# POMONA VALLEY TRANSPORTATION AUTHORITY REGULAR BOARD MEETING

Wednesday, March 13, 2024 5:00 P.M.

CITY OF LAVERNE COMMUNITY CENTER CLASSROOM 1 3680 "D" STREET LA VERNE, CA 91750

| ATT.<br><u>NO.</u> | SUGGESTED<br>DISPOSITION   |                |             |
|--------------------|--|----------------|-------------|
| 1.                 | Call to Order  |                |             |
| 2.                 | Consent Calendar A. Minutes (Sep) B. Financial Report (Dec) C. Check Register (Dec)      | 2A<br>2B<br>2C | Action      |
| 3.                 | Operations update (Lora, Transdev GM)  | 3              | Information |
| 4.                 | Uber Transition/Fare resuming (Nicole)   | 4              | Information |
| 5.                 | FY25 Preliminary budget (Nicole)   | 5              | Information |
| 6.                 | Oral - members of the public may address the Board on items of interest during this time |                |             |
| 7.                 | New Business   |                |             |
| 8.                 | Adjourn to next regular meeting  May 8, 2024   |                | Action      |

<sup>\*</sup>Public Comment Time Limit 4 minutes

#### POMONA VALLEY TRANSPORTATION AUTHORITY

#### WEDNESDAY, September 13, 2023

#### **REGULAR BOARD OF DIRECTORS MEETING MINUTES**

#### Present:

#### **Claremont**

Corey Calaycay, Councilmember Kristin Mikula, Community Services

#### La Verne

Rick Crosby, Mayor Pro Tem JR Ranells, Assist. City Manager

#### **Pomona**

Nora Garcia, Councilmember Shandy Dittman, Public Works

#### **PVTA**

Nicole Carranza, CEO Erika Jacquez, Senior Program Manager Diana Mendez, Mobility Manager

#### **Transdev**

Tony Mercado, Regional Manager Lora Sanchez, General Manager Rachel Estrada, Safety and Operations Manager

#### **Foothill Transit**

Joseph Raquel, Director of Planning

#### 1. Call to Order

The meeting was called to order at 5:08 p.m. by Nora Garcia.

#### 2. Consent Calendar

- A. Minutes (June)
- B. Administrator's Report
- C. Financial Report (June)
- D. Check Register (June)
- E. Electronic Payment Policy
- F. Vehicle Surplus

**Action:** It was **MOVED** by JR Ranells, **SECONDED** by Corey Calaycay Board unanimously **VOTED** to approve the consent calendar as presented.

#### 3. Operations Report - June

#### Erika Jacquez presenting

The Get About ridership has increased from the Covid-19 numbers, but is still down about 35% from pre covid-19 years. Group trip ridership is also lower due to many programs and sports not returning. Our 90% on time performance threshold was met by our contractor who increased hiring.

#### 4. <u>Contractor Emergency Changes</u>

#### **Nicole Carranza Presenting**

Transdev's subcontractor Network Paratransit presented them a 30 day notice to terminate services. All vehicles on lease to Network were transferred over to Transdev who was already in the process of hiring and training more drivers. Uber had to be brought in to assist with overflow trips. In order to make this more efficient, PVTA declared a fee waiver across all services. One of the advantages to using a service like Uber is that cost is reduced because Uber charges per ride with no overhead cost. The fare waiver will not affect the budget.

#### Tony Mercado

Network Paratransit exited the existing contract for their own reasons. Transdev worked with PVTA to bring Uber in and explore the possibility of bringing in a 3rd option. To help assist with the transition, Transdev temporarily brought in drivers from its El Monte yard to help with the increase in trips.

Questions for Tony:

Nora Garcia asked: Is the Trandev yard union?

Tony: Yes, ATU represents that contract.

Nora: Will bringing Uber conflict the union contract?

Tony: The union was notified about the change and they were also notified that hiring of union workers will increase. The cab subcontractor was also not union so the change will be favorable for the union long term.

#### 5. Senior Age Qualification Change from 60+ to 65+

#### **Nicole Carranza presenting**

PVTA is recommending an age increase for seniors from 60+ to 65+ for all services. The federal grants that fund Get About (section 5310) are changing their age requirement from 60+ to 65+. The recommendation is to make this change for all PVTA services to avoid confusion. PVTA held a public hearing to listen to any members of the public that may have cause for concern. No one showed up to the forum but we did receive a question via email and that was addressed. Current registered riders would not be affected and any seniors under the age of 65 would be "grandfathered" in.

#### Questions

JR Ranells: what is the current age of seniors registered for PVTA services? Erika Jacquez: Average is 72 for Get About services. By the time the new grant takes effect the current riders between the ages of 60-64 will meet or be very close to meeting the new age requirements (65+).

JR Ranells: How many people would have to be "grandfathered" in?

Erika: it is estimated that not very many but it would be about 110 passengers and that would still be covered by the existing grant.

Nora: when does the current grant end?

Erika: in approximately 3 years and the extension has already been approved with the new age requirements.

**Action:** It was **MOVED** by Rick Crosby, **SECONDED** by Corey Calaycay Board unanimously **VOTED** to approve raising the minimum age registration from 60+ to 65+ for all PVTA services for seniors.

## 6. Oral - members of the public may address the Board on items of interest

No members of the public addressed the board

#### 7. New Business

The December meeting is tentatively scheduled, this will move forward if approval is needed on action items.

#### 8. Adjourn to next regular meeting

December 13, 2023

March 5,2024

AGENDA ITEM #2B

#### **MEMORANDUM**

To: Pomona Valley Transportation Authority

From: Erika Jacquez, Senior Program Manager

Subject: Financial Report for December FY24

#### **Get About**

The financial report is detailing the initial six months of FY 24. Transdev has been diligently addressing reporting challenges stemming from the conclusion of Network's contract. The figures presented in this report are provisional and subject to minor adjustments as we approach finalization. Notably, fare revenues have fallen below projections due to fares being waived during this period, with resumption anticipated in April. Due to reporting delays, submissions for Sub Regional and FTA billing remain outstanding. However, billing for Prop A has been successfully submitted for the initial three quarters and will be incorporated in future financial reports.

#### **Claremont Dial-a-Ride**

Claremont DAR's costs were \$123,000 below budgeted levels.

#### San Dimas Dial-a-Cab

Expenses for San Dimas Dial-a-Cab were about \$37,000 below the prorated budget.

#### Pomona Group

Pomona Group costs were running about \$12,000 below the prorated budget.

#### **PVTA Administration**

PVTA costs were \$29,000 above the prorated budget. This is due to the administrative manager retiring and being paid out her vacation.

2023-2024 GET ABOUT

|                                 | Approved<br>Budget<br>2023-24 | Current<br>Month Dec -<br>23 | YTD<br>7/1/2023 -<br>12/31/2023 | Prorated<br>Budget |
|---------------------------------|-------------------------------|------------------------------|---------------------------------|--------------------|
| Revenues                        |                               |                              |                                 |                    |
| Fares                           | 105,000                       | 344                          | 15,716                          | 52,500             |
| Subregional Incentive           | 800,000                       | -                            | 1,495,000                       | 400,000            |
| Interest                        | 80,000                        | 10                           | 435                             | 40,000             |
| Reserves                        | 480,000                       | -                            | -                               | 240,000            |
| FTA Operations Revenue          | 95,000                        | -                            | -                               | 47,500             |
| CRRSAA                          |                               |                              |                                 | -                  |
| Total Fares & Other Revenue     | 1,560,000                     | 354                          | 1,511,151                       | 780,000            |
| Prop A                          |                               |                              |                                 |                    |
| Claremont                       | 309,690                       | -                            | -                               | 154,845            |
| La Verne                        | 348,750                       | -                            | -                               | 174,375            |
| Pomona                          | 1,869,300                     | -                            | -                               | 934,650            |
| San Dimas                       | 262,260                       |                              |                                 | 131,130            |
| Total Local Return              | 2,790,000                     | -                            | -                               | 1,395,000          |
| Total Revenue                   | 4,350,000                     | 354                          | 1,511,151                       | 2,175,000          |
| <u>Expenditures</u>             |                               |                              |                                 |                    |
| <u>Administration</u>           |                               |                              |                                 |                    |
| PVTA Administration             | 721,000                       | 96,669                       | 346,971                         | 360,500            |
| Consultants & Marketing         | 24,000                        |                              |                                 | 12,000             |
| <b>Total Administration</b>     | 745,000                       | 96,669                       | 346,971                         | 372,500            |
| <u>Operations</u>               |                               |                              |                                 |                    |
| Van Operations                  | 2,475,000                     | 216,783                      | 1,359,232                       | 1,237,500          |
| Cab Operations                  | 1,130,000                     | 43,733                       | 316,094                         | 565,000            |
| <b>Total Operation Expenses</b> | 3,605,000                     | 260,516                      | 1,675,326                       | 1,802,500          |
| Total Expenditures              | 4,350,000                     | 357,185                      | 2,022,297                       | 2,175,000          |

