



PVTA UBER PILOT FAQ

To enhance the availability of PVTA's services, PVTA will now offer the additional convenience of the Uber platform. Qualified riders will be able to make on-demand trip requests and fare payments via credit or debit card directly in the Uber app.

How does this work?

Client must have an UBER account set up. Once that is set up they will contact PVTA to receive a fare voucher that will automatically be connected with their UBER account.

How much will it cost?

PVTA's fares have not changed. Client will continue to pay the same fare they normally would for all of our services. Please see pvtrans.org for more information on fares.

Do I need to use UBER?

No, while this is an additional resource for clients, our normal call in service will continue to be available to all clients.

I need help with the app/account

Please contact PVTA to get assistance on how to create an account and schedule trips through UBER.
909.596.7664 opt 0