18	\$9.18	\$9.16	\$9.19	\$9.30
Cost per Hour	\$125.97	\$108.72	\$106.13	\$104.04	\$104.29	\$105.68	\$105.89	\$106.96	\$108.50	\$109.60	\$110.16	\$110.16
Cost per Miles	\$10.48	\$8.97	\$9.20	\$9.47	\$9.68	\$9.85	\$9.97	\$10.16	\$10.32	\$10.50	\$10.61	\$10.58
Fare Revenue	\$369	\$703	\$1,450	\$3,135	\$3,965	\$4,679	\$5,480	\$6,600	\$7,691	\$8,866	\$9,743	\$9,870
Total Cost	\$7,304	\$13,069	\$21,418	\$43,186	\$53,418	\$60,778	\$69,497	\$78,730	\$88,734	\$99,367	\$107,686	\$110,271



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,738	1,917	1,804	2,111	2,117	1,624	1,359	1,307	1,729	1,951	1,699	1,666
Wheelchair Users	414	428	384	375	437	330	305	289	363	441	398	381
Pass'r per Hour	4.08	3.86	5.20	3.95	4.10	4.05	3.95	3.94	3.92	3.88	3.93	4.30
Total Hours	427	496	347	535	517	401	344	331	442	503	432	387
Total Miles	9,805	10,120	10,188	11,538	11,252	8,769	7,248	6,833	8,978	10,079	8,734	7,877
Revenue Hours	427	496	347	535	517	401	344	331	442	503	432	387
Revenue Miles	9,805	10,120	10,188	11,538	11,252	8,769	7,248	6,833	8,978	10,079	8,734	7,877
On-Time %	68.02%	64.65%	65.97%	68.78%	66.65%	63.88%	61.80%	58.08%	78.28%	87.46%	87.43%	90.26%
No-Show %	6.80%	5.00%	5.10%	4.60%	4.85%	5.25%	5.36%	6.64%	0.00%	3.93%	5.40%	5.50%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints		1	1	7	5	5	2	4	8	1	1	
Cost per Pass'r	\$22.41	\$22.04	\$22.82	\$23.12	\$22.72	\$22.94	\$24.22	\$22.59	\$22.46	\$23.20	\$22.89	\$22.54
Cost per Hour	\$91.33	\$85.13	\$118.68	\$91.26	\$93.07	\$92.87	\$95.55	\$89.08	\$87.97	\$90.03	\$90.09	\$96.92
Cost per Miles	\$3.97	\$4.17	\$4.04	\$4.23	\$4.27	\$4.25	\$4.54	\$4.32	\$4.33	\$4.49	\$4.45	\$4.77
Fare Revenue	\$1,557	\$440	\$1,690	\$392	\$368	\$222	\$1,623	\$1,596	\$1,693	\$2,317	\$1,850	\$1,680
Total Cost	\$38,951	\$42,247	\$41,171	\$48,796	\$48,095	\$37,262	\$32,915	\$29,526	\$38,841	\$45,272	\$38,898	\$37,548