2023-2024 CLAREMONT DIAL-A-RIDE

|                        | Approved<br>Budget<br>2023-24 | Current<br>Month<br>Dec -23 | YTD<br>7/1/2023 -<br>12/31/2023 | Prorated<br>Budget |
|------------------------|-------------------------------|-----------------------------|---------------------------------|--------------------|
| Revenues               |                               |                             |                                 |                    |
| Fares                  | 15,000                        | 221                         | 1,576                           | 7,500              |
| Regional Funds         | 320,000                       | -                           | 175,000                         | 160,000            |
| Proposition A          | 113,000                       | -                           | -                               | 56,500             |
| FTA 5307               |                               |                             |                                 | -                  |
| Total Revenue          | 448,000                       | 221                         | 176,576                         | 224,000            |
| <u>Expenditures</u>    |                               |                             |                                 |                    |
| PVTA Administration    | 68,000                        | 3,957                       | 14,260                          | 34,000             |
| Cab Operations         | 206,000                       | 14,771                      | 80,868                          | 103,000            |
| Van Operations         | 74,000                        | -                           | -                               | 37,000             |
| Marketing & Consulting | 100,000                       | 462                         | 5,715                           | 50,000             |
| Total Expenditures     | 448,000                       | 19,190                      | 100,843                         | 224,000            |

2023-2024 SAN DIMAS DIAL-A-CAB

|                        | Approved<br>Budget<br>2023-24 | Current<br>Month<br>Dec -23 | YTD<br>7/1/2023 -<br>12/31/2023 | Prorated<br>Budget |
|------------------------|-------------------------------|-----------------------------|---------------------------------|--------------------|
| Revenues               |                               |                             |                                 |                    |
| Fares                  | 20,000                        | -                           | 1,431                           | 10,000             |
| Proposition A          | 200,000                       | -                           | 60,000                          | 100,000            |
| Subregional Incentive  | 60,000                        | -                           | -                               | 30,000             |
| CRRSAA                 |                               |                             |                                 | -                  |
| Total Revenue          | 280,000                       | -                           | 61,431                          | 140,000            |
| <u>Expenditures</u>    |                               |                             |                                 |                    |
| Administration         | 55,000                        | 5,514                       | 19,640                          | 27,500             |
| Cab Operations         | 220,000                       | 14,974                      | 80,904                          | 110,000            |
| Marketing & Consulting | 5,000                         |                             |                                 | 2,500              |
| Total Expenditures     | 275,000                       | 20,488                      | 100,544                         | 137,500            |

## 2023-2024 POMONA GROUP

|                       | Approved<br>Budget<br>2023-24 | Current<br>Month<br>Dec -23 | YTD<br>7/1/2023 -<br>12/31/2023 | Prorated<br>Budget |
|-----------------------|-------------------------------|-----------------------------|---------------------------------|--------------------|
| Revenues              |                               |                             |                                 |                    |
| Fares                 | 1,000                         | -                           | 612                             | 500                |
| Proposition A         | 41,000                        | -                           | 20,500                          | 20,500             |
| Subregional Incentive | 9,000                         | -                           | -                               | 4,500              |
| CRRSAA                |                               |                             |                                 | -                  |
| Total Revenue         | 51,000                        | -                           | 21,112                          | 25,500             |
| <u>Expenditures</u>   |                               |                             |                                 |                    |
| Administration        | 5,000                         | 43                          | 395                             | 2,500              |
| Contract Cost         | 46,000                        | 985                         | 13,450                          | 23,000             |
| Total Expenditures    | 51,000                        | 1,028                       | 13,845                          | 25,500             |

#### 2023-2024 PVTA ADMINISTRATION

|  | Approved Budget<br>2023-24 | Current Month<br>Dec -23 | YTD 7/1/2023 -<br>12/31/2023 | Prorated<br>Budget |
|--|----------------------------|--------------------------|------------------------------|--------------------|
| Revenues                                     |                            |                          |                              |                    |
| Administration Charges Miscellaneous Revenue | 849,000                    | 106,183<br>-             | 453,346<br>800               | 424,500<br>-       |
| Total Revenue                                | 849,000                    | 106,183                  | 454,146                      | 424,500            |
| <u>Expenditures</u>                          |                            |                          |                              |                    |
| Salaries & Benefits                          |                            |                          |                              |                    |
| Administrator                                | 119,000                    | 8,852                    | 66,386                       | 59,500             |
| Program Manager                              | 87,000                     | 6,192                    | 45,308                       | 43,500             |
| Administrative Manager                       | 87,000                     | 51,909                   | 91,310                       | 43,500             |
| Benefits                                     | 137,000                    | 8,604                    | 75,819                       | 68,500             |
| Total Salaries & Benefits                    | 430,000                    | 75,557                   | 278,823                      | 215,000            |
| Other Expenditures                           |                            |                          |                              |                    |
| Audit  | 25,000                     | 4,000                    | 22,130                       | 12,500             |
| Legal  | 2,500                      | -                        | -                            | 1,250              |
| Telephone                                    | 9,500                      | 860                      | 5,402                        | 4,750              |
| Supplies/ADP                                 | 11,000                     | 1,379                    | 9,181                        | 5,500              |
| Insurance                                    | 20,000                     | 227                      | 895                          | 10,000             |
| Travel & Conference                          | 9,000                      | -                        | 2,004                        | 4,500              |
| Rent & Utilities                             | 50,000                     | 3,910                    | 23,973                       | 25,000             |
| Equipment Rent & Maintenance                 | 10,000                     | 62                       | 2,100                        | 5,000              |
| Accounting Services                          | 30,000                     | 12,236                   | 77,281                       | 15,000             |
| Miscellaneous Expenses                       | <del>-</del>               | 2,906                    | 3,875                        | <u>-</u>           |
| Total Other Expenditures                     | 167,000                    | 25,580                   | 146,841                      | 83,500             |
| Consultants & Marketing                      | 220,000                    | 2,789                    | 51,118                       | 110,000            |
| <b>Total Consultants &amp; Marketing</b>     | 220,000                    | 2,789                    | 51,118                       | 110,000            |
| Mobility Manager                             |                            |                          |                              |                    |
| Wages  | 240,000                    | 5,874                    | 42,983                       | 120,000            |
| Benefits                                     | 55,000                     | 1,750                    | 7,902                        | 27,500             |
| Rent/Supplies/Start-up/Travel                | -                          | 19                       | 242                          | -                  |
| <b>Mobility Manager Total</b>                | 295,000                    | 7,643                    | 51,127                       | 147,500            |
| Total Admin & Marketing                      | 1,112,000                  | 111,569                  | 527,909                      | 556,000            |
| (Less FTA 5310 Mobility Manager)             | (263,000)                  | (5,386)                  | (73,763)                     | (131,500)          |
| , , ,  | 849,000                    | 106,183                  | 454,146                      | 424,500            |
| Travel Trainer                               |                            |                          |                              |                    |
| <u>Travel Trainer</u><br>Wages               | _                          | 4,833                    | 7,853                        | _                  |
| Benefits                                     | _                          | 4,072                    | 4,418                        | _                  |
| Rent/Supplies/Start-up/Travel                | _                          | -,072                    | -,-10                        | _                  |
| Travel Trainer Total                         | -                          | 8,905                    | 12,271                       | -                  |
|  |                            |                          |                              |                    |
| Total Admin & Marketing                      | 817,000                    | 112,831                  | 489,053                      | 408,500            |
| (Less FTA 5310 Travel Trainer)               | -                          | (6,648)                  | (34,907)                     | -                  |
| (  | 849,000                    | 106,183                  | 454,146                      | 424,500            |
|  | 0.13,000                   | 100,100                  | .5-1,2-15                    | 1,555              |

