

**POMONA VALLEY TRANSPORTATION AUTHORITY  
REGULAR BOARD MEETING**

**Wednesday, April 8th, 2026  
5:00 P.M.  
La Verne City Hall Chambers**

| <b><u>ATT.<br/>NO.</u></b> | <b><u>SUGGESTED<br/>DISPOSITION</u></b>   |             |
|----------------------------|---|-------------|
| 1.                         | Call to Order   |             |
| 2.                         | Oral - members of the public may address the Board on items of interest during this time<br><b>*Public Comment Time Limit 3 minutes, 1 comment per person</b> |             |
| 3.                         | Consent Calendar  | Action      |
|                            | A. Minutes(February 11th 2026)  | 3A          |
|                            | B. Financial Statements   | 3B          |
|                            | C. Check Register   | 3C          |
|                            | D. Administrative Report  | 3D          |
|                            | E. AI Use Policy Adoption   | 3E          |
|                            | F. Principal Life Shares Transfer   | 3F          |
| 4.                         | Operations Report<br><b>(Erika Jacquez, Sr. Program Manager )</b>   | Information |
| 5.                         | FY27 Preliminary Budget Update<br><b>(Nicole Carranza, CEO)</b>   | Information |
| 6.                         | PVTA Ride Now App Launch Update<br><b>(Susan Dominguez- Travel Trainer)</b>   | Information |
| 7.                         | New Business  |             |
| 8.                         | Adjourn to next meeting<br>June 10th, 2026  |             |

**POMONA VALLEY TRANSPORTATION AUTHORITY**

**WEDNESDAY, February 11, 2026**

**REGULAR BOARD OF DIRECTORS MEETING MINUTES**

**Present:**

**Claremont**

Corey Calaycay, Mayor

Kristin Mikula, Community Services Manager

**La Verne**

JR Ranells, Assistant City Manager

Rick Crosby, Councilmember

Danny Wu, Public Works

**Pomona**

Nora Garcia, Councilmember

Shandy Dittman, Public Works

Meg Mcwade, Public Works

**San Dimas**

Travis Sais, Assistant City Manager

**PVTA**

Nicole Carranza, CEO

Erika Jacquez, Senior Program Manager

Vanessa Nalbandian, Admin Manager

Diana Mendez, Mobility Manager

Susan Dominguez, Travel Trainer

Derek Fretheim, Agape Mobility

1. **Call to Order**

Board Chair Rick Crosby called the meeting to order at 5:03 PM.

2. **Oral - Members of the public may address the Board on items of interest during this time**

No members of the public were present

3. **Consent Calendar**

|  |    |
|--|----|
| A. Minutes(November 5, 2025)               | 3A |
| B. Financial Statements                    | 3B |
| C. Check Register                          | 3C |
| D. Administrative Report                   | 3D |
| E. FY25 Completed Internal Financial Audit | 3E |
| F. Vehicle Replacement/Sale Schedule       | 3F |

**Action:** The Board unanimously approved the consent calendar on a **MOTION** by Corey Calaycay, **SECONDED** by Nora Garcia.

4. **FY27 Preliminary Budget**

**Nicole Carranza Presenting:**

The preliminary budget overview is based on a cost allocation in which member city contributions reflect actual operating costs, calculated using a three year rolling average of ridership by each city's residents. External revenue sources are deducted from total costs to determine the net city contributions, and any unexpended funds are placed into reserves, with unused balances for city specific programs such as San Dimas Dial aCab or Claremont Dial a Ride returned to the respective cities at the end of the year. For FY27, the budget remains aligned with a 3% contractual increase, with total city contributions projected at approximately \$3.2 million, representing a conservative 6% increase over the prior year pending final revenue confirmations. Regional funding is expected to remain consistent with last year at approximately \$900,000, while Section 5310 funding is projected at around \$160,000, subject to adjustment. City share estimates indicate modest increases for Claremont 11.1%, and La Verne 17.6%, a slight decrease for Pomona 63.3%, and relative stability for San Dimas 8.1%. Operating expenses are in line with contractual increases, with an added \$25,000 fuel contingency, and service levels remain capped at current thresholds. To address an aging fleet, a \$100,000 capital contribution has been included, supported by an existing capital reserve balance of approximately \$2.9 million as of June 30, 2025, noting that vehicle costs have risen significantly, with cutaways now averaging around \$180,000 each. The agency will continue evaluating fleet size and composition, including the potential transition to smaller vehicles or a brokerage model to reduce overhead, with a comprehensive analysis planned during FY27 to inform FY28 decisions. Additionally, Claremont contributes nine vehicles in lieu of direct financial contributions and operates under a separate schedule, while the general reserve is maintained at 3% of the Get About budget.

5. **Operations Report**

**Erika Jacquez Presenting**

Get About service has remained stable and within budget, with dispatchers actively managing trip scheduling through a daily tracking system that aligns service levels with the 15,000 annual revenue hour cap. To support this, revenue hours are translated into trips, with an average monthly capacity of approximately 3,744 trips, though actual volumes fluctuate based on demand and ongoing adjustments to maintain budget compliance; current averages are closer to 2,500 trips per month. At the six-month mark, approximately 7,000 revenue hours have been utilized, keeping the program on pace to remain within budget for the fiscal year. Overall, most services are tracking as expected, with no significant need to deny trips, as riders have adapted to service limits by identifying alternative transportation options. Operational performance has improved, particularly in on-time performance, which has stabilized following prior challenges during the COVID period, while reported no-show rates are currently being refined due to software issues that incorrectly included advanced cancellations. Supplemental Get About services, including limited contractor use of Uber for incidental trips, remain minimal; however, the introduction of app-based options has contributed to a modest increase in ridership, particularly through the Ready Now program, which supports 5310 funding objectives.

Claremont Dial-a-Ride has experienced a significant increase in demand, particularly from college users, prompting coordination with the city to implement adjustments to maintain budget alignment. Pomona Group Services have been restricted to city-sponsored programs only, resulting in lower usage overall, with anticipated seasonal increases during spring and summer youth programming. San Dimas Dial-a-Cab has also seen a notable ridership increase of approximately 69%, largely attributed to user preference for app based services rather than reductions in Get About service levels. Finally, the upcoming launch of the PVRTA mobile app, supported by user guides and instructional materials, is expected to enhance trip management and allow for more precise control over trip allocation by program and rider type, improving overall system efficiency and oversight.

## **6. Feasibility Study Update and Detail Data Preview**

### **Derek Fretheim Presenting**

The current analysis effort is focused on understanding how riders are using services, including common trip destinations, demand patterns, and factors driving increased usage, such as the convenience and affordability of on-demand options. Experience from other jurisdictions shows that ridership can grow rapidly when flexible, same-day service replaces advance booking requirements. A key challenge has been consolidating and interpreting data from multiple sources, particularly due to inconsistencies and limitations in legacy systems like EcoLane, as well as gaps in third-party data such as Uber. As a result, significant effort has been required to clean, standardize, and merge datasets to create a comprehensive view of historical and current performance.

In parallel, the analysis incorporates socioeconomic and demographic factors, such as aging populations, zero-vehicle households, and population density, as well as how local services connect with regional transit systems. This includes evaluating equity through measures like a transit propensity index to ensure cities are receiving appropriate levels of service and investment. The feasibility study is currently in its second phase, focused on evaluating existing conditions, with public outreach efforts (including surveys and workshops) to follow now that key policy direction has been established. A major component of the study is exploring alternative service delivery models, including brokered transportation, to optimize cost efficiency and service quality. This involves assessing what services should be directly operated versus contracted, evaluating vendor performance and compliance risks, and identifying opportunities to reduce costs while maintaining reliability. Fleet composition is also under review, particularly the need for specialized vehicles such as those with lifts, which carry higher capital and maintenance costs.

Additionally, the transition from a legacy technology platform to a modern “software as a service” system positions the agency to improve data access, reporting, and operational control. Future recommendations may include greater direct oversight of technology platforms and the implementation of real time data dashboards to improve transparency and decision-making. The analysis also highlights the importance of collecting more detailed data, such as trip purpose and rider demographics, to better inform policy and planning.

Preliminary findings confirm strong cross city travel demand, reinforcing the regional nature of the service, as riders prioritize mobility needs over jurisdictional boundaries. Spatial analysis of trip patterns, population density, and transit access is being used to identify service gaps and high-demand corridors, including key destinations such as medical facilities. The project is now moving toward completing data analysis, initiating community engagement in multiple languages, and refining recommendations, with opportunities for stakeholders to provide input on specific information needs ahead of the final report.

## **7. New Business**

### **Nicole Carranza presenting**

No New Business

## **8. Adjournment at 5:56 PM to the next regular meeting**

Wednesday, April 8, 2026

April 8, 2026

**AGENDA  
ITEM #3B**

**MEMORANDUM**

**To:** Pomona Valley Transportation Authority  
**From:** Vanessa Nalbandian, Administrative Manager  
**Subject:** **Financial Statement - FY26 Year To Date**

Attached is a copy of PVTA's financial statements for FY 2026 year to date. The profit and loss statement displays revenues and expenses for the current fiscal year to date for each program/type:

- Get About
- PVTA Administration
- Claremont Dial-A-Ride
- San Dimas Dial-A-Cab
- Pomona Group

# GET ABOUT

## Profit and Loss

Pomona Valley Transportation Authority  
July 1, 2025-March 31, 2026

|  | TOTAL                  |
|--|------------------------|
| Income   |                        |
| 40100 Passenger Fares  | 62,023.00              |
| <b>Total for Income</b>  | <b>\$62,023.00</b>     |
| Cost of Goods Sold   |                        |
| 51100 Purchased Transportation (Contract-Cab)                  | \$107.73               |
| 51200 Incentives   | 5,290.00               |
| 51210 Ready Now 5310   | 59,150.91              |
| 51220 Ready Now 5317   | 175,068.36             |
| 51500 Contract Van   | 1,944,145.25           |
| <b>Total for 51100 Purchased Transportation (Contract-Cab)</b> | <b>\$2,183,762.25</b>  |
| <b>Total for Cost of Goods Sold</b>                            | <b>\$2,183,762.25</b>  |
| <b>Gross Profit</b>  | <b>-\$2,121,739.25</b> |
| Expenses   |                        |
| 51110 Administrative Expenses                                  | 345,572.16             |
| 51610 Printing   | 3,165.86               |
| <b>Total for Expenses</b>                                      | <b>\$348,738.02</b>    |
| <b>Net Operating Income</b>                                    | <b>-\$2,470,477.27</b> |
| Other Income   |                        |
| 45200 Local Cities Prop A Subsidy                              |                        |
| 45201 Prop A Subsidy- Claremont                                | 249,329.25             |
| 45202 Prop A Subsidy- La Verne                                 | 339,345.75             |
| 45203 Prop A Subsidy- Pomona                                   | 1,526,595.00           |
| 45204 Prop A Subsidy- San Dimas                                | 186,939.75             |
| 45210 Prop A Subsidy- Discretionary                            | 475,880.25             |
| <b>Total for 45200 Local Cities Prop A Subsidy</b>             | <b>\$2,778,090.00</b>  |
| 45300 New Freedom 5310   | 24,038.45              |
| 45310 New Freedom 5317   | 51,295.23              |
| <b>Total for Other Income</b>                                  | <b>\$2,853,423.68</b>  |
| <b>Net Other Income</b>  | <b>\$2,853,423.68</b>  |
| <b>Net Income</b>  | <b>\$382,946.41</b>    |

# PVTA ADMINISTRATION

## Profit and Loss

Pomona Valley Transportation Authority

July 1, 2025-March 31, 2026

|  | TOTAL               |
|--|---------------------|
| <hr/>  |                     |
| Income   |                     |
| Cost of Goods Sold   |                     |
| 51100 Purchased Transportation (Contract-Cab)                  |                     |
| 51200 Incentives   | 1,705.80            |
| <b>Total for 51100 Purchased Transportation (Contract-Cab)</b> | <b>\$1,705.80</b>   |
| <b>Total for Cost of Goods Sold</b>                            | <b>\$1,705.80</b>   |
| <hr/>  |                     |
| <b>Gross Profit</b>  | <b>-\$1,705.80</b>  |
| <hr/>  |                     |
| Expenses   |                     |
| 50100 Administrator (Nicole)                                   | \$74,926.90         |
| 50105 Comp Absences Vacation Administrator (Nicole)            | 8,213.94            |
| 50106 Comp Absences Sick Administrator (Nicole)                | 8,946.12            |
| <b>Total for 50100 Administrator (Nicole)</b>                  | <b>\$92,086.96</b>  |
| 50110 Administrative Manager (Andrew/Vanessa)                  | \$42,379.94         |
| 50115 Comp Absences Vacation Admin Manager (Andrew/Vanessa)    | 3,455.36            |
| 50116 Comp Absences Sick Admin Manager (Andrew/Vanessa)        | 1,185.86            |
| <b>Total for 50110 Administrative Manager (Andrew/Vanessa)</b> | <b>\$47,021.16</b>  |
| 50120 Program Manager (Erika)                                  | \$61,779.85         |
| 50125 Comp Absences Vacation Program Manager (Erika)           | 4,965.04            |
| 50126 Comp Absences Program Manager Sick (Erika)               | 4,121.92            |
| <b>Total for 50120 Program Manager (Erika)</b>                 | <b>\$70,866.81</b>  |
| 50130 Senior Analyst (Diana)                                   | \$47,470.81         |
| 50135 Comp Absences Vacation Senior Analyst (Diana)            | 10,104.56           |
| 50136 Comp Absences Sick Senior Analyst (Diana)                | 409.49              |
| <b>Total for 50130 Senior Analyst (Diana)</b>                  | <b>\$57,984.86</b>  |
| 50140 Travel Trainer (Sara/Susan)                              | \$49,450.21         |
| 50145 Comp Absences Vacation Travel Trainer (Sara/Susan)       | 3,058.64            |
| 50146 Comp Absences Sick Travel Trainer (Sara/Susan)           | 1,589.22            |
| <b>Total for 50140 Travel Trainer (Sara/Susan)</b>             | <b>\$54,098.07</b>  |
| 50200 Health Insurance   | 49,199.49           |
| 50220 PERS   | 88,391.40           |
| 50230 FICA   | 4,596.52            |
| 50240 State Disability Insurance (SDI)                         | 3,905.78            |
| 50245 50245 State Unemployment Tax (SUI)                       | 600.77              |
| 51120 Professional Services                                    | \$46,361.92         |
| 51124 Accounting Services                                      | 30,936.00           |
| 51125 Audit  | 24,850.00           |
| 51560 Legal Services   | 7,560.00            |
| <b>Total for 51120 Professional Services</b>                   | <b>\$109,707.92</b> |
| 51130 Rent & Utilities   | 39,217.69           |
| 51140 Office Supplies  | 2,889.86            |
| 51150 Postage  | 686.37              |
| 51580 Equip Rent & Maintenance                                 | 779.45              |
| 51590 Materials & Supplies                                     | 305.77              |
| 51600 Travel & Conference                                      | 2,393.43            |

# PVTA ADMINISTRATION

## Profit and Loss

### Pomona Valley Transportation Authority

July 1, 2025-March 31, 2026

|                               | TOTAL                |
|-------------------------------|----------------------|
| 51620 Telephone               | 9,265.79             |
| 51630 Publicity & Advertising | 4,754.63             |
| 51640 Insurance               | 31,961.00            |
| 51650 Software                | 8,969.82             |
| 51680 Miscellaneous Expense   | 2,952.48             |
| 51690 Bank Services and Fees  | 2,473.11             |
| 51700 ADP                     | 2,579.54             |
| <b>Total for Expenses</b>     | <b>\$687,688.68</b>  |
| <b>Net Operating Income</b>   | <b>-\$689,394.48</b> |
| Other Income                  |                      |
| 45100 Interest Income         | 47,921.33            |
| 45300 New Freedom 5310        | 90,558.54            |
| 45400 Admin Service Revenue   | 495,627.98           |
| 45900 Miscellaneous Income    | 3,000.00             |
| 45910 Telephone revenue       | 3,000.00             |
| <b>Total for Other Income</b> | <b>\$640,107.85</b>  |
| <b>Net Other Income</b>       | <b>\$640,107.85</b>  |
| <b>Net Income</b>             | <b>-\$49,286.63</b>  |

# CLAREMONT DAR + GROUP

## Profit and Loss

Pomona Valley Transportation Authority

July 1, 2025-March 31, 2026

|  | TOTAL                |
|--|----------------------|
| Income   |                      |
| 40100 Passenger Fares  | 59,061.00            |
| <b>Total for Income</b>  | <b>\$59,061.00</b>   |
| Cost of Goods Sold   |                      |
| 51100 Purchased Transportation (Contract-Cab)                  | \$473,133.09         |
| 51205 Penalties- Cab   | -3,250.00            |
| 51510 Group Service- Van                                       | 35,527.17            |
| <b>Total for 51100 Purchased Transportation (Contract-Cab)</b> | <b>\$505,410.26</b>  |
| <b>Total for Cost of Goods Sold</b>                            | <b>\$505,410.26</b>  |
| <b>Gross Profit</b>  | <b>-\$446,349.26</b> |
| Expenses   |                      |
| 50110 Administrative Expenses                                  | 21,591.30            |
| 51110 Administrative Expenses                                  | 110,002.28           |
| 51120 Professional Services                                    | 26,603.36            |
| 51590 Materials & Supplies                                     | 59.98                |
| 51600 Travel & Conference                                      | 1,463.75             |
| 51610 Printing   | 2,221.35             |
| 51630 Publicity & Advertising                                  | 162.00               |
| <b>Total for Expenses</b>                                      | <b>\$162,104.02</b>  |
| <b>Net Operating Income</b>                                    | <b>-\$608,453.28</b> |
| Other Income   |                      |
| 45200 Local Cities Prop A Subsidy                              |                      |
| 45201 Prop A Subsidy- Claremont                                | 481,457.25           |
| <b>Total for 45200 Local Cities Prop A Subsidy</b>             | <b>\$481,457.25</b>  |
| <b>Total for Other Income</b>                                  | <b>\$481,457.25</b>  |
| <b>Net Other Income</b>  | <b>\$481,457.25</b>  |
| <b>Net Income</b>  | <b>-\$126,996.03</b> |