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,738	3,655	5,459	7,570	9,687	11,311	12,670	13,977	15,706	17,657	19,356	21,022
Wheelchair Users	414	842	1,226	1,601	2,038	2,368	2,673	2,962	3,325	3,766	4,164	4,545
Pass'r per Hour	4.08	3.96	4.30	4.20	4.17	4.15	4.13	4.11	4.09	4.07	4.05	4.07
Total Hours	427	923	1,270	1,804	2,321	2,722	3,067	3,398	3,840	4,343	4,774	5,162
Total Miles	9,805	19,925	30,113	41,651	52,903	61,671	68,919	75,752	84,730	94,809	103,543	111,420
Revenue Hours	427	923	1,270	1,804	2,321	2,722	3,067	3,398	3,840	4,343	4,774	5,162
Revenue Miles	9,805	19,925	30,113	41,651	52,903	61,671	68,919	75,752	84,730	94,809	103,543	111,420
On-Time %	68.02%	66.26%	66.16%	66.88%	66.83%	66.41%	65.92%	65.19%	66.61%	68.89%	70.49%	72.04%
No-Show %	6.80%	5.87%	5.61%	5.33%	5.23%	5.23%	5.24%	5.38%	4.81%	4.72%	4.78%	4.83%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints		1	2	9	14	19	21	25	33	34	35	35
Cost per Pass'r	\$22.41	\$22.22	\$22.42	\$22.61	\$22.63	\$22.68	\$22.84	\$22.82	\$22.78	\$22.83	\$22.83	\$22.81
Cost per Hour	\$91.33	\$87.99	\$96.38	\$94.86	\$94.46	\$94.23	\$94.38	\$93.86	\$93.18	\$92.82	\$92.57	\$92.90
Cost per Miles	\$3.97	\$4.08	\$4.06	\$4.11	\$4.14	\$4.16	\$4.20	\$4.21	\$4.22	\$4.25	\$4.27	\$4.30
Fare Revenue	\$1,557	\$1,997	\$3,687	\$4,079	\$4,447	\$4,669	\$6,292	\$7,888	\$9,581	\$11,898	\$13,748	\$15,428
Total Cost	\$38,951	\$81,197	\$122,368	\$171,165	\$219,259	\$256,521	\$289,436	\$318,962	\$357,802	\$403,075	\$441,972	\$479,521



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	377	490	440	490	468	386	437	332	372	398	319	313
Wheelchair Users	86	127	119	128	135	94	86	78	79	78	59	57
Pass'r per Hour	2.84	3.14	3.00	3.04	2.79	2.67	2.68	2.61	2.76	2.73	2.55	2.66
Total Hours	133	156	147	161	168	144	163	127	135	146	125	118
Total Miles	3,602	4,058	3,563	4,221	4,583	3,925	4,634	3,214	3,738	4,299	4,383	3,548
Revenue Hours	133	156	147	161	168	144	163	127	135	146	125	118
Revenue Miles	3,602	4,058	3,563	4,221	4,583	3,925	4,634	3,214	3,738	4,299	4,383	3,548
On-Time %	60.21%	63.09%	63.76%	61.57%	60.86%	59.84%	58.35%	58.13%	77.71%	88.28%	87.54%	94.55%
No-Show %	6.45%	3.16%	4.76%	6.66%	5.07%	6.31%	5.81%	7.77%	0.00%	3.16%	2.74%	4.57%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints				0	1			0			1	
Cost per Pass'r	\$28.02	\$25.01	\$24.58	\$26.25	\$29.75	\$29.67	\$28.37	\$25.36	\$26.78	\$34.87	\$41.74	\$35.85
Cost per Hour	\$79.57	\$78.48	\$73.75	\$79.90	\$83.06	\$79.32	\$76.01	\$66.12	\$73.87	\$95.15	\$106.58	\$95.30
Cost per Miles	\$2.93	\$3.02	\$3.04	\$3.05	\$3.04	\$2.92	\$2.68	\$2.62	\$2.67	\$3.23	\$3.04	\$3.16
Fare Revenue	\$188	\$545	\$863	\$678	\$489	\$428	\$1,080	\$828	\$184	\$892	\$739	\$697
Total Cost	\$10,565	\$12,254	\$10,815	\$12,864	\$13,923	\$11,451	\$12,398	\$8,420	\$9,963	\$13,880	\$13,314	\$11,221