March 6, 2024

### AGENDA ITEM #2C

#### **MEMORANDUM**

To: Pomona Valley Transportation Authority

From: Erika Jacquez, Senior Program Manager

**Subject:** Check Register – December FY24

Attached is a copy of PVTA's check register for December. This report lists every check written by PVTA for the period indicated. Each service has a separate General Ledger and Accounts Payable, therefore a separate check register. The name of the service is at the top of the page, beginning with our general fund Get About, Claremont, Mobility Manager, and finally Pomona Valley Transportation Authority. In December there were no checks for San Dimas or Pomona.

General Administration costs like office rent, office supplies, and telephone are paid through the Pomona Valley Transportation fund, and then allocated to each service by journal entry.

The columns on the Check Register Report are:

| Bank Account - "10100" is the General Ledger account number for the PVTA  |
|---|
| checking account.   |
| Date – the check was written  |
| Type – Computer generated check   |
| Num- Check number   |
| Vendor – an abbreviation of the vendor's name   |
| Vendor Name – the payee of the check  |
| Net Amount – the amount the check was written for; if more than one check was written for a vendor there will be a vendor subtotal also listed. Status – "Outstanding" means the check has not been reconciled (all checks are manually reconciled, so this computer-generated report will always list the checks as "Outstanding") |

## Pomona Valley Transportation Authority Check Detail

December 2023

|                            | Date       | Transaction Type     | Num        | Name         | Memo/Des<br>cription | Amount                 |
|----------------------------|------------|----------------------|------------|--------------|----------------------|------------------------|
| 10100 Cash - Checking- BoA | 12/04/2023 | Bill Payment (Check) | 14009 TOUC | H TEL MOBILE |                      | -800.00 GET<br>-800.00 |
| 10105 Cash - Checking BMO  | 12/12/2023 | Bill Payment (Check) | 14050 TOUC | H TEL MOBILE |                      | -800.00 GET<br>-800.00 |

## Pomona Valley Transportation Authority Check Detail

December 2023

|                           |            |                      |             |                     | Memo/Des |               |
|---------------------------|------------|----------------------|-------------|---------------------|----------|---------------|
|                           | Date       | Transaction Type     | Num         | Name                | cription | Amount        |
|                           |            |                      |             |                     |          |               |
| 10105 Cash - Checking BMO |            |                      |             |                     |          |               |
|                           |            |                      |             |                     |          |               |
|                           | 12/12/2023 | Bill Payment (Check) | 14051 CLARE | MONT COURIER        |          | -462.00 CLM   |
|                           |            |                      |             |                     |          | -462.00       |
|                           |            |                      |             |                     |          |               |
|                           |            |                      |             |                     |          |               |
|                           | 12/12/2023 | Bill Payment (Check) | 14055 SAM S | CHWARTZ ENGINEERING |          | -1,305.34 CLM |
|                           |            |                      |             |                     |          | -4,351.12     |

## Pomona Valley Transportation Authority Check Detail

December 2023

| 10105 Cash - Checking BMO | Date       | Transaction Type     | Num         | Name                         | Memo/Des<br>cription | Amount                |
|---------------------------|------------|----------------------|-------------|------------------------------|----------------------|-----------------------|
|                           | 12/12/2023 | Bill Payment (Check) | 14049 PRING | CIPAL LIFE INSURANCE COMPANY |                      | -63.00 MBL<br>-289.69 |

# Pomona Valley Transportation Authority Check Detail December 2023

| 40400 Carlo Charling Dat   | Date       | Transaction Type     | Num Name                                    | Memo/De<br>scription | Amount                       |
|----------------------------|------------|----------------------|---|----------------------|------------------------------|
| 10100 Cash - Checking- BoA | 12/01/2023 | Bill Payment (Check) | ACH ADP                                     |                      | -131.36 PVT<br>-131.36       |
|                            | 12/01/2023 | Bill Payment (Check) | 14005 CALIFORNIA DIGITAL SYSTEM             |                      | -115.76 PVT<br>-115.76       |
|                            | 12/04/2023 | Bill Payment (Check) | ACH 2120 FOOTHILL PROPERTIES                |                      | -3,660.75 PVT<br>-3,660.75   |
|                            | 12/06/2023 | Bill Payment (Check) | ACH PUBLIC STORAGE                          |                      | -249.00 PVT<br>-249.00       |
|                            | 12/06/2023 | Bill Payment (Check) | ACH ZOOM VIDEO COMMUNICATIONS               |                      | -211.39 PVT<br>-211.39       |
|                            | 12/06/2023 | Bill Payment (Check) | ACH Google                                  |                      | -96.00 PVT<br>-96.00         |
|                            | 12/06/2023 | Bill Payment (Check) | 14006 CLAREMONT COURIER                     |                      | -78.00 PVT<br>-78.00         |
|                            | 12/12/2023 | Bill Payment (Check) | ACH GO TO COMMUNICATIONS, INC.              |                      | -729.04 PVT<br>-729.04       |
|                            | 12/12/2023 | Bill Payment (Check) | ACH GO TO COMMUNICATIONS, INC.              |                      | -130.83 PVT<br>-130.83       |
|                            | 12/15/2023 | Bill Payment (Check) | ACH ADP                                     |                      | -131.36 PVT<br>-131.36       |
|                            | 12/18/2023 | Bill Payment (Check) | ACH PITNEY BOWES GLOBAL FINANCIAL SVCS.     |                      | -208.43 PVT<br>-208.43       |
|                            | 12/29/2023 | Bill Payment (Check) | ACH ADP                                     |                      | -131.36 PVT<br>-131.36       |
| 10105 Cash - Checking BMO  | 12/04/2023 | Bill Payment (Check) | 14043 Chase's                               |                      | -2,747.72 PVT<br>-2,747.72   |
|                            | 12/12/2023 | Bill Payment (Check) | 14047 CITY OF LA VERNE                      |                      | -11.00 PVT<br>-11.00         |
|                            | 12/12/2023 | Bill Payment (Check) | 14048 CALIFORNIA DIGITAL SYSTEM             |                      | -231.12 PVT<br>-231.12       |
|                            | 12/12/2023 | Bill Payment (Check) | 14049 PRINCIPAL LIFE INSURANCE COMPANY      |                      | -226.69 PVT<br>-289.69       |
|                            | 12/12/2023 | Bill Payment (Check) | 14052 FRONTIER COMMUNICATIONS               |                      | -379.34 PVT<br>-379.34       |
|                            | 12/12/2023 | Bill Payment (Check) | 14053 ADT SECURITY SERVICES                 |                      | -25.00 PVT<br>-25.00         |
|                            | 12/12/2023 | Bill Payment (Check) | 14054 LSL                                   |                      | -13,382.75 PVT<br>-13,382.75 |
|                            | 12/12/2023 | Bill Payment (Check) | 14055 SAM SCHWARTZ ENGINEERING              |                      | -3,045.78 PVT<br>-4,351.12   |
|                            | 12/12/2023 | Bill Payment (Check) | 14056 ROGERS, ANDERSON, MALODY & SCOTT, LLP |                      | -3,240.00 PVT<br>-3,240.00   |
|                            | 12/13/2023 | Bill Payment (Check) | 14057 diana mendez                          |                      | -222.96 PVT<br>-222.96       |
|                            | 12/13/2023 | Bill Payment (Check) | 14058 Erika Jacquez                         |                      | -531.43 PVT<br>-531.43       |
|                            | 12/13/2023 | Bill Payment (Check) | 14059 LANGUAGE LINE SERVICES                |                      | -1,555.77 PVT<br>-1,555.77   |
|                            | 12/13/2023 | Bill Payment (Check) | 14060 ROGERS, ANDERSON, MALODY & SCOTT, LLP |                      | -4,000.00 PVT<br>-4,000.00   |
|                            | 12/15/2023 | Bill Payment (Check) | ACH ADT SECURITY SERVICES                   |                      | -50.00 PVT<br>-50.00         |