# SAN DIMAS DAC

## Profit and Loss

Pomona Valley Transportation Authority

July 1, 2025-March 31, 2026

|  | TOTAL                |
|--|----------------------|
| Income   |                      |
| 40100 Passenger Fares                              | 16,666.00            |
| <b>Total for Income</b>                            | <b>\$16,666.00</b>   |
| Cost of Goods Sold                                 |                      |
| 51100 Purchased Transportation (Contract-Cab)      | 159,676.08           |
| <b>Total for Cost of Goods Sold</b>                | <b>\$159,676.08</b>  |
| <b>Gross Profit</b>                                | <b>-\$143,010.08</b> |
| Expenses   |                      |
| 51110 Administrative Expenses                      | 36,739.37            |
| 51610 Printing                                     | 2,221.35             |
| 51630 Publicity & Advertising                      | 300.00               |
| <b>Total for Expenses</b>                          | <b>\$39,260.72</b>   |
| <b>Net Operating Income</b>                        | <b>-\$182,270.80</b> |
| Other Income                                       |                      |
| 45200 Local Cities Prop A Subsidy                  |                      |
| 45204 Prop A Subsidy- San Dimas                    | 146,028.75           |
| 45210 Prop A Subsidy- Discretionary                | 36,269.88            |
| <b>Total for 45200 Local Cities Prop A Subsidy</b> | <b>\$182,298.63</b>  |
| <b>Total for Other Income</b>                      | <b>\$182,298.63</b>  |
| <b>Net Other Income</b>                            | <b>\$182,298.63</b>  |
| <b>Net Income</b>                                  | <b>\$27.83</b>       |

# POMONA GROUP

## Profit and Loss

Pomona Valley Transportation Authority

July 1, 2025-March 31, 2026

|  | TOTAL               |
|--|---------------------|
| Income   |                     |
| 40100 Passenger Fares  | 617.39              |
| <b>Total for Income</b>  | <b>\$617.39</b>     |
| Cost of Goods Sold   |                     |
| 51100 Purchased Transportation (Contract-Cab)                  |                     |
| 51206 Penalties- Van   | -500.00             |
| 51510 Group Service- Van                                       | 17,198.77           |
| <b>Total for 51100 Purchased Transportation (Contract-Cab)</b> | <b>\$16,698.77</b>  |
| <b>Total for Cost of Goods Sold</b>                            | <b>\$16,698.77</b>  |
| <b>Gross Profit</b>  | <b>-\$16,081.38</b> |
| Expenses   |                     |
| 51110 Administrative Expenses                                  | 3,314.17            |
| <b>Total for Expenses</b>                                      | <b>\$3,314.17</b>   |
| <b>Net Operating Income</b>                                    | <b>-\$19,395.55</b> |
| Other Income   |                     |
| 45200 Local Cities Prop A Subsidy                              |                     |
| 45203 Prop A Subsidy- Pomona                                   | 66,555.00           |
| 45210 Prop A Subsidy- Discretionary                            | 1,590.12            |
| <b>Total for 45200 Local Cities Prop A Subsidy</b>             | <b>\$68,145.12</b>  |
| <b>Total for Other Income</b>                                  | <b>\$68,145.12</b>  |
| <b>Net Other Income</b>  | <b>\$68,145.12</b>  |
| <b>Net Income</b>  | <b>\$48,749.57</b>  |

April 8, 2026

**AGENDA  
ITEM #3C**

**MEMORANDUM**

**To:** Pomona Valley Transportation Authority  
**From:** Vanessa Nalbandian, Administrative Manager  
**Subject:** **Check Register – FY26 Year To Date**

Attached is a copy of PVTA's check register for FY26 year-to-date. This report lists every check written by PVTA for the period indicated. Each service has a separate General Ledger and Accounts Payable, therefore a separate check register. Due to ongoing attempts to collect outstanding invoices, this month's register is not divided by program, but rather listed completely.

General Administration costs like office rent, office supplies, and telephone are paid through the Pomona Valley Transportation fund, and then allocated to each service by journal entry.

The columns on the Check Register Report are:

- Account – General Ledger account number for the PVTA checking accounts.
- Transaction ID – Internal recorded payment number
- Date – Date payment was written or processed
- Transaction Type - Payment method
- Num – Check Number
- Name – the payee of the payment; vendor name
- Net Amount – the amount the check was written for; if more than one check was written for a vendor there will be a vendor subtotal also listed.

**Check Detail Report**  
**Pomona Valley Transportation Authority**  
**July 1, 2025 - March 31, 2026**

| Transaction<br>Date              | Transaction type     | Num         | Name                      | Memo/Description | Cleared    | Amount     |
|----------------------------------|----------------------|-------------|---------------------------|------------------|------------|------------|
| <b>10105 Cash - Checking BMO</b> |                      |             |                           |                  |            |            |
| 2447                             |                      |             |                           |                  |            |            |
| 07/01/2025                       | Bill Payment (Check) | 14367       | Everon                    | Security         | Reconciled | -27.25     |
| 07/01/2025                       | Bill Payment (Check) | 14367       | Everon                    |                  |            | -27.25     |
| 2459                             |                      |             |                           |                  |            |            |
| 07/01/2025                       | Bill Payment (Check) | 14368       | CALIFORNIA JPIA           | JPIA Insurance   | Reconciled | -31,961.00 |
| 07/01/2025                       | Bill Payment (Check) | 14368       | CALIFORNIA JPIA           |                  |            | -31,961.00 |
| 2466                             |                      |             |                           |                  |            |            |
| 07/01/2025                       | Bill Payment (Check) | 14371       | TOUCH TEL MOBILE          | Radio            | Reconciled | -800.00    |
| 07/01/2025                       | Bill Payment (Check) | 14371       | TOUCH TEL MOBILE          |                  |            | -800.00    |
| 3233                             |                      |             |                           |                  |            |            |
| 07/01/2025                       | Bill Payment (Check) | Jul PVT pmt | BLUE SHIELD OF CALIFORNIA | Health Insurance | Reconciled | -4,292.03  |
| 07/01/2025                       | Bill Payment (Check) | Jul PVT pmt | BLUE SHIELD OF CALIFORNIA |                  |            | -4,292.03  |
| 3235                             |                      |             |                           |                  |            |            |
| 07/01/2025                       | Bill Payment (Check) | Jul TVL pmt | BLUE SHIELD OF CALIFORNIA | Health Insurance | Reconciled | -630.73    |
| 07/01/2025                       | Bill Payment (Check) | Jul TVL pmt | BLUE SHIELD OF CALIFORNIA |                  |            | -630.73    |
| 3237                             |                      |             |                           |                  |            |            |
| 07/01/2025                       | Bill Payment (Check) | Jul MBL pmt | BLUE SHIELD OF CALIFORNIA | Health Insurance | Reconciled | -630.73    |
| 07/01/2025                       | Bill Payment (Check) | Jul MBL pmt | BLUE SHIELD OF CALIFORNIA |                  |            | -630.73    |
| 2668                             |                      |             |                           |                  |            |            |
| 07/02/2025                       | Bill Payment (Check) | ACH         | 2120 FOOTHILL PROPERTIES  | Rent             | Reconciled | -4,043.90  |
| 07/02/2025                       | Bill Payment (Check) | ACH         | 2120 FOOTHILL PROPERTIES  |                  |            | -4,043.90  |
| 2671                             |                      |             |                           |                  |            |            |

|      |            |                      |       |                                       |                              |            |            |
|------|------------|----------------------|-------|---------------------------------------|------------------------------|------------|------------|
|      | 07/03/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE                        | Rent                         | Reconciled | -349.00    |
|      | 07/03/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE                        |                              |            | -349.00    |
| 2636 |            |                      |       |                                       |                              |            |            |
|      | 07/06/2025 | Bill Payment (Check) | 14382 | Everon                                | Security                     | Reconciled | -27.25     |
|      | 07/06/2025 | Bill Payment (Check) | 14382 | Everon                                |                              |            | -27.25     |
| 2639 |            |                      |       |                                       |                              |            |            |
|      | 07/09/2025 | Bill Payment (Check) | 14383 | TRANSTRACK SYSTEMS, INC.              | Software                     | Reconciled | -4,863.00  |
|      | 07/09/2025 | Bill Payment (Check) | 14383 | TRANSTRACK SYSTEMS, INC.              |                              |            | -4,863.00  |
| 2695 |            |                      |       |                                       |                              |            |            |
|      | 07/11/2025 | Bill Payment (Check) | ACH   | ADP                                   | Software                     | Reconciled | -144.82    |
|      | 07/11/2025 | Bill Payment (Check) | ACH   | ADP                                   |                              |            | -144.82    |
| 2624 |            |                      |       |                                       |                              |            |            |
|      | 07/14/2025 | Bill Payment (Check) | 14375 | ROGERS, ANDERSON, MALODY & SCOTT, LLP | Audit                        | Reconciled | -4,765.00  |
|      | 07/14/2025 | Bill Payment (Check) | 14375 | ROGERS, ANDERSON, MALODY & SCOTT, LLP |                              |            | -4,765.00  |
| 2625 |            |                      |       |                                       |                              |            |            |
|      | 07/14/2025 | Bill Payment (Check) | 14376 | LSL                                   | Accounting                   | Reconciled | -6,871.50  |
|      | 07/14/2025 | Bill Payment (Check) | 14376 | LSL                                   |                              |            | -6,871.50  |
| 2626 |            |                      |       |                                       |                              |            |            |
|      | 07/14/2025 | Bill Payment (Check) | 14377 | LSL                                   | Accounting                   | Reconciled | -50,000.00 |
|      | 07/14/2025 | Bill Payment (Check) | 14377 | LSL                                   |                              |            | -50,000.00 |
| 2627 |            |                      |       |                                       |                              |            |            |
|      | 07/14/2025 | Bill Payment (Check) | 14378 | Vincent C. Ewing                      | Legal                        | Reconciled | -1,610.00  |
|      | 07/14/2025 | Bill Payment (Check) | 14378 | Vincent C. Ewing                      |                              |            | -1,610.00  |
| 2673 |            |                      |       |                                       |                              |            |            |
|      | 07/14/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.            | Telephones                   | Reconciled | -131.06    |
|      | 07/14/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.            |                              |            | -131.06    |
| 2675 |            |                      |       |                                       |                              |            |            |
|      | 07/14/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.            | Telephones                   | Reconciled | -904.85    |
|      | 07/14/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.            |                              |            | -904.85    |
| 2630 |            |                      |       |                                       |                              |            |            |
|      | 07/18/2025 | Bill Payment (Check) | 14380 | CALIFORNIA DIGITAL SYSTEM             | Equipment Rent & Maintenance | Reconciled | -15.00     |

|      |            |                      |       |                           |  |            |  |             |
|------|------------|----------------------|-------|---------------------------|--|------------|--|-------------|
| 2697 | 07/18/2025 | Bill Payment (Check) | 14380 | CALIFORNIA DIGITAL SYSTEM |  |            |  | -15.00      |
|      | 07/18/2025 | Bill Payment (Check) | ACH   | ADP                       | Software   | Reconciled |  | -144.82     |
| 2690 | 07/18/2025 | Bill Payment (Check) | ACH   | ADP                       |  |            |  | -144.82     |
|      | 07/21/2025 | Bill Payment (Check) | ACH   | BMO Credit Card           | June 2025 Credit Card Payment                                      | Reconciled |  | -1,856.11   |
| 2693 | 07/21/2025 | Bill Payment (Check) | ACH   | BMO Credit Card           |  |            |  | -1,856.11   |
|      | 07/22/2025 | Expense              |       | BMO                       | Acct analysis service charge - BMO July Statement - Reconciliation | Reconciled |  | -167.42     |
| 2603 | 07/22/2025 | Expense              |       | BMO                       |  |            |  | 167.42      |
|      | 07/23/2025 | Bill Payment (Check) | 14372 | Transdev                  | Transit Operations   | Reconciled |  | -509,313.04 |
| 2604 | 07/23/2025 | Bill Payment (Check) | 14372 | Transdev                  |  |            |  | -509,313.04 |
|      | 07/23/2025 | Bill Payment (Check) | 14373 | Transdev                  | Transit Operations   | Reconciled |  | -412,915.70 |
| 2605 | 07/23/2025 | Bill Payment (Check) | 14373 | Transdev                  |  |            |  | -412,915.70 |
|      | 07/23/2025 | Bill Payment (Check) | 14374 | Transdev                  | Transit Operations   | Reconciled |  | -392,290.94 |
| 2664 | 07/23/2025 | Bill Payment (Check) | 14374 | Transdev                  |  |            |  | -392,290.94 |
|      | 07/25/2025 | Bill Payment (Check) | ACH   | CalPERS- vendor           | CalPERS  | Reconciled |  | -1,467.00   |
| 2665 | 07/25/2025 | Bill Payment (Check) | ACH   | CalPERS- vendor           |  |            |  | -1,467.00   |
|      | 07/25/2025 | Bill Payment (Check) | ACH   | CalPERS- vendor           | CalPERS  | Reconciled |  | -59,163.00  |
| 2711 | 07/25/2025 | Bill Payment (Check) | ACH   | CalPERS- vendor           |  |            |  | -59,163.00  |
|      | 07/28/2025 | Bill Payment (Check) | 14384 | Susan Dominguez           | Reimbursement  | Reconciled |  | -15.00      |
| 2707 | 07/28/2025 | Bill Payment (Check) | 14384 | Susan Dominguez           |  |            |  | -15.00      |
|      | 07/31/2025 | Bill Payment (Check) | 14385 | Susan Dominguez           | Reimbursement  | Reconciled |  | -9.43       |

|      |            |                      |             |                               |                              |            |  |           |
|------|------------|----------------------|-------------|-------------------------------|------------------------------|------------|--|-----------|
| 2709 | 07/31/2025 | Bill Payment (Check) | 14385       | Susan Dominguez               |                              |            |  | -9.43     |
|      | 07/31/2025 | Bill Payment (Check) | 14386       | LANGUAGE LINE SERVICES        | Translations                 | Reconciled |  | -656.15   |
| 2715 | 07/31/2025 | Bill Payment (Check) | 14386       | LANGUAGE LINE SERVICES        |                              |            |  | -656.15   |
|      | 07/31/2025 | Bill Payment (Check) | 14387       | LSL                           | Accounting                   | Reconciled |  | -1,729.00 |
| 2721 | 07/31/2025 | Bill Payment (Check) | 14387       | LSL                           |                              |            |  | -1,729.00 |
|      | 07/31/2025 | Bill Payment (Check) | 14390       | CALIFORNIA DIGITAL SYSTEM     | Equipment Rent & Maintenance | Reconciled |  | -368.21   |
| 2713 | 07/31/2025 | Bill Payment (Check) | 14390       | CALIFORNIA DIGITAL SYSTEM     |                              |            |  | -368.21   |
|      | 08/01/2025 | Bill Payment (Check) | 14388       | CLAREMONT CHAMBER OF COMMERCE | Membership Dues              | Reconciled |  | -325.00   |
| 2762 | 08/01/2025 | Bill Payment (Check) | 14388       | CLAREMONT CHAMBER OF COMMERCE |                              |            |  | -325.00   |
|      | 08/01/2025 | Bill Payment (Check) | ACH         | 2120 FOOTHILL PROPERTIES      | Rent                         | Reconciled |  | -4,043.90 |
| 2772 | 08/01/2025 | Bill Payment (Check) | ACH         | 2120 FOOTHILL PROPERTIES      |                              |            |  | -4,043.90 |
|      | 08/01/2025 | Bill Payment (Check) | ACH         | GO TO COMMUNICATIONS, INC.    | Telephones                   | Reconciled |  | -904.85   |
| 2988 | 08/01/2025 | Bill Payment (Check) | ACH         | GO TO COMMUNICATIONS, INC.    |                              |            |  | -904.85   |
|      | 08/01/2025 | Bill Payment (Check) | ACH         | BMO Credit Card               | Credit Card, Supplies        | Reconciled |  | -258.75   |
| 3239 | 08/01/2025 | Bill Payment (Check) | ACH         | BMO Credit Card               |                              |            |  | -258.75   |
|      | 08/01/2025 | Bill Payment (Check) | Aug PVT pmt | BLUE SHIELD OF CALIFORNIA     | Health Insurance             | Reconciled |  | -4,192.04 |
| 3241 | 08/01/2025 | Bill Payment (Check) | Aug PVT pmt | BLUE SHIELD OF CALIFORNIA     |                              |            |  | -4,192.04 |
|      | 08/01/2025 | Bill Payment (Check) | Aug MBL pmt | BLUE SHIELD OF CALIFORNIA     | Health Insurance             | Reconciled |  | -630.73   |
| 3243 | 08/01/2025 | Bill Payment (Check) | Aug MBL pmt | BLUE SHIELD OF CALIFORNIA     |                              |            |  | -630.73   |

|      |            |                      |             |                            |   |            |           |
|------|------------|----------------------|-------------|----------------------------|---|------------|-----------|
|      | 08/01/2025 | Bill Payment (Check) | Aug TVL pmt | BLUE SHIELD OF CALIFORNIA  | Health Insurance  | Reconciled | -630.73   |
| 2717 | 08/01/2025 | Bill Payment (Check) | Aug TVL pmt | BLUE SHIELD OF CALIFORNIA  |   |            | -630.73   |
|      | 08/03/2025 | Bill Payment (Check) | 14389       | Everon                     | Security  | Reconciled | -27.25    |
| 2763 | 08/03/2025 | Bill Payment (Check) | 14389       | Everon                     |   |            | -27.25    |
|      | 08/05/2025 | Bill Payment (Check) | ACH         | PUBLIC STORAGE             | Rent  | Reconciled | -349.00   |
| 2765 | 08/05/2025 | Bill Payment (Check) | ACH         | PUBLIC STORAGE             |   |            | -349.00   |
|      | 08/08/2025 | Bill Payment (Check) | ACH         | ADP                        | Software  | Reconciled | -144.82   |
| 2770 | 08/08/2025 | Bill Payment (Check) | ACH         | ADP                        |   |            | -144.82   |
|      | 08/12/2025 | Bill Payment (Check) | ACH         | GO TO COMMUNICATIONS, INC. | Telephones  | Reconciled | -131.06   |
| 2727 | 08/12/2025 | Bill Payment (Check) | ACH         | GO TO COMMUNICATIONS, INC. |   |            | -131.06   |
|      | 08/20/2025 | Bill Payment (Check) | 14391       | Mobility Advancement Group | Consulting  | Reconciled | -9,625.00 |
| 2768 | 08/20/2025 | Bill Payment (Check) | 14391       | Mobility Advancement Group |   |            | -9,625.00 |
|      | 08/21/2025 | Bill Payment (Check) | ACH         | BMO Credit Card            | Credit Card, Supplies   | Reconciled | -123.87   |
| 2760 | 08/21/2025 | Bill Payment (Check) | ACH         | BMO Credit Card            |   |            | -123.87   |
|      | 08/22/2025 | Expense              |             | BMO                        |   | Reconciled | -352.38   |
| 2774 | 08/22/2025 | Expense              |             | BMO                        | Acct Analysis Service Charge - BMO<br>August - Reconciliation |            | 352.38    |
|      | 08/22/2025 | Bill Payment (Check) | ACH         | ADP                        | Software  | Reconciled | -144.82   |
| 2776 | 08/22/2025 | Bill Payment (Check) | ACH         | ADP                        |   |            | -144.82   |
|      | 08/22/2025 | Bill Payment (Check) | 14392       | CABCONNECT, INC.           | Software  | Reconciled | -2,400.00 |
| 2777 | 08/22/2025 | Bill Payment (Check) | 14392       | CABCONNECT, INC.           |   |            | -2,400.00 |