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	377	867	1,307	1,797	2,265	2,651	3,088	3,420	3,792	4,190	4,509	4,822
Wheelchair Users	86	213	332	460	595	689	775	853	932	1,010	1,069	1,126
Pass'r per Hour	2.84	3.00	3.00	3.01	2.96	2.92	2.88	2.85	2.84	2.83	2.81	2.80
Total Hours	133	289	436	597	764	909	1,072	1,199	1,334	1,480	1,605	1,722
Total Miles	3,602	7,660	11,222	15,443	20,027	23,951	28,585	31,798	35,536	39,835	44,218	47,766
Revenue Hours	133	289	436	597	764	909	1,072	1,199	1,334	1,480	1,605	1,722
Revenue Miles	3,602	7,660	11,222	15,443	20,027	23,951	28,585	31,798	35,536	39,835	44,218	47,766
On-Time %	60.21%	61.83%	62.48%	62.23%	61.95%	61.64%	61.17%	60.87%	62.52%	64.81%	66.37%	68.12%
No-Show %	6.45%	4.62%	4.66%	5.22%	5.19%	5.35%	5.42%	5.65%	5.12%	4.94%	4.79%	4.77%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints				0	1	1	1	1	1	1	2	2
Cost per Pass'r	\$28.02	\$26.32	\$25.73	\$25.87	\$26.68	\$27.11	\$27.29	\$27.10	\$27.07	\$27.81	\$28.80	\$29.25
Cost per Hour	\$79.57	\$78.98	\$77.22	\$77.94	\$79.06	\$79.10	\$78.63	\$77.30	\$76.96	\$78.75	\$80.92	\$81.90
Cost per Miles	\$2.93	\$2.98	\$3.00	\$3.01	\$3.02	\$3.00	\$2.95	\$2.91	\$2.89	\$2.93	\$2.94	\$2.95
Fare Revenue	\$188	\$733	\$1,596	\$2,274	\$2,763	\$3,191	\$4,271	\$5,099	\$5,283	\$6,175	\$6,913	\$7,610
Total Cost	\$10,565	\$22,818	\$33,633	\$46,497	\$60,420	\$71,871	\$84,269	\$92,688	\$102,651	\$116,531	\$129,845	\$141,066



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,241	1,413	1,368	1,585	1,322	1,407	1,574	1,363	1,508	1,730	1,628	1,448
Wheelchair Users	159	189	175	181	167	212	176	192	229	300	268	218
Pass'r per Hour	4.51	4.52	5.01	4.78	4.94	4.85	5.20	4.97	5.35	5.24	4.94	5.08
Total Hours	275	312	273	332	268	290	303	274	282	330	329	285
Total Miles	5,069	5,494	5,160	6,616	5,281	5,331	5,702	4,870	5,111	5,649	5,713	5,113
Revenue Hours	275	312	273	332	268	290	303	274	282	330	329	285
Revenue Miles	5,069	5,494	5,160	6,616	5,281	5,331	5,702	4,870	5,111	5,649	5,713	5,113
On-Time %	89.27%	88.19%	89.73%	88.56%	86.26%	86.25%	85.39%	81.90%	84.13%	90.55%	90.33%	91.73%
No-Show %	4.39%	3.35%	2.28%	3.53%	5.43%	5.25%	3.19%	4.55%	0.00%	2.69%	3.15%	3.53%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints	1	2	0		1	1	1	5	6	1	1	
Cost per Pass'r	\$14.55	\$14.51	\$14.52	\$14.48	\$14.60	\$14.63	\$14.53	\$14.63	\$14.03	\$14.77	\$14.15	\$14.02
Cost per Hour	\$65.65	\$65.61	\$72.67	\$69.21	\$72.08	\$70.93	\$75.55	\$72.77	\$75.01	\$77.40	\$69.95	\$71.23
Cost per Miles	\$3.56	\$3.73	\$3.85	\$3.47	\$3.65	\$3.86	\$4.01	\$4.10	\$4.14	\$4.52	\$4.03	\$3.97
Fare Revenue	\$1,613	\$3,088	\$2,933	\$4,874	\$3,759	\$3,724	\$1,521	\$2,206	\$653	\$2,576	\$968	\$1,927
Total Cost	\$18,054	\$20,499	\$19,860	\$22,958	\$19,299	\$20,578	\$22,875	\$19,942	\$21,163	\$25,556	\$23,043	\$20,306