March 5th 2024

Agenda Item #4

#### **MEMORANDUM**

\_To: Pomona Valley Transportation Authority

From: Nicole Carranza, PVTA CEO

Subject: Uber Transition Update / Fare charging resuming May 1st

#### **Summary**

On August 20, 2023, PVTA implemented Uber in response to the termination of cab services by Network Paratransit. PVTA established a temporary wave of fares to passengers since Uber does not collect cash or ticket payments, Uber can only accept credit card payments via the Uber App. PVTA would like to resume collecting fare no later than May 1st. In order to reinstate fare payments PVTA, with the help of the Service Design Analysis Sam Schwartz has developed an initial plan for the remainder of FY24 and the new contract extension year FY25.

#### **Background**

On July 21, Transdev, our operations contractor, received a 30 day notice of intent from Network Paratransit to terminate services. Their last day of service was August 20, 2023. Transdev held a subcontract in place with Network for operating overflow rides with dedicated cabs for our Get About services. Network also operated the San Dimas dial-a-cab service as well as the Claremont Dial-a-ride with dedicated cabs. PVTA and Transdev discussed the transition and decided to move forward and accept the termination notice.

Effective August 20th, 2023 Uber was contracted by Transdev as an emergency service provider to cover the overflow rides and continue The San Dimas Dial-a-cab as well as Claremont Dial-a-ride service.

The following emergency plan was implemented in response to the termination of Network Paratransit services:

#### **Emergency Change Implementation Plan**

- **1. Transdev will assume the Network ridership and after-hours dispatch** Following the first attempt to terminate Transdev, has initiated an accelerated hiring process and now has over 20 drivers.
- **2. Overflow and late night rides** An emergency Uber subcontract with Transdev will be established to perform Get About overflow trips, Claremont Dial-a-ride and San Dimas Dial-cab trips as needed for ambulatory passengers.
- **3. Implementation of (2) after hours Managers** Transdev will establish (2) after hours manager positions that will supervise the after hour trips for Claremont Dial-a-ride and San Dimas Dial-a-cab. These managers will be in charge of taking calls, dispatching to Uber and also assisting in picking up wheelchair bound passengers as needed. Currently the average ridership after-hours is 5-7 trips per day and averaging less than 1 per day in a wheelchair. Over the last six months, 28 trips involved wheelchairs.
- **4. Transferring 10 wheelchair accessible mini-vans to transdev** PVTA owns 10 minivans that will migrate to Transdev.Transdev will assign dedicated drivers to those vehicles.
- **5**. **Temporary Fare Waiver** Due to Uber's inability to accept cash or tickets, PVTA required time to establish a new process for collecting fares. The fare waiver prevented service interruption and the impact did not impact the existing budget.

The execution of this emergency plan was authorized by City staff and the PVTA Board.

PVTA has drafted a notice to our ridership regarding this change. The notice was sent via mail to active passengers, emailed to stakeholders, displayed in our vehicles and to the PVTA website. Additionally, cities were provided with printed notices for posting.

#### **Potential Positive Outcomes**

#### Pilot Transdev with dedicated minivan fleet and Subcontract with Uber

While this change may seem like a negative impact on our service, it presents a great opportunity for us to pilot a program using one contractor with the dedicated "cab" fleet and integrating Uber. Uber has provided reports indicating sufficient coverage in the area with an average wait time of 3-7 minutes. By transitioning the dedicated "cab" trips to Transdev, we can deploy our scheduling software across all vehicles. This will enhance dispatching without the need for an API. Additionally, by having Transdev manage the dedicated drivers ensures their constant presence in our service area, adhering to Transdev's quality standards. The utilization of Uber also proves to be a more cost effective option in comparison to the cab subcontract as it does not incur overhead cost.

#### **Recommendation:**

#### Plan to resume fare charging on all services

Extend the availability of the Uber App to all Get About Premium services:
 One Step over the line and Ready Now. Passengers interested in reserving and paying for their ride with Uber can do so by downloading the Uber App. Passengers who prefer

the traditional way of reserving a ride and paying can continue to call Transdev dispatch as usual and pay the Transdev driver with cash or ticket fare.

2. Provide Access to the Uber App for San Dimas And Claremont Dial-a-ride: Both San Dimas and Claremont Dial-a-ride provide same-day demand response service for seniors, individuals with disabilities and the general public. All riders will have the option to utilize the Uber app as an added feature to the current service. Those seeking to experience on demand transportation and utilize the Uber app will have the opportunity to do that in addition to utilizing the traditional method of reserving a ride over the phone and paying the driver with cash or ticket fare.

#### Uber App Implementation Process and Features

PVTA will employ the Uber "voucher" system to manage subsidized Uber rides. This feature allows Uber to customize the service area and the appropriate fare per service.

- Passengers interested in using Uber will need to be registered with PVTA. PVTA will send passengers an email and or text message to guide them in utilizing the Uber voucher on their Uber App.
- 2. Once registration is complete, the passenger will have access to the Uber app to view all of the services they are eligible for and follow the Uber app process to book and pay for their trip.
- 3. After the trip is booked, passengers will be able to utilize Uber features such as cashless payment, real-time ride tracking and rating their trip and drivers.

#### Informing passengers and Further Marketing

PVTA has been collaborating closely with Uber on the transition. Uber has provided PVTA with training materials. PVTA is developing informational guides tailored to our passengers' needs. The PVTA Mobility Manager along with the Travel Trainer, are working on creating user friendly materials and presentations in English and Spanish. PVTA will conduct in person training at all Senior Centers in the service area along with other frequented locations. PVTA will also have virtual training available along with recorded guides for passengers to watch at their own pace.

### **Summary**

This marks PVTA's second step towards enhancing our emergency response to the cab shortage in our service area. Looking ahead, PVTA plans to have a phase 3 implementation plan, that enables passengers to use TNC's such as Uber to book and schedule the traditional way by calling to book and paying fare with cash. Our consultant is currently finalizing the Service Design Analysis, providing additional insights into how we can achieve phase 3 in FY26.

March 5th 2024

#### **AGENDA**

**ITEM #5** 

#### **MEMORANDUM**

To: Pomona Valley Transportation Authority

From: Nicole Carranza, PVTA CEO

Subject: Preliminary FY 2025 Budget

### Recommended Action: Receive and file the FY 2025 Preliminary Budget

We are presenting the preliminary budget for FY 2025 to allow for Board review and to supply the cities with initial figures for their budget development. The preliminary budget represents our first look at the budget. Right now, the financial picture for the upcoming year remains very uncertain. This is particularly true in terms of projected revenues and contracted operation expenses. Staff has taken a very conservative approach in developing estimates of FY 2025 service levels and expected revenues. We may be able to reduce projected city contributions as our financial picture becomes clearer.

#### A. Budget Outlook for FY 2025

The budget outlook is slightly different from the current year. In fiscal year FY23 PVTA received over \$900,000 in additional operating funds, greatly reducing city obligations. Due to the sunset of relief funds PVTA programmed over \$400,000 in general reserves to lower cost impact to the cities for the FY24 budget. The current FY25 preliminary budget projects a total Get About expenses to be in line with FY24. FY 25 will be a contract extension year with Transdev. Operating expenses may decrease due to the increase in wages however, the transition to Uber may lower cost on the cab service side. Revenues are expected to be lower since FY24 had programmed a reduction in reserves and the FY25 preliminary budget does not include a reduction in reserves.