|      |            |                      |       |                        |                    |            |             |
|------|------------|----------------------|-------|------------------------|--------------------|------------|-------------|
|      | 08/22/2025 | Bill Payment (Check) | 14393 | CABCONNECT, INC.       | Software           | Reconciled | -200.00     |
|      | 08/22/2025 | Bill Payment (Check) | 14393 | CABCONNECT, INC.       |                    |            | -200.00     |
| 2778 |            |                      |       |                        |                    |            |             |
|      | 08/22/2025 | Bill Payment (Check) | 14394 | Transdev               | Transit Operations | Reconciled | -328,172.53 |
|      | 08/22/2025 | Bill Payment (Check) | 14394 | Transdev               |                    |            | -328,172.53 |
| 2730 |            |                      |       |                        |                    |            |             |
|      | 08/26/2025 | Bill Payment (Check) | ACH   | CalPERS- vendor        | CalPERS            | Reconciled | -350.00     |
|      | 08/26/2025 | Bill Payment (Check) | ACH   | CalPERS- vendor        |                    |            | -350.00     |
| 2803 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14398 | LANGUAGE LINE SERVICES | Translations       | Reconciled | -46.97      |
|      | 08/31/2025 | Bill Payment (Check) | 14398 | LANGUAGE LINE SERVICES |                    |            | -46.97      |
| 2805 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14399 | LSL                    | Accounting         | Reconciled | -5,420.50   |
|      | 08/31/2025 | Bill Payment (Check) | 14399 | LSL                    |                    |            | -5,420.50   |
| 2807 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14400 | Transdev               | Transit Operations | Reconciled | -255,811.65 |
|      | 08/31/2025 | Bill Payment (Check) | 14400 | Transdev               |                    |            | -255,811.65 |
| 2809 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14401 | Transdev               | Transit Operations | Reconciled | -575.00     |
|      | 08/31/2025 | Bill Payment (Check) | 14401 | Transdev               |                    |            | -575.00     |
| 2811 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14402 | Transdev               | Transit Operations | Reconciled | -2,933.87   |
|      | 08/31/2025 | Bill Payment (Check) | 14402 | Transdev               |                    |            | -2,933.87   |
| 2813 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14403 | Transdev               | Transit Operations | Reconciled | -14,704.41  |
|      | 08/31/2025 | Bill Payment (Check) | 14403 | Transdev               |                    |            | -14,704.41  |
| 2815 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14404 | Transdev               | Transit Operations | Reconciled | -9,193.22   |
|      | 08/31/2025 | Bill Payment (Check) | 14404 | Transdev               |                    |            | -9,193.22   |
| 2817 |            |                      |       |                        |                    |            |             |
|      | 08/31/2025 | Bill Payment (Check) | 14405 | Transdev               | Transit Operations | Reconciled | -13,524.70  |
|      | 08/31/2025 | Bill Payment (Check) | 14405 | Transdev               |                    |            | -13,524.70  |

|      |            |                      |       |                            |                    |            |            |
|------|------------|----------------------|-------|----------------------------|--------------------|------------|------------|
| 2819 | 08/31/2025 | Bill Payment (Check) | 14406 | Transdev                   | Transit Operations | Reconciled | -39,807.56 |
|      | 08/31/2025 | Bill Payment (Check) | 14406 | Transdev                   |                    |            | -39,807.56 |
| 2783 | 09/01/2025 | Bill Payment (Check) | 14395 | Vincent C. Ewing           | Legal              | Reconciled | -770.00    |
|      | 09/01/2025 | Bill Payment (Check) | 14395 | Vincent C. Ewing           |                    |            | -770.00    |
| 2786 | 09/01/2025 | Bill Payment (Check) | 14396 | TOUCH TEL MOBILE           | Radio              | Reconciled | -800.00    |
|      | 09/01/2025 | Bill Payment (Check) | 14396 | TOUCH TEL MOBILE           |                    |            | -800.00    |
| 2861 | 09/02/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA  | Health Insurance   | Reconciled | -630.73    |
|      | 09/02/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA  |                    |            | -630.73    |
| 2862 | 09/02/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA  | Health Insurance   | Reconciled | -4,192.04  |
|      | 09/02/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA  |                    |            | -4,192.04  |
| 2863 | 09/02/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA  | Health Insurance   | Reconciled | -630.73    |
|      | 09/02/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA  |                    |            | -630.73    |
| 2911 | 09/03/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE             | Rent               | Reconciled | -349.00    |
|      | 09/03/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE             |                    |            | -349.00    |
| 2914 | 09/03/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES   | Rent               | Reconciled | -4,043.90  |
|      | 09/03/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES   |                    |            | -4,043.90  |
| 2784 | 09/04/2025 | Bill Payment (Check) | 14397 | CABCONNECT, INC.           | Software           | Reconciled | -400.00    |
|      | 09/04/2025 | Bill Payment (Check) | 14397 | CABCONNECT, INC.           |                    |            | -400.00    |
| 2927 | 09/05/2025 | Bill Payment (Check) | ACH   | ADP                        | Software           | Reconciled | -144.82    |
|      | 09/05/2025 | Bill Payment (Check) | ACH   | ADP                        |                    |            | -144.82    |
| 2918 | 09/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC. | Telephones         | Reconciled | -131.06    |

|      |            |                      |       |                                     |              |  |            |           |
|------|------------|----------------------|-------|-------------------------------------|--------------|--|------------|-----------|
| 2921 | 09/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.          |              |  |            | -131.06   |
|      | 09/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.          | Telephones   |  | Reconciled | -904.85   |
| 2923 | 09/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.          |              |  |            | -904.85   |
|      | 09/16/2025 | Bill Payment (Check) | ACH   | PITNEY BOWES GLOBAL FINANCIAL SVCS. | Postage      |  | Reconciled | -95.58    |
| 2838 | 09/16/2025 | Bill Payment (Check) | ACH   | PITNEY BOWES GLOBAL FINANCIAL SVCS. |              |  |            | -95.58    |
|      | 09/18/2025 | Bill Payment (Check) | 14407 | Courier Printing, Inc.              | Printing     |  | Reconciled | -2,030.25 |
| 2840 | 09/18/2025 | Bill Payment (Check) | 14407 | Courier Printing, Inc.              |              |  |            | -2,030.25 |
|      | 09/18/2025 | Bill Payment (Check) | 14408 | Courier Printing, Inc.              | Printing     |  | Reconciled | -2,030.25 |
| 2842 | 09/18/2025 | Bill Payment (Check) | 14408 | Courier Printing, Inc.              |              |  |            | -2,030.25 |
|      | 09/18/2025 | Bill Payment (Check) | 14409 | Courier Printing, Inc.              | Printing     |  | Reconciled | -2,030.26 |
| 2934 | 09/18/2025 | Bill Payment (Check) | 14409 | Courier Printing, Inc.              |              |  |            | -2,030.26 |
|      | 09/18/2025 | Bill Payment (Check) | 14413 | Courier Printing, Inc.              | Printing     |  | Reconciled | -309.40   |
| 2844 | 09/18/2025 | Bill Payment (Check) | 14413 | Courier Printing, Inc.              |              |  |            | -309.40   |
|      | 09/19/2025 | Bill Payment (Check) | 14410 | WORKPLACE LANGUAGES                 | Translations |  | Reconciled | -191.10   |
| 2846 | 09/19/2025 | Bill Payment (Check) | 14410 | WORKPLACE LANGUAGES                 |              |  |            | -191.10   |
|      | 09/19/2025 | Bill Payment (Check) | 14411 | WORKPLACE LANGUAGES                 | Translations |  | Reconciled | -191.10   |
| 2848 | 09/19/2025 | Bill Payment (Check) | 14411 | WORKPLACE LANGUAGES                 |              |  |            | -191.10   |
|      | 09/19/2025 | Bill Payment (Check) | 14412 | WORKPLACE LANGUAGES                 | Translations |  | Reconciled | -191.10   |
| 2928 | 09/19/2025 | Bill Payment (Check) | 14412 | WORKPLACE LANGUAGES                 |              |  |            | -191.10   |
|      | 09/19/2025 | Bill Payment (Check) | ACH   | ADP                                 | Software     |  | Reconciled | -144.82   |
| 2915 | 09/19/2025 | Bill Payment (Check) | ACH   | ADP                                 |              |  |            | -144.82   |

|      |            |                      |         |                         |                        |            |             |
|------|------------|----------------------|---------|-------------------------|------------------------|------------|-------------|
|      | 09/22/2025 | Bill Payment (Check) | ACH     | BMO Credit Card         | Credit Card, Supplies  | Reconciled | -4,248.78   |
|      | 09/22/2025 | Bill Payment (Check) | ACH     | BMO Credit Card         |                        |            | -4,248.78   |
| 2924 |            |                      |         |                         |                        |            |             |
|      | 09/22/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE | Office Supplies        | Reconciled | -36.48      |
|      | 09/22/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE |                        |            | -36.48      |
| 3030 |            |                      |         |                         |                        |            |             |
|      | 09/22/2025 | Check                | SVCCHRG | BMO                     | Account Service Charge | Reconciled | -314.78     |
|      | 09/22/2025 | Check                | SVCCHRG | BMO                     |                        |            | 314.78      |
| 2936 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14414   | LSL                     | Accounting             | Reconciled | -3,367.50   |
|      | 09/30/2025 | Bill Payment (Check) | 14414   | LSL                     |                        |            | -3,367.50   |
| 2978 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14424   | Transdev                | Transit Operations     | Reconciled | -260,558.46 |
|      | 09/30/2025 | Bill Payment (Check) | 14424   | Transdev                |                        |            | -260,558.46 |
| 2979 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14425   | Transdev                | Transit Operations     | Reconciled | -690.00     |
|      | 09/30/2025 | Bill Payment (Check) | 14425   | Transdev                |                        |            | -690.00     |
| 2980 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14426   | Transdev                | Transit Operations     | Reconciled | -1,071.35   |
|      | 09/30/2025 | Bill Payment (Check) | 14426   | Transdev                |                        |            | -1,071.35   |
| 2981 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14427   | Transdev                | Transit Operations     | Reconciled | -1,166.65   |
|      | 09/30/2025 | Bill Payment (Check) | 14427   | Transdev                |                        |            | -1,166.65   |
| 2982 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14428   | Transdev                | Transit Operations     | Reconciled | -17,180.52  |
|      | 09/30/2025 | Bill Payment (Check) | 14428   | Transdev                |                        |            | -17,180.52  |
| 2983 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14429   | Transdev                | Transit Operations     | Reconciled | -7,063.49   |
|      | 09/30/2025 | Bill Payment (Check) | 14429   | Transdev                |                        |            | -7,063.49   |
| 2984 |            |                      |         |                         |                        |            |             |
|      | 09/30/2025 | Bill Payment (Check) | 14430   | Transdev                | Transit Operations     | Reconciled | -19,363.67  |
|      | 09/30/2025 | Bill Payment (Check) | 14430   | Transdev                |                        |            | -19,363.67  |

|      |            |                      |       |                           |                       |            |            |
|------|------------|----------------------|-------|---------------------------|-----------------------|------------|------------|
| 2985 | 09/30/2025 | Bill Payment (Check) | 14431 | Transdev                  | Transit Operations    | Reconciled | -51,598.04 |
|      | 09/30/2025 | Bill Payment (Check) | 14431 | Transdev                  |                       |            | -51,598.04 |
| 2938 | 10/01/2025 | Bill Payment (Check) | 14415 | Vincent C. Ewing          | Legal                 | Reconciled | -700.00    |
|      | 10/01/2025 | Bill Payment (Check) | 14415 | Vincent C. Ewing          |                       |            | -700.00    |
| 2940 | 10/01/2025 | Bill Payment (Check) | 14416 | CABCONNECT, INC.          | Software              | Reconciled | -200.00    |
|      | 10/01/2025 | Bill Payment (Check) | 14416 | CABCONNECT, INC.          |                       |            | -200.00    |
| 3048 | 10/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA | Health Insurance      | Reconciled | -4,192.04  |
|      | 10/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA |                       |            | -4,192.04  |
| 3049 | 10/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA | Health Insurance      | Reconciled | -630.73    |
|      | 10/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA |                       |            | -630.73    |
| 3050 | 10/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA | Health Insurance      | Reconciled | -630.73    |
|      | 10/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA |                       |            | -630.73    |
| 2949 | 10/02/2025 | Bill Payment (Check) | 14419 | CITY OF SAN DIMAS         | Prop A Reconciliation | Reconciled | -3,198.22  |
|      | 10/02/2025 | Bill Payment (Check) | 14419 | CITY OF SAN DIMAS         |                       |            | -3,198.22  |
| 2950 | 10/02/2025 | Bill Payment (Check) | 14420 | CITY OF CLAREMONT         | Prop A Reconciliation | Reconciled | -37,944.78 |
|      | 10/02/2025 | Bill Payment (Check) | 14420 | CITY OF CLAREMONT         |                       |            | -37,944.78 |
| 3070 | 10/02/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES  | Rent                  | Reconciled | -4,043.90  |
|      | 10/02/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES  |                       |            | -4,043.90  |
| 3071 | 10/03/2025 | Bill Payment (Check) | ACH   | ADP                       | Software              | Reconciled | -144.82    |
|      | 10/03/2025 | Bill Payment (Check) | ACH   | ADP                       |                       |            | -144.82    |
| 3080 | 10/03/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE            | Rent                  | Reconciled | -349.00    |

|      |            |                      |         |                            |                        |            |  |           |
|------|------------|----------------------|---------|----------------------------|------------------------|------------|--|-----------|
| 3078 | 10/03/2025 | Bill Payment (Check) | ACH     | PUBLIC STORAGE             |                        |            |  | -349.00   |
|      | 10/06/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE    | Office Supplies        | Reconciled |  | -24.48    |
| 3082 | 10/06/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE    |                        |            |  | -24.48    |
|      | 10/06/2025 | Bill Payment (Check) | ACH     | Google                     | Software               | Reconciled |  | -168.00   |
| 2943 | 10/06/2025 | Bill Payment (Check) | ACH     | Google                     |                        |            |  | -168.00   |
|      | 10/09/2025 | Bill Payment (Check) | 14417   | TOUCH TEL MOBILE           | Radio                  | Reconciled |  | -1,600.00 |
| 3084 | 10/09/2025 | Bill Payment (Check) | 14417   | TOUCH TEL MOBILE           |                        |            |  | -1,600.00 |
|      | 10/14/2025 | Bill Payment (Check) | ACH     | GO TO COMMUNICATIONS, INC. | Telephones             | Reconciled |  | -131.32   |
| 3085 | 10/14/2025 | Bill Payment (Check) | ACH     | GO TO COMMUNICATIONS, INC. |                        |            |  | -131.32   |
|      | 10/14/2025 | Bill Payment (Check) | ACH     | GO TO COMMUNICATIONS, INC. | Telephones             | Reconciled |  | -906.02   |
| 2958 | 10/14/2025 | Bill Payment (Check) | ACH     | GO TO COMMUNICATIONS, INC. |                        |            |  | -906.02   |
|      | 10/15/2025 | Bill Payment (Check) | 14423   | Andrew Rodriguez           | Vacation Reimbursement | Reconciled |  | -48.40    |
| 3072 | 10/15/2025 | Bill Payment (Check) | 14423   | Andrew Rodriguez           |                        |            |  | -48.40    |
|      | 10/17/2025 | Bill Payment (Check) | ACH     | ADP                        | Software               | Reconciled |  | -144.82   |
| 3079 | 10/17/2025 | Bill Payment (Check) | ACH     | ADP                        |                        |            |  | -144.82   |
|      | 10/20/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE    | Office Supplies        | Reconciled |  | -52.97    |
| 3077 | 10/20/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE    |                        |            |  | -52.97    |
|      | 10/21/2025 | Bill Payment (Check) | ACH     | BMO Credit Card            | Credit Card, Supplies  | Reconciled |  | -736.03   |
| 3042 | 10/21/2025 | Bill Payment (Check) | ACH     | BMO Credit Card            |                        |            |  | -736.03   |
|      | 10/22/2025 | Check                | SVCCHRG | Bank Service Charge        | Account Service Charge | Reconciled |  | -611.89   |
|      | 10/22/2025 | Check                | SVCCHRG | Bank Service Charge        |                        |            |  | 611.89    |