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,241	2,654	4,022	5,607	6,929	8,336	9,910	11,273	12,781	14,511	16,139	17,587
Wheelchair Users	159	348	523	704	871	1,083	1,259	1,451	1,680	1,980	2,248	2,466
Pass'r per Hour	4.51	4.52	4.67	4.70	4.75	4.76	4.83	4.84	4.90	4.94	4.94	4.95
Total Hours	275	587	861	1,192	1,460	1,750	2,053	2,327	2,609	2,939	3,269	3,554
Total Miles	5,069	10,563	15,723	22,339	27,620	32,951	38,653	43,523	48,634	54,283	59,996	65,109
Revenue Hours	275	587	861	1,192	1,460	1,750	2,053	2,327	2,609	2,939	3,269	3,554
Revenue Miles	5,069	10,563	15,723	22,339	27,620	32,951	38,653	43,523	48,634	54,283	59,996	65,109
On-Time %	89.27%	88.69%	89.05%	88.91%	88.40%	88.04%	87.64%	86.98%	86.67%	87.10%	87.40%	87.74%
No-Show %	4.39%	3.84%	3.31%	3.37%	3.77%	4.02%	3.89%	3.97%	3.52%	3.42%	3.39%	3.41%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints	1	3	3	3	4	5	6	11	17	18	19	19
Cost per Pass'r	\$14.55	\$14.53	\$14.52	\$14.51	\$14.53	\$14.55	\$14.54	\$14.55	\$14.49	\$14.53	\$14.49	\$14.45
Cost per Hour	\$65.65	\$65.63	\$67.87	\$68.24	\$68.95	\$69.27	\$70.20	\$70.50	\$70.99	\$71.71	\$71.53	\$71.51
Cost per Miles	\$3.56	\$3.65	\$3.72	\$3.64	\$3.64	\$3.68	\$3.73	\$3.77	\$3.81	\$3.88	\$3.90	\$3.90
Fare Revenue	\$1,613	\$4,701	\$7,634	\$12,508	\$16,266	\$19,990	\$21,511	\$23,717	\$24,369	\$26,945	\$27,913	\$29,840
Total Cost	\$18,054	\$38,553	\$58,413	\$81,371	\$100,670	\$121,247	\$144,123	\$164,065	\$185,228	\$210,784	\$233,827	\$254,133



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	6,518	7,199	6,469	7,236	6,109	5,677	6,975	6,241	6,757	6,546	6,736	6,764
Wheelchair Users	1,234	1,322	1,128	1,225	1,246	1,168	1,404	1,230	1,380	1,315	1,329	1,333
Pass'r per Hour	3.43	3.51	3.46	3.50	3.39	3.18	3.19	3.16	3.27	3.42	3.28	3.44
Total Hours	2,128	2,284	2,079	2,291	2,015	2,010	2,455	2,208	2,299	2,123	2,284	2,221
Total Miles	24,745	25,784	23,573	25,982	22,226	22,302	27,594	25,209	26,760	23,909	25,431	24,752
Revenue Hours	1,899	2,049	1,871	2,070	1,804	1,785	2,184	1,976	2,067	1,914	2,051	1,969
Revenue Miles	21,161	22,074	20,250	22,436	18,915	18,806	23,321	21,534	23,021	20,491	21,707	20,887
On-Time %	85.58%	89.79%	88.35%	87.43%	88.07%	90.13%	91.54%	89.85%	89.00%	91.13%	90.47%	89.51%
No-Show %	2.91%	2.45%	2.48%	2.62%	3.30%	3.50%	2.67%	2.77%	3.05%	3.63%	2.88%	2.71%
# Road Calls	0	4	1	2	1	0	0	0	1	1	1	0
# Complaints	1		2	0	0	0		1		1		1
Cost per Pass'r	\$23.40	\$22.17	\$23.17	\$21.11	\$23.81	\$25.31	\$23.11	\$24.25	\$23.76	\$23.87	\$23.70	\$24.03
Cost per Hour	\$80.32	\$77.88	\$80.12	\$73.79	\$80.66	\$80.49	\$73.80	\$76.58	\$77.64	\$81.64	\$77.83	\$82.56
Cost per Miles	\$7.21	\$7.23	\$7.40	\$6.81	\$7.69	\$7.64	\$6.91	\$7.03	\$6.97	\$7.62	\$7.35	\$7.78
Fare Revenue	\$6,025	\$8,209	\$7,278	\$8,270	\$5,761	\$10,419	\$11,879	\$5,669	\$10,351	\$5,598	\$9,834	\$6,301
Total Cost	\$152,536	\$159,580	\$149,907	\$152,722	\$145,484	\$143,675	\$161,216	\$151,343	\$160,516	\$156,234	\$159,618	\$162,560