1. **City Contributions-**Member city contributions to Get About operations are projected to increase by 11.52% over last year from \$2,790,000 to \$3,111,491 this is a slower rate increase compared to last year's 22% increase.

Since FY 2020, PVTA has seen its costs rise considerably due to wage increases and higher fuel costs, among other factors we are considering this will be the same for FY25.

- 2. **Revenues-**The FY 2025 budget projects a decrease in outside revenues. We are facing a potential reduction in Subregional Incentive funding of as much as \$50,000 for Get about. This might change as Local Operators are requesting more funds from Metro.
- 3. **Expenses-**The preliminary budget projects a \$38,000 decrease in Get About expenditures in FY 2025. The decrease is primarily caused by the adjustment to the on demand part of the contract, where Transdev now contracts with Uber. The Uber per trip rate trends have been lower than our original per trip rates with the taxi company. Additionally, we are not paying for dedicated drivers since the availability and on time performance is a lot higher for Uber. The expense cost may fluctuate by the time we see the final budget in May as the Transdev collective bargaining agreement is up for renewal and is currently in the negotiations process.
- 4. **Capital Contributions-**The preliminary budget programs \$100,000 in capital contributions in the upcoming year. Capital contributions were suspended from FY 2021 through FY2023 instead PVTA used savings from operating reductions to continue fund the capital program as we are projecting large increases to the cost of vehicles in the future. PVTA has transferred \$1 million from savings to the capital replacement fund over the last two years.
- 5. **PVTA Staff Reorganization-**The preliminary budget continues to include an Administrative Manager position to replace our recently retired staff. This staffing plan may be modified later this year as personnel needs become clearer.

#### B. Budget Development and Adoption Process

PVTA staff will be working with the city staff throughout the budget review and adoption process. The budget adoption process is outlined below:

- 1. **March Preliminary Budget-**The preliminary budget is provided for review and input to the PVTA Board of Directors.
- 2. **May-FY 2024 Adopt Proposed Budget**-Staff plans to provide a revised budget for the May board meeting. Metro will be releasing the FY 2024 funding marks sometime in March and we will have a clearer idea of projected service demand for FY 2025 at that time as well as the final cost estimate for the contract extension with Transdev for FY25. After review and input from the cities, staff will present the proposed budget for final adoption at our June board meeting.
- 3. **June- Tentative meeting to Adopt Proposed FY 2025 Budget-** If PVTA or cities need more time to review and adopt the proposed budget we will have a meeting in June to adopt the final proposed budget.

### C. Organization of the Budget Packet

The budget packet is divided into seven segments:

- 1. Estimate of Local Return Contributions by City
- 2. Overall Summary of Revenue & Expenditures
- 3. PVTA Administration
- 4. Get About Budget
- 5. Claremont Dial-a-Ride
- 6. San Dimas Dial-a-Cab
- 7. Pomona Group Service

For the purposes of comparison, we are showing the FY 2022 and FY 2023 budget figures alongside the preliminary FY2025 budget amounts.

### D. <u>Projected Service Levels and Expenditures</u>

The preliminary budget projects operating costs decreasing by \$55,000 This is a slight decrease based on the implementation of Uber to replace the Taxi services. Currently, Get About is operating at about 75% of normal capacity. The FY 2025 budget projects service returning to about 80% of capacity.

The service levels for FY 2022 and FY 2023, the projections for FY 2024 and the FY 2025 budget estimates are shown below:

| Get About Annual Service Levels |             |             |                   |                |  |  |  |
|---------------------------------|-------------|-------------|-------------------|----------------|--|--|--|
| Program                         | FY2022      | FY2023      | FY2024(projected) | FY2025(budget) |  |  |  |
| GA VAN                          |             |             |                   |                |  |  |  |
| Riders                          | 34,379      | 50,026      | 72,500            | 73,000         |  |  |  |
| Rev hrs.                        | 11,310      | 15,162      | 22,500            | 24,000         |  |  |  |
| Ops Cost                        | \$1,822,139 | \$2,131,909 | \$2,475,000       | \$2,734,033    |  |  |  |
| GA CAB Total                    |             |             |                   |                |  |  |  |
| Riders                          | 29,463      | \$29,294    | 18,000            | 23,000         |  |  |  |
| Ops Cost                        | \$833,993   | \$921,128   | 650,000           | 850,000        |  |  |  |

#### E. <u>Get About Revenues</u>

We are projecting a decrease of \$510,000 in revenues from outside sources in FY 2025. We have reduced our estimate for Subregional Incentive funds to \$50,000. The Subregional fund amount may increase once the final funding marks are adopted in late March.

#### F. <u>City Get About Shares</u>

Get About contributions are based on a three-year rolling average. A preliminary calculation of the FY 2024 shares is shown below:

| PROJECTEI     | FY 2025 C     | CITY SHARES |    |
|---------------|---------------|-------------|----|
| $\mathbf{CL}$ | $\mathbf{LV}$ | PO          | SD |

| 12.9%   | 68.5%         | 8.8%          |
|---------|---------------|---------------|
|         |               |               |
| 13.3%   | <u>68.8</u> % | 8.0%          |
| % 12.2% | 69.3%         | 8.3%          |
| 13.1%   | 67.4%         | 10.3%         |
|         | % 12.2%       | % 12.2% 69.3% |

FY 2024 estimated city ridership trends show the Pomona share decreasing compared to the spike in FY 2023. Although the share is estimated to go down for FY 2024 the three year rolling average has Pomona ridership increase in FY 2025 68.5% compared to 67% which was the three year rolling average used in FY 2024. La Verne has seen the largest share decrease.

#### E. <u>City Get About Contributions</u>

The preliminary budget projects an increase in city contributions to Get About of \$471,000. Our cost estimates assume service increasing to about 80% of historic levels. Our initial projections are that operating costs will remain within the FY 2024 budget amounts. The preliminary budget recommends contributions of \$100,000 to the capital fund which is used primarily to replace fleet vehicles.

San Dimas and Pomona see the largest percentage increases due to changes in each city's share of Get About ridership. Below is a summary of city contributions to Get About operations from FY 2022 through FY 2024. To provide some context regarding the historic contribution levels we have included the data from FY 2020 as well.

## Summary of City Contributions to Get About Operations FY22 to FY25

|           |               |               |                |                | <b>FY20-FY24</b> |
|-----------|---------------|---------------|----------------|----------------|------------------|
|           | <b>FY2022</b> | <b>FY2023</b> | <b>FY 2024</b> | <b>FY 2025</b> | <u>+/-</u>       |
| Claremont | \$224,910     | \$287,385     | \$309,690      | \$317,452      | +\$7,762         |
| La Verne  | \$249,000     | \$318,780     | \$376,750      | \$434,792      | +58,042          |
| Pomona    | \$1,203,147   | \$1,649,060   | \$2,061,100    | \$2,343,201    | +\$282,101       |
| San Dimas | \$345,768     | \$402,275     | \$483,460      | \$403,546      | - \$79,914       |

#### **Claremont Dial-a-Ride**

The budget projects Claremont Dial-a-Ride costs considerably lower than the FY 2024 budget while allowing for growth beyond current ridership levels. The budget also provides the capacity for the city to initiate pilot programs to address changing needs created by the impact of the pandemic. We will refine our projections of costs for Claremont DAR once we have the Formula Allocation Program revenue estimates from MTA in March.

#### San Dimas Dial-a-Cab

The San Dimas preliminary budget projects ridership to slowly growing from current levels. However, we expect costs to remain well below the FY 2024 budgeted amounts. Ridership trends may increase with the introduction of the Uber voucher program.

#### Pomona Group

Pomona Group service currently represents a modest cost in the city's overall transit program. Based on group activity in the first months of FY 2024 and conversations with Pomona staff, we are budgeting for an increased service level in FY 2025. Costs are expected to remain within the budgeted levels of the past several years..