|      |            |                      |       |                              |   |            |             |
|------|------------|----------------------|-------|------------------------------|---|------------|-------------|
| 3105 | 10/22/2025 | Bill Payment (Check) | 14439 | Erika Jacquez                | Village Venture Supplies                      | Reconciled | -59.98      |
|      | 10/22/2025 | Bill Payment (Check) | 14439 | Erika Jacquez                |   |            | -59.98      |
| 2941 | 10/25/2025 | Bill Payment (Check) | 14418 | ST. AMBROSE EPISCOPAL CHURCH | Group Service                                 | Reconciled | -650.00     |
|      | 10/25/2025 | Bill Payment (Check) | 14418 | ST. AMBROSE EPISCOPAL CHURCH |   |            | -650.00     |
| 3056 | 10/27/2025 | Bill Payment (Check) | 14432 | Chase's                      | Misscellaneous, Holiday                       | Reconciled | -200.00     |
|      | 10/27/2025 | Bill Payment (Check) | 14432 | Chase's                      |   |            | -200.00     |
| 3073 | 10/31/2025 | Bill Payment (Check) | ACH   | ADP                          | Software                                      | Reconciled | -144.82     |
|      | 10/31/2025 | Bill Payment (Check) | ACH   | ADP                          |   |            | -144.82     |
| 3103 | 10/31/2025 | Bill Payment (Check) | 14440 | LSL                          | September/October 2025 Accounting Services    | Reconciled | -5,053.50   |
|      | 10/31/2025 | Bill Payment (Check) | 14440 | LSL                          |   |            | -5,053.50   |
| 3112 | 10/31/2025 | Bill Payment (Check) | 14441 | Transdev                     | Transdev - October 2024 GA Dedicated          | Reconciled | -248,017.60 |
|      | 10/31/2025 | Bill Payment (Check) | 14441 | Transdev                     |   |            | -248,017.60 |
| 3114 | 10/31/2025 | Bill Payment (Check) | 14442 | Transdev                     | Transdev - 1025 Driver Incentive              | Reconciled | -920.00     |
|      | 10/31/2025 | Bill Payment (Check) | 14442 | Transdev                     |   |            | -920.00     |
| 3116 | 10/31/2025 | Bill Payment (Check) | 14443 | Transdev                     | Transdev - CLM GRP + 10/25/25 Village Venture | Reconciled | -14,302.47  |
|      | 10/31/2025 | Bill Payment (Check) | 14443 | Transdev                     |   |            | -14,302.47  |
| 3118 | 10/31/2025 | Bill Payment (Check) | 14444 | Transdev                     | Transdev - POM GRP 1025                       | Reconciled | -986.84     |
|      | 10/31/2025 | Bill Payment (Check) | 14444 | Transdev                     |   |            | -986.84     |
| 3120 | 10/31/2025 | Bill Payment (Check) | 14445 | Transdev                     | Transdev - 1025 SD DAC                        | Reconciled | -18,176.36  |
|      | 10/31/2025 | Bill Payment (Check) | 14445 | Transdev                     |   |            | -18,176.36  |

|      |            |                      |       |                                       |                  |            |            |
|------|------------|----------------------|-------|---------------------------------------|------------------|------------|------------|
| 3122 | 10/31/2025 | Bill Payment (Check) | 14446 | Transdev                              | 1025 RN 5310     | Reconciled | -8,102.00  |
|      | 10/31/2025 | Bill Payment (Check) | 14446 | Transdev                              |                  |            | -8,102.00  |
| 3124 | 10/31/2025 | Bill Payment (Check) | 14447 | Transdev                              | 1025 RN 5317     | Reconciled | -19,334.23 |
|      | 10/31/2025 | Bill Payment (Check) | 14447 | Transdev                              |                  |            | -19,334.23 |
| 3126 | 10/31/2025 | Bill Payment (Check) | 14448 | Transdev                              | 1025 CLM DAR     | Reconciled | -59,104.13 |
|      | 10/31/2025 | Bill Payment (Check) | 14448 | Transdev                              |                  |            | -59,104.13 |
| 3136 | 10/31/2025 | Bill Payment (Check) | 14449 | ROGERS, ANDERSON, MALODY & SCOTT, LLP | Audit            | Reconciled | -18,850.00 |
|      | 10/31/2025 | Bill Payment (Check) | 14449 | ROGERS, ANDERSON, MALODY & SCOTT, LLP |                  |            | -18,850.00 |
| 3152 | 11/03/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA             | Health Insurance | Reconciled | -4,192.04  |
|      | 11/03/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA             |                  |            | -4,192.04  |
| 3153 | 11/03/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA             | Health Insurance | Reconciled | -630.73    |
|      | 11/03/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA             |                  |            | -630.73    |
| 3154 | 11/03/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA             | Health Insurance | Reconciled | -630.73    |
|      | 11/03/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA             |                  |            | -630.73    |
| 3157 | 11/04/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES              | Rent             | Reconciled | -4,043.90  |
|      | 11/04/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES              |                  |            | -4,043.90  |
| 3158 | 11/04/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE                        | Rent             | Reconciled | -349.00    |
|      | 11/04/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE                        |                  |            | -349.00    |
| 3058 | 11/05/2025 | Bill Payment (Check) | 14433 | Vincent C. Ewing                      | Legal            | Reconciled | -1,295.00  |
|      | 11/05/2025 | Bill Payment (Check) | 14433 | Vincent C. Ewing                      |                  |            | -1,295.00  |
| 3061 | 11/05/2025 | Bill Payment (Check) | 14434 | CABCONNECT, INC.                      | Software         | Reconciled | -200.00    |

|      |            |                      |       |                                     |                 |  |            |         |
|------|------------|----------------------|-------|-------------------------------------|-----------------|--|------------|---------|
| 3063 | 11/05/2025 | Bill Payment (Check) | 14434 | CABCONNECT, INC.                    |                 |  |            | -200.00 |
|      | 11/05/2025 | Bill Payment (Check) | 14435 | CABCONNECT, INC.                    | Software        |  | Reconciled | -200.00 |
| 3065 | 11/05/2025 | Bill Payment (Check) | 14435 | CABCONNECT, INC.                    |                 |  |            | -200.00 |
|      | 11/05/2025 | Bill Payment (Check) | 14436 | CLAREMONT COURIER                   | Printing        |  | Reconciled | -98.00  |
| 3067 | 11/05/2025 | Bill Payment (Check) | 14436 | CLAREMONT COURIER                   |                 |  |            | -98.00  |
|      | 11/05/2025 | Bill Payment (Check) | 14437 | CLAREMONT COURIER                   | Printing        |  | Reconciled | -162.00 |
| 3069 | 11/05/2025 | Bill Payment (Check) | 14437 | CLAREMONT COURIER                   |                 |  |            | -162.00 |
|      | 11/05/2025 | Bill Payment (Check) | 14438 | LANGUAGE LINE SERVICES              | Translations    |  | Reconciled | -79.34  |
| 3159 | 11/05/2025 | Bill Payment (Check) | 14438 | LANGUAGE LINE SERVICES              |                 |  |            | -79.34  |
|      | 11/05/2025 | Bill Payment (Check) | ACH   | PITNEY BOWES GLOBAL FINANCIAL SVCS. | Postage         |  | Reconciled | -70.61  |
| 3162 | 11/05/2025 | Bill Payment (Check) | ACH   | PITNEY BOWES GLOBAL FINANCIAL SVCS. |                 |  |            | -70.61  |
|      | 11/05/2025 | Bill Payment (Check) | ACH   | Google                              | Software        |  | Reconciled | -168.00 |
| 3166 | 11/05/2025 | Bill Payment (Check) | ACH   | Google                              |                 |  |            | -168.00 |
|      | 11/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.          | Telephone       |  | Reconciled | -906.02 |
| 3167 | 11/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.          |                 |  |            | -906.02 |
|      | 11/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.          | Telephone       |  | Reconciled | -131.32 |
| 3175 | 11/12/2025 | Bill Payment (Check) | ACH   | GO TO COMMUNICATIONS, INC.          |                 |  |            | -131.32 |
|      | 11/14/2025 | Bill Payment (Check) | ACH   | ADP                                 | Software        |  | Reconciled | -144.82 |
| 3170 | 11/14/2025 | Bill Payment (Check) | ACH   | ADP                                 |                 |  |            | -144.82 |
|      | 11/17/2025 | Bill Payment (Check) | ACH   | READY REFRESH BY NESTLE             | Office Supplies |  | Reconciled | -58.97  |
| 3171 | 11/17/2025 | Bill Payment (Check) | ACH   | READY REFRESH BY NESTLE             |                 |  |            | -58.97  |

|      |            |                      |         |                        |                        |            |             |
|------|------------|----------------------|---------|------------------------|------------------------|------------|-------------|
|      | 11/21/2025 | Bill Payment (Check) | ACH     | BMO Credit Card        | Credit Card, Supplies  | Reconciled | -418.13     |
|      | 11/21/2025 | Bill Payment (Check) | ACH     | BMO Credit Card        |                        |            | -418.13     |
| 3151 |            |                      |         |                        |                        |            |             |
|      | 11/24/2025 | Check                | SVCCHRG | BMO                    | Account Service Charge | Reconciled | -168.77     |
|      | 11/24/2025 | Check                | SVCCHRG | BMO                    |                        |            | 168.77      |
| 3176 |            |                      |         |                        |                        |            |             |
|      | 11/28/2025 | Bill Payment (Check) | ACH     | ADP                    | Software               | Reconciled | -144.82     |
|      | 11/28/2025 | Bill Payment (Check) | ACH     | ADP                    |                        |            | -144.82     |
| 3181 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14451   | LANGUAGE LINE SERVICES | Translations           | Reconciled | -115.66     |
|      | 11/30/2025 | Bill Payment (Check) | 14451   | LANGUAGE LINE SERVICES |                        |            | -115.66     |
| 3185 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14452   | LSL                    | Accounting             | Reconciled | -3,788.00   |
|      | 11/30/2025 | Bill Payment (Check) | 14452   | LSL                    |                        |            | -3,788.00   |
| 3187 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14453   | Vincent C. Ewing       | Legal                  | Uncleared  | -910.00     |
|      | 11/30/2025 | Bill Payment (Check) | 14453   | Vincent C. Ewing       |                        |            | -910.00     |
| 3215 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14462   | Transdev               | Transit Operations     | Reconciled | -235,657.46 |
|      | 11/30/2025 | Bill Payment (Check) | 14462   | Transdev               |                        |            | -235,657.46 |
| 3216 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14463   | Transdev               | Transit Operations     | Reconciled | -575.00     |
|      | 11/30/2025 | Bill Payment (Check) | 14463   | Transdev               |                        |            | -575.00     |
| 3217 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14464   | Transdev               | Transit Operations     | Reconciled | -1,256.17   |
|      | 11/30/2025 | Bill Payment (Check) | 14464   | Transdev               |                        |            | -1,256.17   |
| 3218 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14465   | Transdev               | Transit Operations     | Reconciled | -237.81     |
|      | 11/30/2025 | Bill Payment (Check) | 14465   | Transdev               |                        |            | -237.81     |
| 3219 |            |                      |         |                        |                        |            |             |
|      | 11/30/2025 | Bill Payment (Check) | 14466   | Transdev               | Transit Operations     | Reconciled | -20,000.11  |
|      | 11/30/2025 | Bill Payment (Check) | 14466   | Transdev               |                        |            | -20,000.11  |

|      |            |                      |       |                               |                        |            |            |
|------|------------|----------------------|-------|-------------------------------|------------------------|------------|------------|
| 3220 | 11/30/2025 | Bill Payment (Check) | 14467 | Transdev                      | Transit Operations     | Reconciled | -6,741.52  |
|      | 11/30/2025 | Bill Payment (Check) | 14467 | Transdev                      |                        |            | -6,741.52  |
| 3221 | 11/30/2025 | Bill Payment (Check) | 14468 | Transdev                      | Transit Operations     | Reconciled | -21,690.60 |
|      | 11/30/2025 | Bill Payment (Check) | 14468 | Transdev                      |                        |            | -21,690.60 |
| 3222 | 11/30/2025 | Bill Payment (Check) | 14469 | Transdev                      | Transit Operations     | Reconciled | -61,703.48 |
|      | 11/30/2025 | Bill Payment (Check) | 14469 | Transdev                      |                        |            | -61,703.48 |
| 3206 | 12/01/2025 | Bill Payment (Check) | 14454 | SAN DIMAS CHAMBER OF COMMERCE | Membership             | Uncleared  | -300.00    |
|      | 12/01/2025 | Bill Payment (Check) | 14454 | SAN DIMAS CHAMBER OF COMMERCE |                        |            | -300.00    |
| 3282 | 12/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA     | Health Insurance       | Reconciled | -4,192.04  |
|      | 12/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA     |                        |            | -4,192.04  |
| 3283 | 12/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA     | Health Insurance       | Reconciled | -630.73    |
|      | 12/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA     |                        |            | -630.73    |
| 3284 | 12/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA     | Health Insurance       | Reconciled | -630.73    |
|      | 12/01/2025 | Bill Payment (Check) | ACH   | BLUE SHIELD OF CALIFORNIA     |                        |            | -630.73    |
| 3287 | 12/02/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES      | Rent                   | Reconciled | -4,043.90  |
|      | 12/02/2025 | Bill Payment (Check) | ACH   | 2120 FOOTHILL PROPERTIES      |                        |            | -4,043.90  |
| 3148 | 12/03/2025 | Bill Payment (Check) | 14450 | Chase's                       | Miscellaneous, Holiday | Reconciled | -2,550.71  |
|      | 12/03/2025 | Bill Payment (Check) | 14450 | Chase's                       |                        |            | -2,550.71  |
| 3285 | 12/03/2025 | Bill Payment (Check) | ACH   | READY REFRESH BY NESTLE       | Office Supplies        | Reconciled | -18.48     |
|      | 12/03/2025 | Bill Payment (Check) | ACH   | READY REFRESH BY NESTLE       |                        |            | -18.48     |
| 3288 | 12/03/2025 | Bill Payment (Check) | ACH   | PUBLIC STORAGE                | Rent                   | Reconciled | -349.00    |



|      |            |                      |         |                                       |                        |            |           |
|------|------------|----------------------|---------|---------------------------------------|------------------------|------------|-----------|
|      | 12/12/2025 | Bill Payment (Check) | ACH     | ADP                                   | Software               | Reconciled | -144.82   |
|      | 12/12/2025 | Bill Payment (Check) | ACH     | ADP                                   |                        |            | -144.82   |
| 3293 |            |                      |         |                                       |                        |            |           |
|      | 12/16/2025 | Bill Payment (Check) | ACH     | PITNEY BOWES GLOBAL FINANCIAL SVCS.   | Postage                | Reconciled | -95.58    |
|      | 12/16/2025 | Bill Payment (Check) | ACH     | PITNEY BOWES GLOBAL FINANCIAL SVCS.   |                        |            | -95.58    |
| 3248 |            |                      |         |                                       |                        |            |           |
|      | 12/18/2025 | Bill Payment (Check) | 14470   | ROGERS, ANDERSON, MALODY & SCOTT, LLP | Audit                  | Uncleared  | -3,750.00 |
|      | 12/18/2025 | Bill Payment (Check) | 14470   | ROGERS, ANDERSON, MALODY & SCOTT, LLP |                        |            | -3,750.00 |
| 3308 |            |                      |         |                                       |                        |            |           |
|      | 12/19/2025 | Bill Payment (Check) | 14479   | Erika Jacquez                         | Supplies               | Uncleared  | -242.46   |
|      | 12/19/2025 | Bill Payment (Check) | 14479   | Erika Jacquez                         |                        |            | -242.46   |
| 3281 |            |                      |         |                                       |                        |            |           |
|      | 12/22/2025 | Check                | SVCCHRG | Bank Service Charge                   | Account Service Charge | Reconciled | -125.16   |
|      | 12/22/2025 | Check                | SVCCHRG | Bank Service Charge                   |                        |            | 125.16    |
| 3294 |            |                      |         |                                       |                        |            |           |
|      | 12/22/2025 | Bill Payment (Check) | ACH     | BMO Credit Card                       | Credit Card, Supplies  | Reconciled | -2,162.37 |
|      | 12/22/2025 | Bill Payment (Check) | ACH     | BMO Credit Card                       |                        |            | -2,162.37 |
| 3286 |            |                      |         |                                       |                        |            |           |
|      | 12/29/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE               | Office Supplies        | Reconciled | -30.48    |
|      | 12/29/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE               |                        |            | -30.48    |
| 3297 |            |                      |         |                                       |                        |            |           |
|      | 12/30/2025 | Bill Payment (Check) | ACH     | ADP                                   | Software               | Reconciled | -144.82   |
|      | 12/30/2025 | Bill Payment (Check) | ACH     | ADP                                   |                        |            | -144.82   |
| 3263 |            |                      |         |                                       |                        |            |           |
|      | 12/31/2025 | Bill Payment (Check) | 14471   | LANGUAGE LINE SERVICES                | Translations           | Uncleared  | -95.65    |
|      | 12/31/2025 | Bill Payment (Check) | 14471   | LANGUAGE LINE SERVICES                |                        |            | -95.65    |
| 3270 |            |                      |         |                                       |                        |            |           |
|      | 12/31/2025 | Bill Payment (Check) | 14472   | Vincent C. Ewing                      | Legal                  | Uncleared  | -1,365.00 |
|      | 12/31/2025 | Bill Payment (Check) | 14472   | Vincent C. Ewing                      |                        |            | -1,365.00 |
| 3310 |            |                      |         |                                       |                        |            |           |
|      | 12/31/2025 | Bill Payment (Check) | 14480   | ROGERS, ANDERSON, MALODY & SCOTT, LLP | Audit                  | Uncleared  | -2,250.00 |

|      |            |                      |       |                                       |                    |           |  |             |
|------|------------|----------------------|-------|---------------------------------------|--------------------|-----------|--|-------------|
| 3316 | 12/31/2025 | Bill Payment (Check) | 14480 | ROGERS, ANDERSON, MALODY & SCOTT, LLP |                    |           |  | -2,250.00   |
|      | 12/31/2025 | Bill Payment (Check) | 14481 | Transdev                              | Transit Operations | Uncleared |  | -224,135.74 |
| 3318 | 12/31/2025 | Bill Payment (Check) | 14481 | Transdev                              |                    |           |  | -224,135.74 |
|      | 12/31/2025 | Bill Payment (Check) | 14482 | Transdev                              | Transit Operations | Uncleared |  | -575.00     |
| 3320 | 12/31/2025 | Bill Payment (Check) | 14482 | Transdev                              |                    |           |  | -575.00     |
|      | 12/31/2025 | Bill Payment (Check) | 14483 | Transdev                              | Transit Operations | Uncleared |  | -4,201.17   |
| 3322 | 12/31/2025 | Bill Payment (Check) | 14483 | Transdev                              |                    |           |  | -4,201.17   |
|      | 12/31/2025 | Bill Payment (Check) | 14484 | Transdev                              | Transit Operations | Uncleared |  | -1,872.22   |
| 3324 | 12/31/2025 | Bill Payment (Check) | 14484 | Transdev                              |                    |           |  | -1,872.22   |
|      | 12/31/2025 | Bill Payment (Check) | 14485 | Transdev                              | Transit Operations | Uncleared |  | -18.93      |
| 3326 | 12/31/2025 | Bill Payment (Check) | 14485 | Transdev                              |                    |           |  | -18.93      |
|      | 12/31/2025 | Bill Payment (Check) | 14486 | Transdev                              | Transit Operations | Uncleared |  | -20,830.41  |
| 3328 | 12/31/2025 | Bill Payment (Check) | 14486 | Transdev                              |                    |           |  | -20,830.41  |
|      | 12/31/2025 | Bill Payment (Check) | 14487 | Transdev                              | Transit Operations | Uncleared |  | -5,445.24   |
| 3330 | 12/31/2025 | Bill Payment (Check) | 14487 | Transdev                              |                    |           |  | -5,445.24   |
|      | 12/31/2025 | Bill Payment (Check) | 14488 | Transdev                              | Transit Operations | Uncleared |  | -22,782.21  |
| 3332 | 12/31/2025 | Bill Payment (Check) | 14488 | Transdev                              |                    |           |  | -22,782.21  |
|      | 12/31/2025 | Bill Payment (Check) | 14489 | Transdev                              | Transit Operations | Uncleared |  | -58,272.74  |
| 3265 | 12/31/2025 | Bill Payment (Check) | 14489 | Transdev                              |                    |           |  | -58,272.74  |
|      | 01/01/2026 | Bill Payment (Check) | 14473 | CALACT                                | Membership         | Uncleared |  | -880.00     |
| 3267 | 01/01/2026 | Bill Payment (Check) | 14473 | CALACT                                |                    |           |  | -880.00     |