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	6,518	13,717	20,186	27,422	33,531	39,208	46,183	52,424	59,181	65,727	72,463	79,227
Wheelchair Users	1,234	2,556	3,684	4,909	6,155	7,323	8,727	9,957	11,337	12,652	13,981	15,314
Pass'r per Hour	3.43	3.47	3.47	3.48	3.46	3.42	3.38	3.35	3.34	3.35	3.34	3.35
Total Hours	2,128	4,412	6,491	8,781	10,796	12,806	15,261	17,469	19,768	21,891	24,175	26,396
Total Miles	24,745	50,529	74,101	100,083	122,309	144,611	172,205	197,413	224,174	248,083	273,514	298,267
Revenue Hours	1,899	3,948	5,819	7,889	9,693	11,478	13,662	15,638	17,706	19,619	21,670	23,639
Revenue Miles	21,161	43,235	63,484	85,920	104,835	123,641	146,962	168,496	191,517	212,008	233,715	254,603
On-Time %	85.58%	87.79%	87.97%	87.83%	87.87%	88.20%	88.70%	88.84%	88.86%	89.09%	89.21%	89.24%
No-Show %	2.91%	2.67%	2.61%	2.61%	2.74%	2.85%	2.82%	2.82%	2.84%	2.92%	2.92%	2.90%
# Road Calls	0	4	5	7	8	8	8	8	9	10	11	11
# Complaints	1	1	3	3	3	3	3	4	4	5	5	6
Cost per Pass'r	\$23.40	\$22.75	\$22.89	\$22.42	\$22.67	\$23.05	\$23.06	\$23.20	\$23.27	\$23.33	\$23.36	\$23.42
Cost per Hour	\$80.32	\$79.05	\$79.40	\$77.92	\$78.43	\$78.75	\$77.96	\$77.79	\$77.77	\$78.15	\$78.12	\$78.49
Cost per Miles	\$7.21	\$7.22	\$7.28	\$7.15	\$7.25	\$7.31	\$7.25	\$7.22	\$7.19	\$7.23	\$7.24	\$7.29
Fare Revenue	\$6,025	\$14,234	\$21,512	\$29,783	\$35,544	\$45,963	\$57,842	\$63,511	\$73,862	\$79,460	\$89,294	\$95,595
Total Cost	\$152,536	\$312,116	\$462,022	\$614,744	\$760,228	\$903,902	\$1,065,118	\$1,216,461	\$1,376,977	\$1,533,211	\$1,692,828	\$1,855,388