## **PROPOSITION A BY CITY**

|                                  | FY 2021                | FY 2022                | <b>FY 2023</b>         | <b>FY 2024</b>                  | FY 2025                 |
|----------------------------------|------------------------|------------------------|------------------------|---------------------------------|-------------------------|
| CLAREMONT                        |                        |                        |                        |                                 |                         |
| Get About                        | \$228,595              | \$224,910              | \$287,385              | \$309,690                       | \$317,452               |
| Dial-a-Ride                      | \$165,000<br>\$203,505 | \$123,342              | \$60,000               | \$113,000                       | \$52,828                |
|                                  | \$393,595              | \$348,252              | \$347,385              | \$422,690                       | \$370,280               |
| LA VERNE                         |                        |                        |                        |                                 |                         |
| Get About                        | \$246,045              | \$249,000              | \$318,780              | \$348,750                       | \$420,732               |
| Capital Expenditures             | \$0                    | \$0                    | \$0                    | \$28,000                        | \$14,060                |
| POMONA                           | \$246,045              | \$249,000              | \$318,780              | \$376,750                       | \$434,792               |
| Get About                        | \$1,130,760            | \$1,169,175            | \$1,603,560            | \$1,869,300                     | \$2,234,121             |
| Pomona Group                     | \$28,000               | \$33,972               | \$45,500               | \$41,000                        | \$33,000                |
| Capital Expenditures             | \$1,158,760            | \$1,203,147            | \$1,649,060            | \$150,800<br><b>\$2,061,100</b> | \$76,080<br>\$2,343,201 |
|                                  | . , ,                  | , , ,                  | , ,                    | , , ,                           | , , ,                   |
| SAN DIMAS<br>Get About           | \$139,600              | \$141,015              | \$205,275              | \$262,260                       | \$289,186               |
| Dial-a-Cab                       | \$190,000              | \$204,753              | \$197,000              | \$202,200                       | \$104,500               |
| Capital Expenditures             | <u>\$0</u>             | <u>\$0</u>             | <u>\$0</u>             | \$21,200                        | \$9,860                 |
|                                  | \$329,600              | \$345,768              | \$402,275              | \$483,460                       | \$403,546               |
|                                  |                        | CLAREMONT              | LA VERNE               | POMONA                          | SAN DIMAS               |
|                                  |                        | CLAREMONI              | <u>LA VERNE</u>        | <u>romona</u>                   | SAN DIMAS               |
| Prop. A FY 24 MTA Est.           |                        | \$1,071,421            | \$933,620              | \$4,328,399                     | \$992,810               |
| City Prop.A Contribution Balance |                        | \$370,280<br>\$701,141 | \$434,792<br>\$498,828 | \$2,343,201<br>\$1,985,198      | \$403,546<br>\$589,264  |
| Dalance                          |                        | \$701,141              | ψτ20,020               | φ1,903,190                      | φ369,204                |

## SUMMARY OF REVENUE AND EXPENDITURE

| Get About                              |            | FY2023             | FY2024             | FY2025             |
|--|------------|--------------------|--------------------|--------------------|
| Fares                                  |            | \$92,758           | \$105,000          | \$115,000          |
| Subregional Incentive Funds            |            | \$803,438          | \$800,000          | \$750,000          |
| Interest                               |            | \$91,350           | \$80,000           | \$90,000           |
| Carryover - Reduction in Reserves      | }          | \$0                | \$480,000          | \$0                |
| FTA Operations Revenue                 |            | \$90,197           | \$95,000           | \$95,000           |
| CRRSAA/ARPA                            |            | \$843,280          | <u>\$0</u>         | <u>\$0</u>         |
| <b>Total Fares &amp; Other Revenue</b> |            | \$1,921,023        | \$1,560,000        | \$1,050,000        |
| Local Funds Prop A                     | FY 24      |                    |                    |                    |
| Claremont                              | 9.7333%    | \$287,385          | \$320,790          | \$317,452          |
| La Verne                               | 12.9000%   | \$318,780          | \$361,250          | \$420,732          |
| Pomona                                 | 68.5000%   | \$1,603,560        | \$1,936,300        | \$2,234,121        |
| San Dimas                              | 8.8667%    | <u>\$205,275</u>   | \$271,660          | \$289,186          |
| <b>Total Local Funds 100%</b>          |            | \$2,415,000        | \$2,890,000        | \$3,261,491        |
| <b>Total Get About Revenue</b>         |            | <u>\$4,336,023</u> | <u>\$4,450,000</u> | <u>\$4,311,491</u> |
| Claremont & San Dimas Cab, Po          | omona Grou | <u>ıp</u>          |                    |                    |
| Fares                                  |            | \$57,000           | \$57,000           | \$36,000           |
| Subregional Incentive Funds (SD        | & PG)      | \$74,500           | \$74,500           | \$39,000           |
| Regional Funds (Claremont)             |            | \$354,772          | \$216,000          | \$170,000          |
| CRRSSA/ARPA                            |            | <u>\$162,500</u>   | <u>\$304,000</u>   | <u>\$0</u>         |
| <b>Total Fares &amp; Other Revenue</b> |            | \$648,772          | \$651,500          | \$245,000          |
| Local Funds (Prop A)                   |            |                    |                    |                    |
| Claremont                              |            | \$0                | \$60,000           | \$52,828           |
| San Dimas                              |            | \$204,753          | \$197,000          | \$104,500          |
| Pomona                                 |            | <u>\$33,972</u>    | <u>\$45,500</u>    | <u>\$33,000</u>    |
| <b>Total Local Funds</b>               |            | \$238,725          | \$302,500          | \$190,328          |
| <b>Total Cab &amp; Group Revenue</b>   |            | <u>\$887,497</u>   | <u>\$954,000</u>   | <u>\$435,328</u>   |
| <b>Total Operating Revenue</b>         |            | <u>\$5,223,520</u> | <u>\$5,404,000</u> | <u>\$4,746,819</u> |
| Capital & Technology Revenue           |            |                    |                    |                    |
| Cuprom de Teenmolog, Tie-enne          |            | <b>FY2023</b>      | <b>FY2024</b>      | <u>FY2025</u>      |
| La Verne                               | 14.06%     | \$0                | \$28,000           | \$14,060           |
| Pomona                                 | 76.08%     | \$0<br>\$0         | \$150,000          | \$76,080           |
| San Dimas                              | 9.86%      | \$0<br>\$0         | \$21,200           | \$9,860            |
| Capital and Technology F               | 100.00%    | \$700,000          | \$700,000          | \$0,800            |
| FTA 5310/5317                          | 100.0070   | \$700,000          | \$0,000            | \$0<br>\$0         |
| Total Capital & Technology Rev         | enue       | \$700,000          | \$200,000          | \$100,000          |
| Total Revenue                          |            | \$5,923,520        | \$5,604,000        | \$4,846,819        |
|  |            |                    | -                  |                    |