|      |            |                      |         |                          |                       |            |            |
|------|------------|----------------------|---------|--------------------------|-----------------------|------------|------------|
|      | 01/01/2026 | Bill Payment (Check) | 14474   | CALACT                   | Membership            | Uncleared  | -880.00    |
|      | 01/01/2026 | Bill Payment (Check) | 14474   | CALACT                   |                       |            | -880.00    |
| 3272 |            |                      |         |                          |                       |            |            |
|      | 01/01/2026 | Bill Payment (Check) | 14475   | CABCONNECT, INC.         | Software              | Uncleared  | -200.00    |
|      | 01/01/2026 | Bill Payment (Check) | 14475   | CABCONNECT, INC.         |                       |            | -200.00    |
| 3279 |            |                      |         |                          |                       |            |            |
|      | 01/01/2026 | Bill Payment (Check) | 14476   | TOUCH TEL MOBILE         | Radio                 | Uncleared  | -800.00    |
|      | 01/01/2026 | Bill Payment (Check) | 14476   | TOUCH TEL MOBILE         |                       |            | -800.00    |
| 3277 |            |                      |         |                          |                       |            |            |
|      | 01/08/2026 | Bill Payment (Check) | 14477   | LSL                      | Accounting            | Uncleared  | -5,605.50  |
|      | 01/08/2026 | Bill Payment (Check) | 14477   | LSL                      |                       |            | -5,605.50  |
| 3305 |            |                      |         |                          |                       |            |            |
|      | 01/14/2026 | Bill Payment (Check) | 14478   | agape Mobility           | Consulting            | Uncleared  | -10,038.30 |
|      | 01/14/2026 | Bill Payment (Check) | 14478   | agape Mobility           |                       |            | -10,038.30 |
| 3313 |            |                      |         |                          |                       |            |            |
|      | 01/22/2026 | Bill Payment (Check) | ACH     | BMO Credit Card          | Credit Card, Supplies | Uncleared  | -66.85     |
|      | 01/22/2026 | Bill Payment (Check) | ACH     | BMO Credit Card          |                       |            | -66.85     |
| 3314 |            |                      |         |                          |                       |            |            |
|      | 01/22/2026 | Bill Payment (Check) | ACH     | BMO Credit Card          | Credit Card, Supplies | Uncleared  | -15.50     |
|      | 01/22/2026 | Bill Payment (Check) | ACH     | BMO Credit Card          |                       |            | -15.50     |
| 3359 |            |                      |         |                          |                       |            |            |
|      | 01/22/2026 | Check                | SVCCHRG | BMO                      | Service Charge        | Reconciled | -209.28    |
|      | 01/22/2026 | Check                | SVCCHRG | BMO                      |                       |            | 209.28     |
| 3390 |            |                      |         |                          |                       |            |            |
|      | 01/22/2026 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE  | Office Supplies       | Reconciled | -30.48     |
|      | 01/22/2026 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE  |                       |            | -30.48     |
| 3361 |            |                      |         |                          |                       |            |            |
|      | 01/23/2026 | Bill Payment (Check) | ACH     | 2120 FOOTHILL PROPERTIES | Rent                  | Reconciled | -3,846.39  |
|      | 01/23/2026 | Bill Payment (Check) | ACH     | 2120 FOOTHILL PROPERTIES |                       |            | -3,846.39  |
| 3377 |            |                      |         |                          |                       |            |            |
|      | 01/23/2026 | Bill Payment (Check) | ACH     | ADP                      | Payroll               | Reconciled | -144.82    |
|      | 01/23/2026 | Bill Payment (Check) | ACH     | ADP                      |                       |            | -144.82    |

|      |            |                      |     |                            |                  |            |           |
|------|------------|----------------------|-----|----------------------------|------------------|------------|-----------|
| 3392 | 01/29/2026 | Bill Payment (Check) | ACH | Intuit - Quickbooks        | Payroll          | Reconciled | -95.94    |
|      | 01/29/2026 | Bill Payment (Check) | ACH | Intuit - Quickbooks        |                  |            | -95.94    |
| 3444 | 02/02/2026 | Bill Payment (Check) | ACH | 2120 FOOTHILL PROPERTIES   | Rent             | Reconciled | -3,846.39 |
|      | 02/02/2026 | Bill Payment (Check) | ACH | 2120 FOOTHILL PROPERTIES   |                  |            | -3,846.39 |
| 3445 | 02/02/2026 | Bill Payment (Check) | ACH | BLUE SHIELD OF CALIFORNIA  | Health Insurance | Reconciled | -630.73   |
|      | 02/02/2026 | Bill Payment (Check) | ACH | BLUE SHIELD OF CALIFORNIA  |                  |            | -630.73   |
| 3446 | 02/02/2026 | Bill Payment (Check) | ACH | BLUE SHIELD OF CALIFORNIA  | Health Insurance | Reconciled | -4,198.04 |
|      | 02/02/2026 | Bill Payment (Check) | ACH | BLUE SHIELD OF CALIFORNIA  |                  |            | -4,198.04 |
| 3447 | 02/02/2026 | Bill Payment (Check) | ACH | BLUE SHIELD OF CALIFORNIA  | Health Insurance | Reconciled | -630.73   |
|      | 02/02/2026 | Bill Payment (Check) | ACH | BLUE SHIELD OF CALIFORNIA  |                  |            | -630.73   |
| 3448 | 02/03/2026 | Bill Payment (Check) | ACH | PUBLIC STORAGE             | Rent             | Reconciled | -349.00   |
|      | 02/03/2026 | Bill Payment (Check) | ACH | PUBLIC STORAGE             |                  |            | -349.00   |
| 3449 | 02/04/2026 | Bill Payment (Check) | ACH | ADP                        | Payroll          | Reconciled | -117.60   |
|      | 02/04/2026 | Bill Payment (Check) | ACH | ADP                        |                  |            | -117.60   |
| 3452 | 02/05/2026 | Bill Payment (Check) | ACH | Google                     | Office Supplies  | Reconciled | -168.00   |
|      | 02/05/2026 | Bill Payment (Check) | ACH | Google                     |                  |            | -168.00   |
| 3450 | 02/06/2026 | Bill Payment (Check) | ACH | ADP                        | Payroll          | Reconciled | -144.82   |
|      | 02/06/2026 | Bill Payment (Check) | ACH | ADP                        |                  |            | -144.82   |
| 3453 | 02/12/2026 | Bill Payment (Check) | ACH | GO TO COMMUNICATIONS, INC. | Telephone        | Reconciled | -130.82   |
|      | 02/12/2026 | Bill Payment (Check) | ACH | GO TO COMMUNICATIONS, INC. |                  |            | -130.82   |
| 3454 | 02/12/2026 | Bill Payment (Check) | ACH | GO TO COMMUNICATIONS, INC. | Telephone        | Reconciled | -903.87   |

|      |            |                      |         |                            |                           |            |  |            |
|------|------------|----------------------|---------|----------------------------|---------------------------|------------|--|------------|
| 3401 | 02/12/2026 | Bill Payment (Check) | ACH     | GO TO COMMUNICATIONS, INC. |                           |            |  | -903.87    |
|      | 02/18/2026 | Bill Payment (Check) | 14490   | agape Mobility             | Professional Services     | Uncleared  |  | -23,333.00 |
| 3402 | 02/18/2026 | Bill Payment (Check) | 14490   | agape Mobility             |                           |            |  | -23,333.00 |
|      | 02/18/2026 | Bill Payment (Check) | 14491   | agape Mobility             | Professional Services     | Uncleared  |  | -10,000.00 |
| 3404 | 02/18/2026 | Bill Payment (Check) | 14491   | agape Mobility             |                           |            |  | -10,000.00 |
|      | 02/18/2026 | Bill Payment (Check) | 14492   | CABCONNECT, INC.           | Software                  | Uncleared  |  | -200.00    |
| 3406 | 02/18/2026 | Bill Payment (Check) | 14492   | CABCONNECT, INC.           |                           |            |  | -200.00    |
|      | 02/18/2026 | Bill Payment (Check) | 14493   | LANGUAGE LINE SERVICES     | Translations              | Uncleared  |  | -68.53     |
| 3408 | 02/18/2026 | Bill Payment (Check) | 14493   | LANGUAGE LINE SERVICES     |                           |            |  | -68.53     |
|      | 02/18/2026 | Bill Payment (Check) | 14494   | LSL                        | Accounting                | Uncleared  |  | -3,844.00  |
| 3412 | 02/18/2026 | Bill Payment (Check) | 14494   | LSL                        |                           |            |  | -3,844.00  |
|      | 02/18/2026 | Bill Payment (Check) | 14495   | TOUCH TEL MOBILE           | Radio                     | Uncleared  |  | -800.00    |
| 3414 | 02/18/2026 | Bill Payment (Check) | 14495   | TOUCH TEL MOBILE           |                           |            |  | -800.00    |
|      | 02/18/2026 | Bill Payment (Check) | 14496   | Vincent C. Ewing           | Legal Services            | Uncleared  |  | -525.00    |
| 3451 | 02/18/2026 | Bill Payment (Check) | 14496   | Vincent C. Ewing           |                           |            |  | -525.00    |
|      | 02/20/2026 | Bill Payment (Check) | ACH     | ADP                        | Payroll                   | Reconciled |  | -144.82    |
| 3443 | 02/20/2026 | Bill Payment (Check) | ACH     | ADP                        |                           |            |  | -144.82    |
|      | 02/23/2026 | Check                | SVCCHRG | BMO                        | Service Charge            | Reconciled |  | -222.50    |
| 3455 | 02/23/2026 | Check                | SVCCHRG | BMO                        |                           |            |  | 222.50     |
|      | 02/23/2026 | Bill Payment (Check) | ACH     | BMO Credit Card            | Office Supplies/Marketing | Reconciled |  | -3,704.67  |
| 3457 | 02/23/2026 | Bill Payment (Check) | ACH     | BMO Credit Card            |                           |            |  | -3,704.67  |

|      |            |                      |       |                          |                       |            |             |
|------|------------|----------------------|-------|--------------------------|-----------------------|------------|-------------|
|      | 02/23/2026 | Bill Payment (Check) | ACH   | READY REFRESH BY NESTLE  | Office Supplies       | Reconciled | -46.97      |
|      | 02/23/2026 | Bill Payment (Check) | ACH   | READY REFRESH BY NESTLE  |                       |            | -46.97      |
| 3476 |            |                      |       |                          |                       |            |             |
|      | 03/10/2026 | Bill Payment (Check) | 14497 | agape Mobility           | Professional Services | Uncleared  | -8,365.29   |
|      | 03/10/2026 | Bill Payment (Check) | 14497 | agape Mobility           |                       |            | -8,365.29   |
| 3477 |            |                      |       |                          |                       |            |             |
|      | 03/10/2026 | Bill Payment (Check) | 14498 | agape Mobility           | Professional Services | Uncleared  | -3,585.12   |
|      | 03/10/2026 | Bill Payment (Check) | 14498 | agape Mobility           |                       |            | -3,585.12   |
| 3479 |            |                      |       |                          |                       |            |             |
|      | 03/10/2026 | Bill Payment (Check) | 14499 | LSL                      | Accounting Services   | Uncleared  | -2,128.00   |
|      | 03/10/2026 | Bill Payment (Check) | 14499 | LSL                      |                       |            | -2,128.00   |
| 3481 |            |                      |       |                          |                       |            |             |
|      | 03/10/2026 | Bill Payment (Check) | 14500 | Vincent C. Ewing         | Legal Services        | Uncleared  | -1,995.00   |
|      | 03/10/2026 | Bill Payment (Check) | 14500 | Vincent C. Ewing         |                       |            | -1,995.00   |
| 3483 |            |                      |       |                          |                       |            |             |
|      | 03/10/2026 | Bill Payment (Check) | 14501 | LANGUAGE LINE SERVICES   | Translations          | Uncleared  | -59.52      |
|      | 03/10/2026 | Bill Payment (Check) | 14501 | LANGUAGE LINE SERVICES   |                       |            | -59.52      |
| 3485 |            |                      |       |                          |                       |            |             |
|      | 03/10/2026 | Bill Payment (Check) | 14502 | TOUCH TEL MOBILE         | Radio                 | Uncleared  | -800.00     |
|      | 03/10/2026 | Bill Payment (Check) | 14502 | TOUCH TEL MOBILE         |                       |            | -800.00     |
| 3487 |            |                      |       |                          |                       |            |             |
|      | 03/10/2026 | Bill Payment (Check) | 14503 | Susan Dominguez          | Travel Training       | Uncleared  | -43.93      |
|      | 03/10/2026 | Bill Payment (Check) | 14503 | Susan Dominguez          |                       |            | -43.93      |
| 3501 |            |                      |       |                          |                       |            |             |
|      | 03/12/2026 | Bill Payment (Check) | 14504 | TRILLIUM SOLUTIONS, INC. | Software              | Uncleared  | -5,199.72   |
|      | 03/12/2026 | Bill Payment (Check) | 14504 | TRILLIUM SOLUTIONS, INC. |                       |            | -5,199.72   |
| 3516 |            |                      |       |                          |                       |            |             |
|      | 03/19/2026 | Bill Payment (Check) | 14505 | Transdev                 | Transit Operations    | Uncleared  | -231,936.39 |
|      | 03/19/2026 | Bill Payment (Check) | 14505 | Transdev                 |                       |            | -231,936.39 |
| 3517 |            |                      |       |                          |                       |            |             |
|      | 03/19/2026 | Bill Payment (Check) | 14506 | Transdev                 | Transit Operations    | Uncleared  | -805.00     |
|      | 03/19/2026 | Bill Payment (Check) | 14506 | Transdev                 |                       |            | -805.00     |

|                                   |            |                      |         |                     |                        |            |            |
|-----------------------------------|------------|----------------------|---------|---------------------|------------------------|------------|------------|
| 3518                              | 03/19/2026 | Bill Payment (Check) | 14507   | Transdev            | Transit Operations     | Uncleared  | -4,064.72  |
|                                   | 03/19/2026 | Bill Payment (Check) | 14507   | Transdev            |                        |            | -4,064.72  |
| 3519                              | 03/19/2026 | Bill Payment (Check) | 14508   | Transdev            | Transit Operations     | Uncleared  | -353.47    |
|                                   | 03/19/2026 | Bill Payment (Check) | 14508   | Transdev            |                        |            | -353.47    |
| 3520                              | 03/19/2026 | Bill Payment (Check) | 14509   | Transdev            | Transit Operations     | Uncleared  | -22.95     |
|                                   | 03/19/2026 | Bill Payment (Check) | 14509   | Transdev            |                        |            | -22.95     |
| 3521                              | 03/19/2026 | Bill Payment (Check) | 14510   | Transdev            | Transit Operations     | Uncleared  | -20,029.45 |
|                                   | 03/19/2026 | Bill Payment (Check) | 14510   | Transdev            |                        |            | -20,029.45 |
| 3522                              | 03/19/2026 | Bill Payment (Check) | 14511   | Transdev            | Transit Operations     | Uncleared  | -8,143.76  |
|                                   | 03/19/2026 | Bill Payment (Check) | 14511   | Transdev            |                        |            | -8,143.76  |
| 3523                              | 03/19/2026 | Bill Payment (Check) | 14512   | Transdev            | Transit Operations     | Uncleared  | -15,629.66 |
|                                   | 03/19/2026 | Bill Payment (Check) | 14512   | Transdev            |                        |            | -15,629.66 |
| 3524                              | 03/19/2026 | Bill Payment (Check) | 14513   | Transdev            | Transit Operations     | Uncleared  | -50,424.30 |
|                                   | 03/19/2026 | Bill Payment (Check) | 14513   | Transdev            |                        |            | -50,424.30 |
| <b>10100 Cash - Checking- BoA</b> |            |                      |         |                     |                        |            |            |
| 2659                              | 07/07/2025 | Bill Payment (Check) | ACH     | Google              | Software               | Reconciled | -169.68    |
|                                   | 07/07/2025 | Bill Payment (Check) | ACH     | Google              |                        |            | -169.68    |
| 2657                              | 07/15/2025 | Check                | SVCCHRG | Bank Service Charge | Account Service Charge | Reconciled | -141.27    |
|                                   | 07/15/2025 | Check                | SVCCHRG | Bank Service Charge |                        |            | 141.27     |
| 2755                              | 08/15/2025 | Check                | SVCCHRG | Bank Service Charge | Account Service Charge | Reconciled | -138.66    |