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	234	191	122	339	116	79	251	376	305	498	569	246
Wheelchair Users			1		2				3			
Pass'r per Hour	14.64	11.94	9.76	14.01	8.80	6.06	16.77	18.73	14.81	16.21	13.32	12.32
Total Hours	30	27	26	43	23	22	36	55	46	63	76	40
Total Miles	306	237	263	403	231	212	352	580	463	658	807	438
Revenue Hours	16	16	13	24	13	13	15	20	21	31	43	20
Revenue Miles	151	113	104	180	129	111	128	193	180	303	413	173
On-Time %	87.50%	97.01%	100.00%	98.80%	95.16%	100.00%	93.50%	89.47%	94.50%	92.53%	95.85%	93.25%
No-Show %	3.30%	4.50%	7.57%	1.45%	3.33%	7.05%	1.95%	1.57%	2.24%	0.20%	1.38%	1.60%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints												
Cost per Pass'r	\$7.50	\$10.03	\$14.43	\$8.09	\$14.15	\$20.14	\$9.19	\$8.85	\$9.51	\$8.71	\$9.19	\$12.50
Cost per Hour	\$109.78	\$119.73	\$140.82	\$113.40	\$124.55	\$122.10	\$154.16	\$165.76	\$140.79	\$141.27	\$122.44	\$153.95
Cost per Miles	\$11.64	\$16.97	\$16.91	\$15.23	\$12.69	\$14.28	\$18.10	\$17.21	\$16.10	\$14.35	\$12.66	\$17.73
Fare Revenue	\$85	\$66	\$38	\$99	\$20	\$4	\$69	\$121	\$83	\$146	\$186	\$66
Total Cost	\$1,754	\$1,916	\$1,760	\$2,744	\$1,642	\$1,591	\$2,308	\$3,329	\$2,900	\$4,340	\$5,232	\$3,074



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	234	425	547	886	1,002	1,081	1,332	1,708	2,013	2,511	3,080	3,326
Wheelchair Users			1		3				6			
Pass'r per Hour	14.64	13.29	12.30	12.90	12.24	11.39	12.12	13.14	13.37	13.85	13.75	13.63
Total Hours	30	57	83	126	149	170	207	261	307	370	446	486
Total Miles	306	543	806	1,209	1,440	1,652	2,004	2,584	3,047	3,705	4,512	4,950
Revenue Hours	16	32	44	69	82	95	110	130	151	181	224	244
Revenue Miles	151	264	368	548	677	789	916	1,110	1,290	1,592	2,006	2,179
On-Time %	87.50%	92.36%	95.26%	96.27%	96.07%	96.66%	96.17%	95.10%	95.02%	94.61%	94.82%	94.69%
No-Show %	3.30%	3.84%	4.70%	3.48%	3.46%	3.73%	3.40%	3.00%	2.89%	2.37%	2.19%	2.14%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints												
Cost per Pass'r	\$7.50	\$8.64	\$9.93	\$9.23	\$9.80	\$10.55	\$10.30	\$9.98	\$9.91	\$9.67	\$9.58	\$9.80
Cost per Hour	\$109.78	\$114.76	\$122.08	\$119.02	\$119.91	\$120.21	\$124.84	\$131.16	\$132.48	\$133.97	\$131.77	\$133.59
Cost per Miles	\$11.64	\$13.92	\$14.77	\$14.92	\$14.49	\$14.46	\$14.97	\$15.36	\$15.46	\$15.25	\$14.72	\$14.96
Fare Revenue	\$85	\$151	\$188	\$287	\$308	\$312	\$381	\$501	\$585	\$731	\$917	\$983
Total Cost	\$1,754	\$3,670	\$5,430	\$8,174	\$9,816	\$11,407	\$13,715	\$17,043	\$19,943	\$24,283	\$29,515	\$32,590