| EXPENDITURES PVTA ADMINISTRATION      |                  |                  |                  |
|---------------------------------------|------------------|------------------|------------------|
| Salaries & Benefits                   | FY2023           | FY2024           | FY2025           |
| Administrator                         | \$135,000        | \$119,000        | \$122,000        |
| Senior Program Manager                | \$100,000        | \$100,000        | \$88,000         |
| Administrative Manager                | \$73,000         | \$73,000         | \$87,000         |
| Benefits                              | \$200,000        | \$200,000        | \$141,000        |
| <b>Total Salaries &amp; Benefits</b>  | \$508,000        | \$492,000        | \$438,000        |
| Other Expenditures                    |                  |                  |                  |
| Audit                                 | \$23,000         | \$25,000         | \$26,000         |
| Legal                                 | \$3,000          | \$2,500          | \$2,500          |
| Telephone                             | \$9,000          | \$9,500          | \$10,000         |
| Supplies                              | \$10,000         | \$11,000         | \$12,000         |
| Insurance                             | \$20,000         | \$20,000         | \$20,000         |
| Travel & Training                     | \$10,000         | \$9,000          | \$9,000          |
| Rent & Utilities                      | \$53,000         | \$50,000         | \$56,000         |
| Equipment Rent & Maintenance          | \$4,000          | \$10,000         | \$10,000         |
| Miscellaneous                         | <u>\$1,000</u>   | \$30,000         | \$50,000         |
| <b>Total Other Expense</b>            | <u>\$133,000</u> | <u>\$167,000</u> | <u>\$195,500</u> |
| Marketing & Consultants               | 150,000          | \$220,000        | \$115,000        |
| Total Consultants & Marketing         | 150,000          | \$220,000        | \$115,000        |
| Total PVTA Administration & Marketing | <u>791,000</u>   | <u>\$879,000</u> | <u>\$748,500</u> |
| <b>Mobility Manager</b>               |                  |                  |                  |
| Wages                                 | 140,000          | \$240,000        | \$150,000        |
| Benefits                              | 37,000           | \$55,000         | \$57,000         |
| Rent/Supplies/Start-up                | <u>5,000</u>     | <u>\$0</u>       | \$0              |
| •                                     | 182,000          | \$295,000        | \$207,000        |
| <b>Total (Administration Expense)</b> | 1,061,000        | \$1,112,000      | \$955,500        |
| (Less FTA 5310 Mobility Manager)      | <u>-162,000</u>  | -\$263,000       | \$173,880        |
| <b>Net Administration Cost</b>        | \$899,000        | \$849,000        | \$781,620        |

|                                   | <b>FY2023</b>      | <b>FY2024</b>      | <b>FY2025</b>      |
|-----------------------------------|--------------------|--------------------|--------------------|
| Get About Other                   |                    |                    |                    |
| Consultant, Marketing             | \$75,000           | \$24,000           | \$24,000           |
| Total Get About Other             | \$75,000           | \$24,000           | \$24,000           |
| <b>Get About Operations</b>       |                    |                    |                    |
| Van Service                       | \$2,433,000        | \$2,475,000        | \$2,734,033        |
| Cab                               | \$1,130,000        | \$1,130,000        | \$850,000          |
| <b>Total Get About Operations</b> | \$3,563,000        | \$3,605,000        | \$3,584,033        |
| Claremont Dial-a-Ride Operations  |                    |                    |                    |
| Cab Charges                       | \$235,000          | \$206,000          | \$78,000           |
| Van Service                       | \$150,000          | \$74,000           | \$54,000           |
| Marketing & Consultants           | \$80,000           | \$100,000          | <u>\$70,000</u>    |
| Total DAR Operations              | \$465,000          | \$380,000          | \$202,000          |
| San Dimas Dial-a-Cab Operations   |                    |                    |                    |
| Cab Charges including dedicated   | \$280,000          | \$220,000          | \$104,000          |
| Marketing                         | <u>\$0</u>         | \$5,000            | \$2,500            |
|                                   | \$280,000          | \$225,000          | \$106,500          |
| Pomona Group Service              |                    |                    |                    |
| Contract Cost                     | \$63,000           | \$46,000           | \$40,000           |
| Marketing                         | <u>\$0</u>         | <u>\$0</u>         | <u>\$1,000</u>     |
| Total Pomona Group Service        | \$63,000           | \$46,000           | \$41,000           |
| <b>Total Operating Expense</b>    | <u>\$5,345,000</u> | <u>\$5,129,000</u> | <u>\$4,739,153</u> |
| Capital & Techncology Fund        |                    |                    |                    |
| Vehicles                          | \$215,000          | \$200,000          | \$200,000          |
| Software Update                   | \$85,000           |                    | 0                  |
| In-Vehicle Camera System          | \$0                | \$0                | 0                  |
| Capital Reserves                  | \$400,000          | \$0                | 0                  |
| Total Capital & Technology        | \$700,000          | \$200,000          | \$200,000          |
| <b>Total Expenditures</b>         | <u>6,045,000</u>   | <u>\$5,329,000</u> | <u>\$4,939,153</u> |

## **PVTA ADMINISTRATION**

| <b>EXPENDITURES</b>                  |            |                         |                 |                      |
|--------------------------------------|------------|-------------------------|-----------------|----------------------|
| Salaries & Benefits                  |            | FY2023                  | FY 2024         | FY 2025              |
| Chief Executive Officer              |            | \$135,000               | \$119,000       | \$122,000            |
| Senior Program Manager               |            | \$100,000               | \$87,000        | \$88,000             |
| Administrative Manager               |            | \$73,000                | \$87,000        | \$87,000             |
| Benefits (PERS, Health Ins, W.       | /C)        | \$200,000               | \$137,000       | \$141,000            |
| <b>Total Salaries &amp; Benefits</b> | ,          | \$508,000               | \$430,000       | \$438,000            |
| Other Expenditures                   |            |                         |                 |                      |
| Audit                                |            | \$23,000                | \$25,000        | \$26,000             |
| Legal                                |            | \$3,000                 | \$2,500         | \$2,500              |
| Telephone                            |            | \$9,000                 | \$9,500         | \$10,000             |
| Supplies/ADP                         |            | \$10,000                | \$11,000        | \$12,000             |
| Insurance                            |            | \$20,000                | \$20,000        | \$20,000             |
| Travel & Training                    |            | \$10,000                | \$10,000        | \$9,000              |
| Rent & Utilities                     |            | \$55,000                | \$55,000        | \$56,000             |
| Services & Equipment Rental          |            | \$4,000                 | \$4,000         | \$10,000             |
| Accounting Services                  |            | \$1,000                 | \$1,000         | \$50,000             |
| Total Other Expenditures             |            | \$135,000               | \$138,000       | \$195,500            |
| r                                    |            | ,                       | <i>v</i> ,      | • )                  |
| Marketing & Consultants              |            | <u>\$150,000</u>        | \$220,000       | \$115,000            |
| <b>Total Marketing and Consult</b>   | ants       | \$150,000               | \$220,000       | \$115,000            |
| <b>Total Admin &amp; Maketing</b>    |            | <u>793,000</u>          | <u>788,000</u>  | <u>748,500</u>       |
| Makiliar Managan/Tuorol Tr           |            | <b>FY 2023</b>          | <b>FY 2024</b>  | FY 2025              |
| Mobility Manager /Travel Tr          | ainer_     | \$140,000               | \$240,000       | \$150,000            |
| Wages<br>Benefits                    |            | \$37,000                | \$55,000        | \$130,000            |
| Supplies etc.                        |            | \$5,000<br>\$5,000      | \$33,000<br>\$0 | \$37,000             |
| MM/TT Total                          |            | \$1 <mark>82,000</mark> | \$295,000       | \$207,000            |
| WIWI/II IOtal                        |            | \$102,000               | \$293,000       | \$207,000            |
| <b>Total Administrative Expens</b>   | e          | \$975,000               | \$1,112,000     | \$955,500            |
| (Less FTA 5310 Mobility Man          |            | -\$162,000              | -\$263,000      | \$173,880            |
| •                                    | <i>C</i> , | \$813,000               | \$849,000       | <del>\$781,620</del> |
| <b>Allocation of Administrative</b>  | Costs      | ŕ                       | ŕ               | ŕ                    |
| Get About                            | 90%        | \$667,000               | \$721,000       | \$703,458            |
| Claremont DAR                        | 4.20%      | \$65,000                | \$68,000        | \$32,828             |
| San Dimas DAC                        | 5.30%      | \$73,000                | \$55,000        | \$41,426             |
| Pomona Group                         | 0.50%      | <u>\$8,000</u>          | <u>\$5,000</u>  | \$3,908              |
| Total                                | 100.0%     | \$813,000               | \$849,000       | \$781,620            |