|  |            |                      |         |                         |                       |            |  |            |
|--|------------|----------------------|---------|-------------------------|-----------------------|------------|--|------------|
|  | 08/15/2025 | Check                | SVCCHRG | Bank Service Charge     |                       |            |  | 138.66     |
| 2757                                     |            |                      |         |                         |                       |            |  |            |
|  | 08/22/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE | Office Supplies       | Reconciled |  | -50.96     |
|  | 08/22/2025 | Bill Payment (Check) | ACH     | READY REFRESH BY NESTLE |                       |            |  | -50.96     |
| 2758                                     |            |                      |         |                         |                       |            |  |            |
|  | 08/22/2025 | Bill Payment (Check) | ACH     | Google                  | Software              | Reconciled |  | -168.00    |
|  | 08/22/2025 | Bill Payment (Check) | ACH     | Google                  |                       |            |  | -168.00    |
| 2874                                     |            |                      |         |                         |                       |            |  |            |
|  | 09/02/2025 | Bill Payment (Check) | 14039   | READY REFRESH BY NESTLE | Office Supplies       | Reconciled |  | -45.97     |
|  | 09/02/2025 | Bill Payment (Check) | 14039   | READY REFRESH BY NESTLE |                       |            |  | -45.97     |
| 2875                                     |            |                      |         |                         |                       |            |  |            |
|  | 09/05/2025 | Bill Payment (Check) | 14038   | Google                  | Software              | Reconciled |  | -168.00    |
|  | 09/05/2025 | Bill Payment (Check) | 14038   | Google                  |                       |            |  | -168.00    |
| <b>10110 Cash-Transit Store Checking</b> |            |                      |         |                         |                       |            |  |            |
| 3131                                     |            |                      |         |                         |                       |            |  |            |
|  | 11/20/2025 | Bill Payment (Check) | 1038    | TAP                     | Transit Store Payment | Reconciled |  | -5.00      |
|  | 11/20/2025 | Bill Payment (Check) | 1038    | TAP                     |                       |            |  | -5.00      |
| 3132                                     |            |                      |         |                         |                       |            |  |            |
|  | 11/20/2025 | Bill Payment (Check) | 1039    | TAP                     | Transit Store Payment | Reconciled |  | -40.00     |
|  | 11/20/2025 | Bill Payment (Check) | 1039    | TAP                     |                       |            |  | -40.00     |
| 3133                                     |            |                      |         |                         |                       |            |  |            |
|  | 11/20/2025 | Bill Payment (Check) | 1040    | TAP                     | Transit Store Payment | Reconciled |  | -42.00     |
|  | 11/20/2025 | Bill Payment (Check) | 1040    | TAP                     |                       |            |  | -42.00     |
| 3134                                     |            |                      |         |                         |                       |            |  |            |
|  | 11/20/2025 | Bill Payment (Check) | 1041    | TAP                     | Transit Store Payment | Reconciled |  | -72.00     |
|  | 11/20/2025 | Bill Payment (Check) | 1041    | TAP                     |                       |            |  | -72.00     |
| 3190                                     |            |                      |         |                         |                       |            |  |            |
|  | 12/10/2025 | Bill Payment (Check) | 1042    | OmniTrans               | Transit Store Payment | Reconciled |  | -500.00    |
|  | 12/10/2025 | Bill Payment (Check) | 1042    | OmniTrans               |                       |            |  | -500.00    |
| 3192                                     |            |                      |         |                         |                       |            |  |            |
|  | 12/10/2025 | Bill Payment (Check) | 1043    | Access Services         | Transit Store Payment | Reconciled |  | -68,085.50 |

|      |            |                      |      |                 |                       |            |  |            |
|------|------------|----------------------|------|-----------------|-----------------------|------------|--|------------|
| 3194 | 12/10/2025 | Bill Payment (Check) | 1043 | Access Services |                       |            |  | -68,085.50 |
|      | 12/10/2025 | Bill Payment (Check) | 1044 | Access Services | Transit Store Payment | Reconciled |  | -79,059.05 |
|      | 12/10/2025 | Bill Payment (Check) | 1044 | Access Services |                       |            |  | -79,059.05 |
| 3410 | 02/18/2026 | Bill Payment (Check) | 1045 | TAP             | Transit Store Payment | Uncleared  |  | -80.00     |
|      | 02/18/2026 | Bill Payment (Check) | 1045 | TAP             |                       |            |  | -80.00     |



Apr 8, 2026

**AGENDA  
ITEM # 3D**

**MEMORANDUM**

To: Pomona Valley Transportation Authority  
From: Nicole Carranza, PVTA CEO  
Subject: **Administrator's Report- Apr 8, 2026**

**A. Board Meeting Schedule for FY 2026**

PVTA's board meetings are scheduled as needed to facilitate the Authority's planning, budgetary and decision-making process. There are normally five to six meetings annually. Regular meetings are held on the second Wednesday of the month typically at the La Verne City Hall unless there is a conflict. Below is the tentative board meeting schedule for FY 2026. Typically the June meeting will be the last meeting of the fiscal year with the budget adoption for FY 2027 and the elections of new Board officers for FY 2027.

**FY 2026**

- **April 8th, 2026**
- **May 13th, 2026**
- **June 10th, 2026**

**B. FY26 Work Program In Progress Update**

- **APP Transition From Uber to Spare** - PVTA has begun transitioning riders from the existing Uber Voucher Program to a new centralized booking platform powered by Spare. The new PVTA mobile application allows passengers to schedule trips directly through the agency platform while maintaining traditional phone scheduling options. New riders are now being registered directly into the PVTA app platform, and existing riders are being notified of the transition through mail and email communications. This modernization effort will allow PVTA to centralize trip booking, improve reporting capabilities, and provide a more consistent user experience across services.
- **Feasibility Study/Service Design Analysis** - PVTA issued a Request for Proposals and awarded a contract to Agape Mobility in November 2025 to conduct a comprehensive transit feasibility study. The study is evaluating the long-term sustainability of the Get About program while identifying opportunities to redesign

services and reduce operating costs. Finding will help form the operations service model for FY28 operations contract. Key elements of the analysis include:

- Assessing community mobility needs
- Evaluating the cost-benefit of a shared regional dial-a-ride system
- Identifying opportunities to reduce operational overhead
- Evaluating service hours, fare structures, and operational efficiencies

PVTA and Agape are currently in the process of finalizing the evaluation of passenger and stakeholder public input. Workshops in every city were conducted and finalized March 24th and 25th. PVTA feedback surveys have been distributed to passengers the survey period will close by mid April.

Final study findings and recommendations are anticipated to be presented to the Board at the June meeting.

- **Streamlining Administrative Financial Procedures** - PVTA has continued to strengthen internal administrative and financial procedures. With the addition of a new Administrative Manager & Bookkeeper, the agency has begun streamlining accounting procedures and improving financial tracking systems. PVTA continues to work with LSL CPAs to support the transition of accounting responsibilities and ensure compliance with best practices in financial management. These efforts are intended to support regular financial reporting, improved fiscal oversight, and enhanced internal controls.
- **Applications to 5310 Federal Funds for Ready Now Program - Section 5310 Funding Applications**  
PVTA submitted two applications to Los Angeles County Metropolitan Transportation Authority for Section 5310 federal funding:
  - Travel Trainer Program
  - Ready Now same-day dial-a-ride program

While the Ready Now program did not receive funding in the most recent cycle due to available reserve funds, PVTA did receive a partial award for the Travel Trainer program. PVTA successfully appealed to the Metro Technical Advisory Committee, resulting in two years of funding support. PVTA will reapply during the FY 2027 solicitation cycle.

### **Regulatory Compliance**

- **Claremont Dial-a-Ride FTA Drug and Alcohol Compliance**  
Following a review by the Federal Transit Administration, PVTA is addressing compliance requirements related to the use of Transportation Network Companies (TNCs) such as Uber and Lyft. The audit clarified that TNCs may be used only when riders are provided with an alternative transportation option that complies with FTA Drug and Alcohol testing requirements. To address this finding, PVTA is working

with Transdev to onboard compliant subcontractors capable of providing app-based service for seniors and individuals with disabilities. FTA officials have been engaged throughout this process and have expressed a willingness to support PVRTA in identifying cost-effective solutions. This compliance issue does not affect Get About services.

- **Procurement and Future Operations Contract**

PVRTA will begin development of a new operations contract model to take effect in FY 2028. The upcoming Request for Proposals will incorporate recommendations from the feasibility study and may include:

- Brokerage-style operating models
- Expanded use of independent contractor drivers
- Improved integration with scheduling software
- Strategies for reducing overhead costs
- Performance incentives and penalties tied to customer service
- Fleet right-sizing and transition to smaller vehicles
- Planning support for future zero-emission vehicle infrastructure

- **Proposed Fiscal Year 2027 Budget** - PVRTA presentation of final proposed budget for Fiscal Year 2027 will be available for adoption at the June 2026 Board meeting.

April 8, 2026

**AGENDA  
ITEM #3E**

**MEMORANDUM**

**To:** Pomona Valley Transportation Authority  
**From:** Vanessa Nalbandian, Administrative Manager  
**Subject:** **AI Use Policy Adoption**

**Recommended Action:**

1. That the Board adopt a policy on Artificial Intelligence (AI) use.

**Background**

AI tools are evolving rapidly and workflows are actively being reimaged. However, no single tool stays at the top for long. Rather than mandating specific platforms, this policy establishes a culture of responsible experimentation. Our goal is to empower every employee to discover how the litany of emerging AI tools can improve their work—while protecting the data our riders entrust to us and maintaining the professional judgment our communities depend on.

**Discussion**

This memo outlines the benefits for utilizing Claude AI, an advanced artificial intelligence assistant to support operations at the PVTA. The tool can help streamline administrative work, improve data analysis, and strengthen grant development efforts.

*Advanced Data Analysis*

PVTA generates large amounts of operational and ridership data. For example, Claude AI can quickly analyze complex datasets, identify trends in service usage, and summarize insights into clear reports. This capability can support more informed decision-making around service planning, route performance, and resource allocation.

Additionally, Claude can support research on transit best practices, sustainability initiatives, zero-emission fleets, and rider engagement strategies. It can summarize large amounts of information and help produce briefing materials for leadership or board meetings.

### *Grant Writing and Funding Support*

Securing competitive grants is critical for transit agencies. Claude can assist staff by drafting grant narratives, organizing supporting documentation, summarizing eligibility requirements, and improving the clarity and structure of applications. This can reduce preparation time and improve the quality of submissions, potentially securing more funding.

This tool has the potential to improve efficiency, enhance data-driven decision-making, and strengthen PVTA's grant development capabilities.

### **Financial Impact**

The price of the software is \$100/month for each individual utilizing the Max plan. The total for three people is \$300/month, or \$3,600 annually.

### **Recommended Action**

Staff recommends that the Board adopt a policy on the use of AI.

## Artificial Intelligence (AI) Use Policy

### Purpose

AI tools are evolving rapidly and workflows are actively being reimagined. However, no single tool stays at the top for long. Rather than mandating specific platforms, this policy establishes a culture of responsible experimentation. Our goal is to empower every employee to discover how the litany of emerging AI tools can improve their work—while protecting the data our riders entrust to us and maintaining the professional judgment our communities depend on.

### Two Core Guardrails

- 1. Protect Sensitive Data.** Do not upload Personally Identifiable Information (PII) or other sensitive data into any AI tool. When in doubt, anonymize or generalize the data before using it with any AI tool. This includes:

**Rider Information**

Names, addresses, trip origins and destinations, travel patterns

**ADA & Eligibility Data**

Disability assessments, medical information, mobility needs, paratransit applications

**Financial & Personnel Data**

Fare payment records, employee HR files, procurement-sensitive documents

- 2. Always Keep a Human in the Loop.** AI is a starting point, not a final product. Before using any AI-generated output:

- ✓ Review it for accuracy, bias, and completeness.
- ✓ Ask AI *Thinking Models* to critique their own work—then apply your own professional judgement
- ✓ Never publish, submit, or act on output you have not personally verified.

### What This Means

| ENCOURAGED  | NOT PERMITTED   |
|---|---|
| <ul style="list-style-type: none"> <li>✓ Try multiple AI tools to find what works best for you</li> <li>✓ Draft reports, summaries, memos, and communications</li> <li>✓ Brainstorm ideas, analyze data, research best practices</li> <li>✓ Explore how AI can improve your workflows</li> <li>✓ Share what you learn with your team</li> </ul> | <ul style="list-style-type: none"> <li>✗ Uploading rider PII, ADA eligibility records, or fare payment data into any AI tool</li> <li>✗ Submitting AI-generated work without personal review</li> <li>✗ Outsourcing any final decisions to AI</li> <li>✗ Sharing confidential agency information with AI</li> </ul> |

### Recommended Practices

Consider designating AI champions within your organization—staff who experiment actively, document what works, and share their findings. Centralizing these learnings builds institutional knowledge and accelerates adoption across the agency. The culture you build now around curiosity and permission will compound over time and position your agency ahead of the curve.



April 8, 2026

**AGENDA  
ITEM #3F**

**MEMORANDUM**

**To:** Pomona Valley Transportation Authority  
**From:** Vanessa Nalbandian, Administrative Manager  
**Subject:** **Principal Shares Transfer**

**Recommended Action:**

1. That the Board approve the sale of Principal shares as a lump sum payment.

**Discussion**

Pomona Valley Transportation Authority in the past used to have a life insurance contribution that was bought out by Principal. After Principal acquired said company, Pomona Valley Transportation Authority's life insurance monies then got transferred to a Principal Computershare account. PVTA has been receiving dividend payments. When the new Administrative Manager took over and upon further research, it is not clear how this all happened as the previous employee that is no longer working here thought they were life insurance interest payments. Staff has spoken to Principal representatives and there is no past information on the account other than PVTA having life insurance, and once that account closed, the monies got transferred over into a Principal Computershare account. PVTA current staff is requesting to sell off all shares to receive a lump sum and close out the account. The current amount is about \$20,000. These funds will go straight into PVTA's LAIF account for reserves.

**Recommended Action**

Staff has spoken to our legal counsel as well as our accounting consultant and best practice is to present an item for the Board to decide on. Staff is recommending that the Board approve the full sale of shares for a lump sum payment.

April 8, 2026

## **MEMORANDUM**

To: Pomona Valley Transportation Authority

From: Erika Jacquez, Senior Program Manager

**Subject: Operations Report FY26 February**

### **Summary**

Overall system performance across all programs remains strong, with consistently high on-time performance (generally 96–100%) and low no-show rates. Ridership trends vary by program, with core dial-a-ride services showing stable to increasing demand, while group and supplemental services reflect expected variability tied to scheduling and program use..

Key themes for the period:

- **Service reliability remains a system strength** across all programs.
- **Wheelchair trips represent a significant share** of total trips in core dial-a-ride services, impacting productivity and cost.

### **Overall Observations**

- Performance metrics indicate **strong contractor compliance** with service standards.
- Cost increases are **structural and demand-driven**, not performance-driven.

This report supports continued monitoring of productivity metrics while maintaining current service levels and quality standards.

**Get About – Total (Van + Ready Now + Supplemental)**

Get About continues to be the largest and most complex program, accounting for over 28,000 trips year-to-date. Passenger productivity averages approximately 2.6 passengers per hour, reflecting the program’s role as a demand-response service with a high level of individualized trips.

- **Service:** Trips and passengers declined modestly year-over-year, consistent with seasonal demand patterns.
- **Quality:** On-time performance remains excellent at approximately 98%, with no-show rates holding near 5%.
- **Cost:** Cost per trip increased year-to-date, driven primarily by reduced passenger productivity rather than increases in service hours.

Overall, Get About remains operationally stable, with cost pressures tied to service characteristics rather than performance deficiencies.

**GET ABOUT Total**

|                    | Jul          | Aug          | Sep          | Oct          | Nov          | Dec          | Jan       | Feb       | Year-to-date   |
|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------|-----------|----------------|
| Passengers         | 4,111        | 3,935        | 3,724        | 3,728        | 3,076        | 3,281        | 3,453     | 3,294     | 28,602         |
| Trips              | 3,664        | 3,617        | 3,526        | 3,492        | 2,888        | 2,990        | 3,134     | 3,002     | 26,313         |
| Wheelchair Users   | 573          | 548          | 433          | 426          | 359          | 385          | 408       | 440       | 3,572          |
| Pass'r per Hour    | 3.05         | 2.78         | 2.46         | 2.65         | 2.40         | 2.56         | 2.62      | 2.56      | 2.64           |
| Total Hours        | 1,826.91     | 1,844.27     | 1,788.69     | 1,888.50     | 1,594.98     | 1,692.33     | 1,693.47  | 1,618.04  | 13,947.19      |
| Total Miles        | 23,928.79    | 22,580.34    | 21,956.51    | 22,545.38    | 18,515.11    | 19,047.59    | 19,463.47 | 19,148.04 | 167,185.23     |
| Revenue Hours      | 1,349.78     | 1,416.19     | 1,510.87     | 1,406.75     | 1,282.44     | 1,283.47     | 1,317.2   | 1,287.15  | 10,853.85      |
| Revenue Miles      | 17,705.19    | 17,511.33    | 17,186.76    | 17,495.73    | 15,570.18    | 15,752.25    | 16,062.51 | 16,184.70 | 133,468.65     |
| On-Time %          | 97.00%       | 98.00%       | 97.00%       | 99.00%       | 99.00%       | 100.00%      | 95.00%    | 98.00%    | 97.88%         |
| No-Shows %         | 6.20%        | 5.10%        | 4.64%        | 4.91%        | 5.50%        | 4.55%        | 4.50%     | 0.50%     | 4.49%          |
| Cost per Trip      | \$75.50      | \$79.44      | \$83.50      | \$80.99      | \$93.45      | \$86.68      | \$84.12   | \$85.26   | \$83.22        |
| Cost per Hour      | \$204.95     | \$202.88     | \$194.86     | \$201.05     | \$210.44     | \$201.94     | \$200.15  | \$198.86  | \$201.76       |
| Cost per Mile      | \$15.62      | \$16.41      | \$17.13      | \$16.17      | \$17.33      | \$16.45      | \$16.41   | \$15.81   | \$16.41        |
| Fare Revenue       | -\$5,819.50  | -\$5,500.50  | -\$5,570.50  | -\$5,121.75  | -\$4,613.75  | -\$4,610.00  | -\$4,820  | -\$4,263  | -\$40,318.50   |
| Penalties          | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0       | \$0       | \$0.00         |
| Fuel Reimbursement | -\$2,272.26  | -\$2,715.87  | -\$1,162.29  | -\$1,324.77  | -\$597.90    | -\$1,814.17  | -\$2,285  | -\$1,315  | -\$13,286.95   |
| Driver Incentive   | \$575.00     | \$575.00     | \$690.00     | \$920.00     | \$575.00     | \$575.00     | \$805     | \$575     | \$5,290.00     |
| Total Cost         | \$276,640.92 | \$287,320.94 | \$294,408.41 | \$282,820.35 | \$269,876.23 | \$259,181.29 | \$263,643 | \$255,959 | \$2,189,849.20 |

**GET ABOUT TOTAL YTD COMPARISON**

|                       | FY 2025<br>February | FY 2026<br>February | FY2025<br>YTD  | FY2026<br>YTD  | % +/-<br>YTD |
|-----------------------|---------------------|---------------------|----------------|----------------|--------------|
| <b>Service</b>        |                     |                     |                |                |              |
| Trips                 | 6,171               | 3,002               | 47,288         | 26,313         | (44 %)       |
| Passenger per hour    | 2.7                 | 2.56                | 2.75           | 2.64           | (4 %)        |
| Wheelchair Users      | 1,103               | 440                 | 7661           | 3,572          | (53 %)       |
| <b>Quality</b>        |                     |                     |                |                |              |
| On-Time Performance % | 96%                 | 98%                 | 96%            | 98%            | 2%           |
| No Show %             | 5%                  | 2%                  | 5%             | 5%             | -            |
| <b>Cost</b>           |                     |                     |                |                |              |
| Cost per trip         | \$65.36             | \$85.26             | \$43.66        | \$83.22        | 91%          |
| Total Cost            | \$403,306.29        | \$255,958.55        | \$2,318,231.00 | \$2,189,849.20 | (6 %)        |

## Get About – Van Service

The Van component represents the core of the Get About program and carries the majority of trips and wheelchair users. For FY26, the program operates under an annual revenue hour cap of 15,000 hours. For monitoring and capacity-management purposes, PVRTA translated this limit into a maximum of approximately **3,744 trips per month**, or **44,900 trips annually**. Trip volumes are tracked daily as rides are scheduled to ensure compliance with the annual operating cap. The table below summarizes monthly totals, year-to-date performance, and budgeted maximums.