2019 Monthly Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,351	1,295	1,493	1,758	1,402	1,433	1,436	1,265	1,615	1,751	1,776	1,451
Wheelchair Users	70	75	88	126	120	153	115	85	104	135	142	151
Pass'r per Hour	5.35	5.10	5.48	5.78	5.71	5.37	5.68	5.44	6.22	5.85	5.38	5.42
Total Hours	252	254	273	304	246	267	253	232	260	300	330	268
Total Miles	4,791	4,208	4,934	5,569	4,475	4,936	4,397	3,702	4,740	5,358	5,520	4,416
Revenue Hours	252	254	273	304	246	267	253	232	260	300	330	268
Revenue Miles	4,791	4,208	4,934	5,569	4,475	4,936	4,397	3,702	4,740	5,358	5,520	4,416
On-Time %	86.08%	68.95%	73.52%	73.56%	73.18%	71.03%	71.86%	64.27%	84.28%	90.38%	90.56%	91.02%
No-Show %	3.01%	4.00%	2.86%	2.17%	3.17%	1.84%	2.17%	3.43%	0.00%	1.51%	1.98%	2.22%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints	1	2	0	1	2	1	1	9	4	1	2	1
Cost per Pass'r	\$13.62	\$13.37	\$13.98	\$14.54	\$15.06	\$14.01	\$14.11	\$14.26	\$14.03	\$14.40	\$13.70	\$13.33
Cost per Hour	\$72.89	\$68.18	\$76.57	\$84.07	\$86.00	\$75.25	\$80.10	\$77.60	\$87.27	\$84.18	\$73.69	\$72.21
Cost per Miles	\$3.84	\$4.11	\$4.23	\$4.59	\$4.72	\$4.07	\$4.61	\$4.87	\$4.78	\$4.71	\$4.41	\$4.38
Fare Revenue	\$3,418	\$3,124	\$3,591	\$4,272	\$3,453	\$3,507	\$3,536	\$3,068	\$3,541	\$3,979	\$3,937	\$3,419
Total Cost	\$18,399	\$17,309	\$20,870	\$25,555	\$21,114	\$20,070	\$20,263	\$18,039	\$22,659	\$25,218	\$24,327	\$19,343



2019 Year To Date Operating Data

Indicator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Passengers	1,351	2,646	4,139	5,897	7,299	8,732	10,168	11,433	13,048	14,799	16,575	18,026
Wheelchair Users	70	145	233	359	479	632	747	832	936	1,071	1,213	1,364
Pass'r per Hour	5.35	5.23	5.31	5.45	5.49	5.47	5.50	5.50	5.58	5.61	5.58	5.57
Total Hours	252	506	779	1,083	1,328	1,595	1,848	2,081	2,340	2,640	2,970	3,238
Total Miles	4,791	8,999	13,933	19,502	23,977	28,912	33,309	37,011	41,751	47,109	52,630	57,045
Revenue Hours	252	506	779	1,083	1,328	1,595	1,848	2,081	2,340	2,640	2,970	3,238
Revenue Miles	4,791	8,999	13,933	19,502	23,977	28,912	33,309	37,011	41,751	47,109	52,630	57,045
On-Time %	86.08%	77.70%	76.19%	75.41%	74.98%	74.33%	73.98%	72.94%	74.22%	76.01%	77.49%	78.54%
No-Show %	3.01%	3.50%	3.27%	2.94%	2.99%	2.80%	2.71%	2.79%	2.45%	2.34%	2.31%	2.30%
# Road Calls	0	0	0	0	0	0	0	0	0	0	0	0
# Complaints	1	3	3	4	6	7	8	17	21	22	24	25
Cost per Pass'r	\$13.62	\$13.50	\$13.67	\$13.93	\$14.15	\$14.12	\$14.12	\$14.14	\$14.12	\$14.16	\$14.11	\$14.04
Cost per Hour	\$72.89	\$70.53	\$72.64	\$75.85	\$77.73	\$77.31	\$77.69	\$77.68	\$78.75	\$79.36	\$78.73	\$78.19
Cost per Miles	\$3.84	\$3.97	\$4.06	\$4.21	\$4.31	\$4.27	\$4.31	\$4.37	\$4.41	\$4.45	\$4.44	\$4.44
Fare Revenue	\$3,418	\$6,542	\$10,133	\$14,405	\$17,858	\$21,365	\$24,900	\$27,968	\$31,509	\$35,487	\$39,424	\$42,843
Total Cost	\$18,399	\$35,708	\$56,578	\$82,133	\$103,247	\$123,317	\$143,581	\$161,620	\$184,279	\$209,497	\$233,824	\$253,167