## **GET ABOUT**

| REVENUES                          | <b>FY 2023</b>     | <b>FY 2024</b>          | FY 2025                  |
|-----------------------------------|--------------------|-------------------------|--------------------------|
| Fares                             | \$95,000           | \$105,000               | \$115,000                |
| Subregional Incentive Funds       | \$800,000          | \$800,000               | \$750,000                |
| Interest                          | \$25,000           | \$80,000                | \$90,000                 |
| Carryover - Reduction in Reserves | \$0                | \$480,000               | \$0                      |
| FTA Operations Revenue 5310 5317  | \$130,000          | \$95,000                | \$95,000                 |
| CRRSAA/ARPA                       | \$840,000          | <u>\$0</u>              | <u>\$0</u>               |
| Total Fares & Other Revenue       | \$1,890,000        | $$1,560,0\overline{00}$ | $\$1,050,0\overline{00}$ |
| Local Funds FY 2023               |                    |                         |                          |
| Claremont 9.73333%                | \$287,385          | \$309,690               | \$317,452                |
| La Verne 12.90000%                | \$318,780          | \$348,750               | \$420,732                |
| Pomona 68.50000%                  | \$1,603,560        | \$1,869,300             | \$2,234,121              |
| <u>San Dimas</u> 8.86667% 100.00% | \$205,276          | \$262,260               | \$289,186                |
| Total Local Revenue (Prop. A)     | \$2,415,001        | \$2,790,000             | \$3,261,491              |
| ` <del>-</del>                    |                    |                         | \$3,261,491              |
| <b>Total Revenue</b>              | <u>\$4,305,001</u> | <u>\$4,350,000</u>      | <u>\$4,311,491</u>       |
| <u>EXPENDITURES</u>               |                    |                         |                          |
| Administration & Marketing        |                    |                         |                          |
| Consultant & Marketing            | \$75,000           | \$24,000                | \$24,000                 |
| PVTA Services Cost                | <u>\$667,000</u>   | <u>\$721,000</u>        | <u>\$703,458</u>         |
| Total Administration & Marketing  | \$742,000          | \$745,000               | \$727,458                |
| <b>Contractor Expense</b>         |                    |                         |                          |
| Fixed Rate                        | \$1,270,000        | \$1,280,000             | \$1,354,993              |
| Hourly & Other 24,000hrs x49.96   | \$1,013,000        | \$1,075,000             | \$1,259,040              |
| Gas (90,000 gallons x \$5.75)     | \$150,000          | \$120,000               | \$120,000.0              |
| Van Service Total                 | \$2,433,000        | \$2,475,000             | \$2,734,033              |
| Cab Charges Rides FY 24           | \$1,130,000        | \$1,130,000             | \$850,000                |
| <b>Total Contractor Expense</b>   | \$3,563,000        | \$3,605,000             | <u>\$3,584,033</u>       |
| <b>Get About Total Expense</b>    | <u>\$4,305,000</u> | \$4,350,000             | <u>\$4,311,491</u>       |

## **CLAREMONT DIAL-A-RIDE**

| <u>FY 2023</u>   | <u>FY 2024</u>                                 | <u>FY 2025</u>   |
|------------------|--|--|
| \$30,000         | \$15,000                                       | \$12,000   |
| \$216,000        | \$320,000                                      | \$170,000  |
| \$60,000         | \$113,000                                      | \$52,828   |
| <u>\$224,000</u> | <u>\$0</u>                                     | <u>\$0</u>   |
| \$530,000        | \$448,000                                      | \$234,828  |
|                  | \$30,000<br>\$216,000<br>\$60,000<br>\$224,000 | \$30,000<br>\$216,000<br>\$60,000<br>\$224,000<br>\$50,000<br>\$50,000<br>\$50,000<br>\$50,000<br>\$50,000 |

## **Expenditures**

|                        | <u>FY 2023</u>        | <u>FY 2024</u>   | <u>FY 2025</u>   |
|------------------------|-----------------------|------------------|------------------|
| Cab Charges            | \$235,000             | \$206,000        | \$78,000         |
| Van Service (Group)    | \$150,000             | \$74,000         | \$54,000         |
| PVTA Services          | \$65,000              | \$68,000         | \$32,828         |
| Marketing & Consulting | <u>\$80,000</u>       | \$100,000        | \$70,000         |
| Total Expenditures     | \$ <del>530,000</del> | <u>\$448,000</u> | <u>\$234,828</u> |

<sup>\*</sup> The total does not include an estimated \$80,000 in Claremont administrative costs. Projected Claremont revenues and expenditures for FY 2024 inlcuding Claremont administrative costs & are detailed below.

# CLAREMONT DIAL-A-RIDE (INCLUDING CLAREMONT ADMINISTRATION)

| Revenue             | <b>FY 2023</b> | <b>FY 2024</b>        | FY 2025    |
|---------------------|----------------|-----------------------|------------|
| Fares               | \$30,000       | \$15,000              | \$12,000   |
| Regional Funds      | \$296,000      | \$320,000             | \$170,000  |
| Proposition A       | \$60,000       | \$193,000             | \$132,828  |
| FTA 5307            | \$224,000      | <u>\$0</u>            | <u>\$0</u> |
| Total Revenue       | \$610,000      | $$528,0\overline{00}$ | \$314,828  |
| <b>Expenditures</b> | FY 2023        | <u>FY 2024</u>        | FY 2025    |
| Cab Charges         | \$235,000      | \$206,000             | \$78,000   |
| Van Service         | \$150,000      | \$74,000              | \$54,000   |
| PVTA Cost           | \$145,000      | \$168,000             | \$102,828  |
| Claremont Admin     | \$80,000       | \$80,000              | \$80,000   |
| Total Expenditures  | \$610,000      | \$528,000             | \$314,828  |

## **SAN DIMAS DIAL-A-CAB**

| Revenue                     | <b>FY 2023</b>   | <b>FY 2024</b>   | <b>FY 2025</b>   |
|-----------------------------|------------------|------------------|------------------|
| Fares                       | \$25,000         | \$20,000         | \$16,000         |
| Subregional Incentive Funds | \$65,000         | \$60,000         | \$27,000         |
| CRRSAA/.ARPA                | \$66,000         | \$0              | \$0              |
| Proposition A Funds         | <u>\$197,000</u> | \$200,000        | \$104,500        |
| <b>Total Revenue</b>        | <u>\$353,000</u> | <u>\$280,000</u> | <u>\$147,500</u> |
| <u>Expense</u>              | <u>FY 2023</u>   | <u>FY 2024</u>   | <b>FY 2025</b>   |
| Cab Charges                 | \$280,000        | \$220,000        | \$104,000        |
| PVTA Services               | \$73,000         | \$55,000         | \$41,000         |
| Marketing                   | <u>\$0</u>       | \$5,000          | \$2,500          |
| TOTAL EXPENSE               | <u>\$353,000</u> | <u>\$280,000</u> | <u>\$147,500</u> |

## **POMONA GROUP**

| Revenue                     | <b>FY 2023</b>  | <b>FY 2024</b>  | <b>FY 2025</b>  |
|-----------------------------|-----------------|-----------------|-----------------|
| Fares                       | \$2,000         | \$2,000         | \$1,000         |
| Subregional Incentive Funds | \$9,500         | \$9,500         | \$12,000        |
| CRRSAA/ARPA                 | \$14,000        | \$14,000        | \$0             |
| Proposition A               | \$45,500        | <u>\$45,500</u> | \$33,000        |
| <b>Total Revenue</b>        | <u>\$71,000</u> | <u>\$71,000</u> | <u>\$46,000</u> |
| <u>Expense</u>              | <u>Fy 2023</u>  | <u>FY 2024</u>  | FY 2025         |
| Contractor Cost             | \$63,000        | \$46,000        | \$40,000        |
| PVTA Services               | \$8,000         | \$5,000         | \$5,000         |
| Marketing                   | <u>\$0</u>      | <u>\$0</u>      | \$1,000         |
| <b>Total Expense</b>        | <u>\$71,000</u> | <u>\$51,000</u> | <u>\$46,000</u> |