- **Service:** Van service accounts for more than half of total Get About trips, with wheelchair users comprising a substantial share of ridership.
- **Quality:** On-time performance consistently at 96%, and no-show rates remain stable.

Van service continues to meet performance standards while serving a high-need population.

### GET ABOUT VAN

|                                | Jul          | Aug          | Sep          | Oct          | Nov          | Dec          | Jan          | Feb          | Year-to-date   | YTD Budget Max |
|--------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|----------------|
| Passengers                     | 3,227        | 3,131        | 2,847        | 2,862        | 2,266        | 2,519        | 2,684        | 2,530        | 22,066         |                |
| <b>Trips (3,744 max/month)</b> | 2,829        | 2,842        | 2,665        | 2,642        | 2,107        | 2,264        | 2,380        | 2,262        | 19,991         | 44,900         |
| Wheelchair Users               | 530          | 497          | 410          | 409          | 342          | 349          | 387          | 401          | 3,325          |                |
| Pass'r per Hour                | 2.85         | 2.54         | 2.21         | 2.39         | 2.12         | 2.37         | 2.39         | 2.35         | 2.40           |                |
| Total Hours                    | 1,572.64     | 1,626.22     | 1,542.44     | 1,620.98     | 1,351.91     | 1,470.36     | 1,465.41     | 1,374.77     | 12,024.73      |                |
| Total Miles                    | 19,397.80    | 19,068.19    | 17,712.93    | 18,086.50    | 14,504.12    | 15,332.70    | 16,062.96    | 15,213.93    | 135,379.13     |                |
| Revenue Hours                  | 1,133.57     | 1,234.33     | 1,288.24     | 1,197.52     | 1,067.84     | 1,063.86     | 1,123.95     | 1,076.80     | 9,186.11       | 15,000         |
| Revenue Miles                  | 13,661.00    | 14,498.70    | 13,366.32    | 13,488.15    | 11,950.82    | 12,366.51    | 12,975.1     | 12,538.73    | 104,845.33     |                |
| On-Time %                      | 94.00%       | 96.00%       | 95.09%       | 97.16%       | 97.63%       | 99.03%       | 91.60%       | 97.48%       | 96.00%         |                |
| No-Shows %                     | 6.20%        | 5.10%        | 4.64%        | 4.91%        | 5.50%        | 4.56%        | 4.50%        | 0.04%        | 4.43%          |                |
| Cost per Trip                  | \$87.00      | \$92.04      | \$99.29      | \$95.42      | \$113.14     | \$100.79     | \$99.54      | \$100.63     | \$97.82        |                |
| Cost per Hour                  | \$217.11     | \$211.93     | \$205.40     | \$210.51     | \$223.25     | \$214.49     | \$210.79     | \$211.40     | \$212.88       |                |
| Cost per Mile                  | \$18.02      | \$18.04      | \$19.80      | \$18.69      | \$19.95      | \$18.45      | \$18.26      | \$18.15      | \$18.65        |                |
| Fare Revenue                   | -\$2,437.50  | -\$2,488.00  | -\$2,189.50  | -\$1,827.75  | -\$1,562.25  | -\$1,864.75  | -\$1,888.75  | -\$1,560.25  | -\$15,818.75   |                |
| Penalties                      | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00         |                |
| Fuel Reimbursement             | -\$2,272.26  | -\$2,715.87  | -\$1,162.29  | -\$1,324.77  | -\$597.90    | -\$1,614.17  | -\$2,285.00  | -\$1,314.69  | -\$13,286.95   |                |
| Driver Incentive               | \$575.00     | \$575.00     | \$690.00     | \$920.00     | \$575.00     | \$575.00     | \$805.00     | \$575.00     | \$5,290.00     |                |
| Total Cost                     | \$246,109.54 | \$261,590.52 | \$264,600.25 | \$252,090.12 | \$238,392.61 | \$228,189.66 | \$236,915.14 | \$227,634.36 | \$1,955,522.20 | \$3,336,000.00 |

### GET ABOUT VAN YTD COMPARISON

|                       | FY 2025<br>February | FY 2026<br>February | FY2025<br>YTD  | FY2026<br>YTD  | % +/-<br>YTD |
|-----------------------|---------------------|---------------------|----------------|----------------|--------------|
| <b>Service</b>        |                     |                     |                |                |              |
| Trips                 | 5,244               | 2,262               | 45,692         | 19,991         | (56 %)       |
| Passenger per hour    | 2.85                | 2.35                | 2.89           | 2.4            | (17 %)       |
| Wheelchair Users      | 929                 | 401                 | 7,683          | 3,325          | (56 %)       |
| <b>Quality</b>        |                     |                     |                |                |              |
| On-Time Performance % | 93.00%              | 97%                 | 94%            | 96%            | 2%           |
| No Show %             | 6%                  | 5%                  | 5%             | 4%             | -            |
| <b>Cost</b>           |                     |                     |                |                |              |
| Cost per trip         | \$66.02             | \$100.63            | \$46.02        | \$97.82        | 113%         |
| Total Cost            | \$346,211.26        | \$227,634.36        | \$2,375,403.00 | \$1,955,522.20 | (18 %)       |

## Get About – Ready Now

Ready Now demonstrates stronger passenger productivity compared to traditional demand-response service due to the use of Uber.

- **Quality:** On-time performance averages near 99%.
- **Cost:** Cost per trip remains lower than Van service.

Ready Now remains a cost-effective component of the Get About program.

| Get About Ready Now |             |             |             |             |             |             |          |          |              |
|---------------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|----------|--------------|
|                     | Jul         | Aug         | Sep         | Oct         | Nov         | Dec         | Jan      | Feb      | Year-to-date |
| Passengers          | 880         | 804         | 877         | 866         | 810         | 761         | 768      | 764      | 6,530        |
| Trips               | 832         | 775         | 861         | 850         | 781         | 725         | 753      | 740      | 6,317        |
| Wheelchair Users    | 43          | 51          | 23          | 17          | 17          | 36          | 21       | 39       | 247          |
| Pass'r per Hour     | 4.08        | 4.42        | 3.94        | 4.14        | 3.77        | 3.47        | 3.98     | 3.63     | 3.92         |
| Total Hours         | 253.72      | 218.05      | 246.25      | 267.52      | 243.07      | 221.74      | 227.88   | 243.27   | 1,921.50     |
| Total Miles         | 4,517.76    | 3,512.15    | 4,243.58    | 4,458.88    | 4,010.99    | 3,710.84    | 3394.97  | 3934.11  | 31,783.28    |
| Revenue Hours       | 215.66      | 181.86      | 222.63      | 209.23      | 214.60      | 219.38      | 193.07   | 210.35   | 1,666.78     |
| Revenue Miles       | 4,030.96    | 3,012.63    | 3,820.44    | 4,007.58    | 3,619.36    | 3,381.69    | 3081.87  | 3645.97  | 28,600.50    |
| On-Time %           | 99.00%      | 100.00%     | 95.00%      | 99.19%      | 99.23%      | 98.95%      | 100%     | 100%     | 99%          |
| No-Shows %          | 8.50%       | 4.00%       | 1.80%       | 5.12%       | 3.84%       | 1.32%       | 2.1      | 1.4      | 46.82%       |
| Cost per Trip       | \$36.62     | \$33.20     | \$34.62     | \$36.15     | \$40.31     | \$42.72     | \$35.46  | \$38.28  | \$37.08      |
| Cost per Hour       | \$141.27    | \$141.48    | \$133.89    | \$146.87    | \$146.71    | \$141.18    | \$138.31 | \$134.65 | \$140.52     |
| Cost per Mile       | \$7.56      | \$8.54      | \$7.80      | \$7.67      | \$8.70      | \$9.16      | \$8.67   | \$7.77   | \$8.19       |
| Fare Revenue        | -\$3,382.00 | -\$3,012.50 | -\$3,381.00 | -\$3,294.00 | -\$3,051.50 | -\$2,745.25 | -2931    | -2702.5  | -\$24,499.75 |
| Total Cost          | \$30,465.53 | \$25,730.42 | \$29,808.16 | \$30,730.23 | \$31,483.62 | \$30,972.70 | 26704.42 | 28324.19 | \$234,219.27 |

| GET ABOUT READY NOW YTD COMPARISON |                     |                     |               |               |              |
|------------------------------------|---------------------|---------------------|---------------|---------------|--------------|
|                                    | FY 2025<br>February | FY 2026<br>February | FY2025<br>YTD | FY2026<br>YTD | % +/-<br>YTD |
| Service                            |                     |                     |               |               |              |
| Trips                              | 557                 | 740                 | 4,377         | 6,317         | 44%          |
| Passenger per                      | 2.47                | 3.63                | 3.12          | 3.92          | 26%          |
| Quality                            |                     |                     |               |               |              |
| On-Time Perform                    | 100%                | 100%                | 98%           | 99%           | 1%           |
| No Show %                          | 0%                  | 0%                  | 0%            | 0%            | 0%           |
| Cost                               |                     |                     |               |               |              |
| Cost per trip                      | \$33.14             | \$38.28             | \$24.36       | \$35.71       | 47%          |
| Total Cost                         | \$20,516.15         | \$28,324.19         | \$114,312.00  | \$234,219.00  | 105%         |

**Claremont – Total (DAR + Group)**

Claremont services show strong ridership growth year-to-date, driven primarily by increased Dial-A-Ride activity.

- **Service:** Trips increased significantly year-over-year. General Public trips have seen the most significant growth. Since the adoption of Uber, PVTA has seen an increase in college student ridership.
- **Quality:** On-time performance remains near or above 98%, with no recorded no-shows.
- **Cost:** Cost per trip remains among the lowest systemwide, reflecting efficient service design and strong productivity.

Claremont continues to be a high-performing and cost-efficient program.

**CLAREMONT Total**

|                  | Jul         | Aug         | Sep         | Oct         | Nov         | Dec         | Jan         | Feb         | Year-to-date |
|------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Passengers       | 2,298       | 2,537       | 3,309       | 5,514       | 4,092       | 3,371       | 3327        | 4608        | 29,056       |
| Trips            | 2,207       | 2,476       | 2,993       | 3,732       | 3,697       | 2,948       | 2943        | 3954        | 24,950       |
| Wheelchair Users | 58          | 55          | 48          | 57          | 40          | 53          | 50          | 39          | 400          |
| Pass'r per Hour  | 7.59        | 7.80        | 7.88        | 10.24       | 8.04        | 6.66        | 6.59        | 7.41        | 7.79         |
| Total Hours      | 352.77      | 369.94      | 550.52      | 700.30      | 628.70      | 577.15      | 558.91      | 678.8       | 4,417.09     |
| Total Miles      | 5,396.50    | 5,878.83    | 8,015.85    | 9,981.67    | 8,956.73    | 8,225.92    | 8113.32     | 9920.71     | 64,489.53    |
| Revenue Hours    | 302.76      | 325.18      | 419.82      | 538.64      | 508.97      | 506.29      | 504.6       | 621.96      | 3,728.22     |
| Revenue Miles    | 4,786.80    | 5,317.64    | 6,221.78    | 8,230.21    | 8,324.71    | 7,639.02    | 7682.33     | 9437.35     | 57,639.84    |
| On-Time %        | 100.00%     | 100.00%     | 96.00%      | 97.00%      | 99.00%      | 98.00%      | 98.00%      | 99.00%      | 98%          |
| No-Shows %       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%        |
| Cost per Trip    | \$20.05     | \$18.26     | \$19.76     | \$20.33     | \$19.39     | \$23.54     | \$18.65     | \$18.69     | \$19.81      |
| Cost per Hour    | \$146.17    | \$139.05    | \$140.91    | \$140.85    | \$140.86    | \$137.08    | \$108.78    | \$118.79    | \$132.60     |
| Cost per Mile    | \$9.24      | \$8.50      | \$9.51      | \$9.22      | \$8.61      | \$9.09      | \$7.15      | \$7.83      | \$8.58       |
| Fare Revenue     | -\$4,506.00 | -\$5,409.50 | -\$6,485.50 | -\$8,289.00 | -\$8,480.75 | -\$6,396.00 | -\$6,298.00 | -\$8,680.50 | -\$54,545.25 |
| Penalties        | \$0.00      | \$0.00      | -\$750.00   | -\$1,000.00 | -\$250.00   | -\$500.00   | -\$250.00   | -\$500.00   | -\$3,250.00  |
| Total Cost       | \$44,253.96 | \$45,217.06 | \$59,154.89 | \$75,865.52 | \$71,694.20 | \$69,403.49 | \$54,892.02 | \$73,880.72 | \$494,361.86 |

**CLAREMONT TOTAL YTD COMPARISON**

|                 | FY 2025<br>February | FY 2026<br>February | FY2025<br>YTD | FY2026<br>YTD | % +/-<br>YTD |
|-----------------|---------------------|---------------------|---------------|---------------|--------------|
| <b>Service</b>  |                     |                     |               |               |              |
| Trips           | 1,611               | 3,954               | 9,114         | 24,950        | 174%         |
| Passenger per   | 7.7                 | 7.41                | 7.5           | 7.79          | (4%)         |
| Wheelchair Use  | 10                  | 39                  | 83            | 400           | 382%         |
| <b>Quality</b>  |                     |                     |               |               |              |
| On-Time Perform | 100%                | 99%                 | 96%           | 98%           | 2%           |
| No Show %       | 3%                  | 0%                  | 5%            | 0%            | -            |
| <b>Cost</b>     |                     |                     |               |               |              |
| Cost per trip   | \$16.02             | \$18.69             | \$13.88       | \$19.81       | 43%          |
| Total Cost      | \$32,820.96         | \$73,880.72         | \$163,234.00  | \$494,361.86  | 203%         |

## Claremont Dial-A-Ride (DAR)

Claremont DAR is the primary driver of growth within the Claremont program.

- **Service:** Substantial increase in trips and wheelchair users.
- **Quality:** On-time performance is consistently at or near 100%.
- **Cost:** Cost per trip remains stable despite growth, indicating effective scaling of service.

### Claremont DAR

|                  | Jul         | Aug         | Sep         | Oct         | Nov         | Dec         | Jan         | Feb         | Year-to-date |
|------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Passengers       | 2,276       | 2,537       | 2,976       | 3,654       | 3,678       | 2,931       | 2928        | 3974        | 24,954       |
| Trips            | 2,203       | 2,476       | 2,954       | 3,628       | 3,659       | 2,906       | 2901        | 6449        | 27,176       |
| Wheelchair Users | 58          | 55          | 48          | 47          | 40          | 51          | 46          | 37          | 382          |
| Pass'r per Hour  | 7.57        | 7.80        | 7.24        | 7.76        | 7.32        | 6.05        | 6.05        | 5.37        | 6.99         |
| Total Hours      | 349.87      | 369.94      | 521.45      | 602.40      | 602.05      | 547.21      | 531.39      | 637.93      | 4,162.24     |
| Total Miles      | 5,363.60    | 5,878.83    | 7,724.44    | 9,081.71    | 8,702.86    | 7,931.32    | 7828.65     | 9508.71     | 62,020.12    |
| Revenue Hours    | 300.51      | 325.18      | 410.89      | 470.99      | 502.19      | 484.16      | 483.86      | 589.77      | 3,567.55     |
| Revenue Miles    | 4,761.50    | 5,317.64    | 6,173.81    | 7,637.73    | 8,265.36    | 7,405.99    | 7393.77     | 9100.33     | 56,056.13    |
| On-Time %        | 100.00%     | 100.00%     | 100.00%     | 100.00%     | 100.00%     | 100.00%     | 99%         | 99%         | 99.75%       |
| No-Shows %       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0%          | 0%          | 0.00%        |
| Cost per Trip    | \$19.87     | \$18.26     | \$19.66     | \$18.58     | \$19.18     | \$22.25     | \$19.55     | \$10.40     | \$17.41      |
| Cost per Hour    | \$145.66    | \$139.05    | \$141.36    | \$143.09    | \$139.76    | \$133.57    | \$117.23    | \$113.76    | \$132.62     |
| Cost per Mile    | \$9.19      | \$8.50      | \$9.41      | \$8.82      | \$8.49      | \$8.73      | \$7.67      | \$7.37      | \$8.44       |
| Fare Revenue     | -\$4,509.00 | -\$5,409.50 | -\$6,485.50 | -\$8,289.00 | -\$8,480.75 | -\$6,396.00 | -\$6,297.50 | -\$8,680.50 | -\$54,547.75 |
| Penalties        | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$0.00       |
| Total Cost       | \$43,771.11 | \$45,217.06 | \$58,083.54 | \$67,393.13 | \$70,184.23 | \$64,668.74 | \$56,722.30 | \$67,092.98 | \$473,133.09 |

### Claremont DAR YTD COMPARISON

|                 | FY 2025<br>February | FY 2026<br>February | FY2025<br>YTD | FY2026<br>YTD | % +/-<br>YTD |
|-----------------|---------------------|---------------------|---------------|---------------|--------------|
| <b>Service</b>  |                     |                     |               |               |              |
| Trips           | 2,042               | 2,901               | 8,418         | 27,176        | 223%         |
| Passenger per   | 6.82%               | 6                   | 7             | 6.99          | 0%           |
| Wheelchair Use  | 11                  | 46                  | 88            | 382           | 334%         |
| <b>Quality</b>  |                     |                     |               |               |              |
| On-Time Perform | 100%                | 99%                 | 100%          | 100%          | -            |
| No Show %       | 5%                  | 0%                  | 5%            | 0%            | -            |
| <b>Cost</b>     |                     |                     |               |               |              |
| Cost per trip   | \$17.23             | \$19.55             | \$13.37       | \$17.41       | 30%          |
| Total Cost      | \$15,737.90         | \$56,722.30         | \$156,671.00  | \$473,133.09  | 202%         |

## Claremont Group

Group service shows expected variability tied to scheduled group trips.

- **Service:** Passenger volumes fluctuate month-to-month.
- **Quality:** On-time performance remains strong.
- **Cost:** Cost per passenger varies significantly due to group size and frequency.

### Claremont Group

|                  | Jul      | Aug    | Sep        | Oct         | Nov        | Dec        | Jan        | Feb        | Year-to-date |
|------------------|----------|--------|------------|-------------|------------|------------|------------|------------|--------------|
| Passengers       | 22       | 0      | 333        | 1,860       | 414        | 440        | 399        | 634        | 4,102        |
| Trips            | 4        | 0      | 39         | 104         | 38         | 42         | 42         | 58         | 327          |
| Wheelchair Users | 0        | 0      | 0          | 10          | 0          | 2          | 4          | 2          | 18           |
| Pass'r per Hour  | 9.78     |        | 37.29      | 27.49       | 61.06      | 19.88      | 19.24      | 19.70      | 25.53        |
| Total Hours      | 2.90     | 0.00   | 29.07      | 97.90       | 26.65      | 29.94      | 27.52      | 40.87      | 254.85       |
| Total Miles      | 32.90    | 0.00   | 291.41     | 899.96      | 253.87     | 294.60     | 284.67     | 412        | 2,469.41     |
| Revenue Hours    | 2.25     | 0.00   | 8.93       | 67.65       | 6.78       | 22.13      | 20.74      | 32.19      | 160.67       |
| Revenue Miles    | 25.30    | 0.00   | 47.97      | 592.48      | 59.35      | 233.03     | 288.56     | 337.02     | 1,583.71     |
| On-Time %        | 100.00%  | 0.00%  | 91.00%     | 93.65%      | 97.00%     | 95.24%     | 97.62      | 96.55%     | 95.38%       |
| No-Shows %       | 0.00%    | 0.00%  | 1.00%      | 0.00%       | 0.00%      | 2.30%      | 2.3        | 0          | 1.65%        |
| Cost per Trip    | \$21.95  |        | \$3.22     | \$4.56      | \$3.65     | \$10.76    | \$10.92    | \$10.71    | \$6.68       |
| Cost per Hour    | \$214.60 |        | \$119.97   | \$125.24    | \$222.71   | \$213.95   | \$210.07   | \$210.86   | \$170.64     |
| Cost per Mile    | \$19.08  |        | \$22.33    | \$14.30     | \$25.44    | \$20.32    | \$15.10    | \$20.14    | \$17.31      |
| Fare Revenue     | -\$3.00  |        | \$0.00     | \$0.00      | \$0.00     | \$0.00     | \$0.00     | \$0.00     | -\$3.00      |
| Penalties        | \$0.00   | \$0.00 | -\$750.00  | -\$1,000.00 | -\$250.00  | -\$500.00  | -\$250.00  | -\$500.00  | -\$3,250.00  |
| Total Cost       | \$482.85 | \$0.00 | \$1,071.35 | \$8,472.39  | \$1,509.97 | \$4,734.75 | \$4,356.88 | \$6,787.74 | \$27,415.93  |

### Claremont Group YTD COMPARISON

|                     | FY 2025<br>February | FY 2026<br>February | FY2025<br>YTD | FY2026<br>YTD | % +/-<br>YTD |
|---------------------|---------------------|---------------------|---------------|---------------|--------------|
| <b>Service</b>      |                     |                     |               |               |              |
| Passengers          | 614                 | 634                 | 3,191         | 4,102         | 29%          |
| Passenger per hour  | 10                  | 19.7                | 10.24         | 25.53         | 149%         |
| Wheelchair Users    | 0                   | 2                   | 6             | 18            | 200%         |
| <b>Quality</b>      |                     |                     |               |               |              |
| On-Time Performance | 96%                 | 96.55%              | 97%           | 95%           | (2 %)        |
| No Show %           | 2%                  | 0%                  | 3%            | 1.65          | -45%         |
| <b>Cost</b>         |                     |                     |               |               |              |
| Cost per passenger  | \$15.70             | \$10.71             | \$6.02        | \$6.68        | -10%         |
| Total Cost          | \$9,640.96          | \$6,787.74          | \$44,094.84   | \$27,415.93   | (38 %)       |

## Pomona Group

Pomona Group service operates at a smaller scale with variable monthly demand.

- **Service:** Passenger volumes are inconsistent but align with program design and budget.
- **Quality:** On-time performance remains high.
- **Cost:** Cost per trip fluctuates due to low trip counts and variable group sizes.

| Pomona Group     |            |            |            |          |          |            |          |          |              |
|------------------|------------|------------|------------|----------|----------|------------|----------|----------|--------------|
|                  | Jul        | Aug        | Sep        | Oct      | Nov      | Dec        | Jan      | Feb      | Year-to-date |
| Passengers       | 256        | 69         | 102        | 72       | 22       | 172        | 42       | 138      | 873          |
| Trips            | 17         | 4          | 12         | 14       | 2        | 20         | 4        | 14       | 87           |
| Wheelchair Users | 0          | 0          | 0          | 0        | 0        | 6          | 4        | 12       | 22           |
| Pass'r per Hour  | 7.37       | 4.92       | 17.83      | 15.22    | 19.64    | 17.22      | 23.33    | 15.00    | 10.73        |
| Total Hours      | 48.77      | 19.04      | 6.41       | 8.60     | 2.03     | 12.79      | 2.17     | 11.72    | 111.53       |
| Total Miles      | 588.10     | 228.10     | 73.77      | 291.62   | 20.53    | 134.85     | 25.8     | 104.64   | 1,467.41     |
| Revenue Hours    | 34.75      | 14.02      | 5.72       | 4.73     | 1.12     | 9.99       | 1.8      | 9.2      | 81.33        |
| Revenue Miles    | 402.70     | 160.00     | 56.15      | 205.06   | 14.99    | 114.81     | 20.33    | 80.5     | 1,054.54     |
| On-Time %        | 94.00%     | 100.00%    | 100.00%    | 100.00%  | 100.00%  | 95.00%     | 100      | 100      | 98%          |
| No-Shows %       | 0.00%      | 0.00%      | 0.00%      | 0.00%    | 0.00%    | 0.00%      | 0        | 0        | 0.00%        |
| Cost per Trip    | \$29.40    | \$42.97    | \$11.49    | \$13.78  | \$11.34  | \$12.43    | \$9.00   | \$14.06  | \$19.89      |
| Cost per Hour    | \$216.00   | \$211.46   | \$204.86   | \$209.74 | \$222.71 | \$213.95   | \$210.07 | \$210.87 | \$213.46     |
| Cost per Mile    | \$18.69    | \$18.53    | \$20.87    | \$4.84   | \$16.64  | \$18.62    | \$18.60  | \$24.10  | \$16.46      |
| Fare Revenue     | \$0.00     | \$0.00     | \$0.00     | \$0.00   | -\$11.00 | \$0.00     | -\$21    | 0.14     | -\$31.86     |
| Total Cost       | \$7,526.95 | \$2,964.72 | \$1,171.81 | \$992.07 | \$249.43 | \$2,137.38 | 378.13   | 1939.96  | \$17,360.45  |

### POMONA GROUP TOTAL YTD COMPARISON

| Service             | FY 2025 February | FY 2026 February | FY2025 YTD  | FY2026 YTD  | % +/- YTD |
|---------------------|------------------|------------------|-------------|-------------|-----------|
| Passengers          | 452              | 138              | 2,057       | 873         | -58%      |
| Passenger per hour  | 5.42             | 15               | 5.24        | 10.73       | 105%      |
| Wheelchair Users    | 0                | 12               | 15          | 22          | 47%       |
| Quality             |                  |                  |             |             |           |
| On-Time Performance | 100%             | 100%             | 100%        | 98%         | -2        |
| No Show %           | 0%               | 0%               | 0%          | 0%          | 0         |
| Cost                |                  |                  |             |             |           |
| Cost per trip       | \$29.67          | \$14.06          | \$24.32     | \$19.89     | (18 %)    |
| Total Cost          | \$13,408.81      | \$1,939.96       | \$50,045.00 | \$17,360.45 | -85%      |

### Trip Request

| Trip Request                  | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Year-to-date |
|-------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|--------------|
| City of Pomona                | 1   | 0   | 6   | 5   | 0   | 10  | 0   | 5   | 22           |
| Chino Valley Health Center    | 1   | 0   | 0   | 0   | 0   | 1   | 1   | 1   | 4            |
| Park Ave Wellness             | 0   | 0   | 0   | 1   | 1   | 0   | 1   | 1   | 4            |
| West Park Senior Living       | 1   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 1            |
| Youth & Family Club of Pomona | 5   | 1   | 0   | 0   | 0   | 0   | 0   | 0   | 6            |

## San Dimas Dial-A-Cab

San Dimas Dial-A-Cab continues to show steady performance.

- **Service:** Trips increased year-to-date, with growing wheelchair usage.
- **Quality:** On-time performance remains near 98%.

### San Dimas Dial a Cab

|                 | Jul         | Aug         | Sep         | Oct         | Nov         | Dec         | Jan         | Feb         | Year-to-date |
|-----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Passengers      | 710         | 744         | 759         | 838         | 833         | 827         | 849         | 803         | 6,361        |
| Trips           | 678         | 689         | 736         | 798         | 769         | 761         | 849         | 736         | 6,014        |
| Wheelchair Use  | 58          | 49          | 63          | 65          | 65          | 85          | 80          | 88          | 551          |
| Pass'r per Hour | 6.31        | 5.80        | 5.21        | 5.88        | 5.50        | 5.01        | 4.83        | 4.49        | 5.25         |
| Total Hours     | 130.01      | 151.87      | 171.70      | 187.85      | 187.65      | 191.58      | 207.68      | 203.78      | 1,432.10     |
| Total Miles     | 2,454.98    | 2,698.53    | 3,055.25    | 3,254.18    | 3,021.47    | 2,906.88    | 3,162.18    | 3,070.75    | 23,624.20    |
| Revenue Hours   | 112.47      | 132.78      | 145.80      | 142.73      | 151.46      | 164.92      | 183.56      | 178.77      | 1,212.49     |
| Revenue Miles   | 2,247.58    | 2,470.29    | 2,649.20    | 2,735.90    | 2,645.66    | 2,700.67    | 2,941.81    | 2,825.16    | 21,216.27    |
| On-Time %       | 99.87%      | 100.00%     | 96.33%      | 98.89%      | 98.67%      | 97.80%      | 98.00%      | 99.00%      | 98.30%       |
| No-Shows %      | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.01%       | 0.00%        |
| Cost per Trip   | \$21.54     | \$24.25     | \$26.13     | \$25.54     | \$28.69     | \$30.05     | \$25.89     | \$29.74     | \$28.55      |
| Cost per Hour   | \$129.82    | \$125.85    | \$131.93    | \$142.42    | \$145.67    | \$138.88    | \$119.75    | \$122.43    | \$131.69     |
| Cost per Mile   | \$6.50      | \$6.76      | \$7.26      | \$7.43      | \$8.34      | \$8.47      | \$7.47      | \$7.75      | \$7.53       |
| Fare Revenue    | -\$1,924.00 | -\$2,006.25 | -\$2,054.50 | -\$2,151.00 | -\$2,063.00 | -\$2,040.00 | -\$1,952.00 | -\$1,708.00 | -\$15,898.75 |
| Total Cost      | \$14,601.12 | \$16,710.66 | \$19,235.02 | \$20,327.36 | \$22,063.11 | \$22,870.41 | \$21,981.45 | \$21,886.95 | \$159,676.08 |

### SDDAC TOTAL YTD COMPARISON

|                       | FY 2025<br>February | FY 2026<br>February | FY2025<br>YTD | FY2026<br>YTD | % +/-<br>YTD |
|-----------------------|---------------------|---------------------|---------------|---------------|--------------|
| <b>Service</b>        |                     |                     |               |               |              |
| Trips                 | 414                 | 736                 | 3,471         | 6,014         | 73%          |
| Passenger per hour    | 5.98                | 4.49                | 5.42          | 5.25          | ( 3 %)       |
| Wheelchair Users      | 38                  | 86                  | 294           | 551           | 87           |
| <b>Quality</b>        |                     |                     |               |               |              |
| On-Time Performance % | 100%                | 99%                 | 97%           | 98%           | 1%           |
| No Show %             |                     |                     |               |               |              |
| <b>Cost</b>           |                     |                     |               |               |              |
| Cost per trip         | \$20.51             | \$29.74             | \$18.50       | \$28.55       | 44%          |
| Total Cost            | \$9,043.39          | \$21,886.95         | \$67,648.00   | \$159,676.08  | 138%         |

## FY27 City Contributions

|                      | <u>FY 2023</u>     | <u>FY 2024</u>     | <u>FY 2025</u>     | <u>FY 2026</u>     | <u>FY2027</u>      |
|----------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| <b>CLAREMONT</b>     |                    |                    |                    |                    |                    |
| Get About            | \$287,385          | \$309,690          | \$343,100          | \$332,439          | \$347,826          |
| Dial-a-Ride/Group    | \$60,000           | \$433,000          | \$222,828          | \$641,943          | \$645,180          |
|                      | <b>\$347,385</b>   | <b>\$742,690</b>   | <b>\$565,928</b>   | <b>\$974,382</b>   | <b>\$993,006</b>   |
| <b>LA VERNE</b>      |                    |                    |                    |                    |                    |
| Get About            | \$318,780          | \$348,750          | \$454,725          | \$452,461          | \$552,996          |
| Capital Expenditures | \$0                | \$28,000           | \$14,060           | \$0                | \$20,130           |
|                      | <b>\$318,780</b>   | <b>\$376,750</b>   | <b>\$468,785</b>   | <b>\$452,461</b>   | <b>\$573,126</b>   |
| <b>POMONA</b>        |                    |                    |                    |                    |                    |
| Get About            | \$1,603,560        | \$1,869,300        | \$2,414,626        | \$2,035,460        | \$1,991,606        |
| Pomona Group         | \$45,500           | \$41,000           | \$33,000           | \$88,740           | \$40,154           |
| Capital Expenditures | \$0                | \$150,800          | \$76,080           | \$0                | \$70,853           |
|                      | <b>\$1,649,060</b> | <b>\$2,061,100</b> | <b>\$2,523,706</b> | <b>\$2,124,200</b> | <b>\$2,102,612</b> |
| <b>SAN DIMAS</b>     |                    |                    |                    |                    |                    |
| Get About            | \$205,275          | \$262,260          | \$312,550          | \$249,253          | \$254,471          |
| Dial-a-Cab           | \$197,000          | \$200,000          | \$104,500          | \$194,705          | \$258,579          |
| Capital Expenditures | \$0                | \$21,200           | \$9,860            | \$0                | \$9,017            |
|                      | <b>\$402,275</b>   | <b>\$483,460</b>   | <b>\$426,910</b>   | <b>\$443,958</b>   | <b>\$522,067</b>   |

|                      | <u>CLAREMONT</u> | <u>LA VERNE</u>  | <u>POMONA</u>      | <u>SAN DIMAS</u> |
|----------------------|------------------|------------------|--------------------|------------------|
| Prop. A FY 27 MTA    | \$976,724        | \$845,819        | \$4,007,609        | \$895,808        |
| Prop. A Contribution | <u>\$993,006</u> | <u>\$573,126</u> | <u>\$2,102,612</u> | <u>\$522,067</u> |
| Balance              | -\$16,282        | \$272,693        | \$1,904,997        | \$522,067        |

**FY2027 PVTA Admin**

|  |        | <b>FY 2025</b>   | <b>FY 2026</b>     | <b>FY 2027</b>     |
|--|--------|------------------|--------------------|--------------------|
| <b><u>Expenditures</u></b>                       |        |                  |                    |                    |
| <b>Salaries &amp; Benefits</b>                   |        |                  |                    |                    |
| Chief Executive Officer                          |        | \$122,000        | \$130,000          | \$135,000          |
| Sr. Program Manager                              |        | \$88,000         | \$104,000          | \$107,000          |
| Administrative Manager                           |        | \$87,000         | \$67,200           | \$72,000           |
| Benefits   |        | \$141,000        | \$148,000          | \$200,000          |
| <b>Total Salaries &amp; Benefits</b>             |        | <b>\$438,000</b> | <b>\$449,200</b>   | <b>\$514,000</b>   |
| <b><u>Other Expenditures</u></b>                 |        |                  |                    |                    |
| Audit  |        | \$26,000         | \$28,000           | \$28,000           |
| Legal  |        | \$2,500          | \$20,000           | \$20,000           |
| Telephone  |        | \$10,000         | \$12,000           | \$12,000           |
| Supplies   |        | \$12,000         | \$15,000           | \$15,000           |
| JPIA Insurance                                   |        | \$20,000         | \$32,000           | \$33,000           |
| Travel & Training                                |        | \$9,000          | \$10,000           | \$10,000           |
| Rent & Utilities                                 |        | \$56,000         | \$60,000           | \$65,000           |
| Services & Equipment Rental                      |        | \$10,000         | \$10,000           | \$10,000           |
| Accounting Services                              |        | \$50,000         | \$60,000           | \$50,000           |
| <b>Total Other Expenditures</b>                  |        | <b>\$195,500</b> | <b>\$247,000</b>   | <b>\$243,000</b>   |
| Consultants & Marketing                          |        | \$115,000        | \$120,000          | \$100,000          |
| <b>Total Consultants &amp; Marketing</b>         |        | <b>\$115,000</b> | <b>\$120,000</b>   | <b>\$100,000</b>   |
| <b><u>Mobility Manager/Travel Trainer</u></b>    |        |                  |                    |                    |
| Wages  |        | \$150,000        | \$160,000          | \$169,000          |
| Benefits   |        | \$57,000         | \$35,000           | \$40,000           |
| Rent/Supplies/Start-up                           |        | \$0              | \$5,000            | \$4,000            |
| <b>Mobility Manager Total</b>                    |        | <b>\$207,000</b> | <b>\$200,000</b>   | <b>\$213,000</b>   |
| <b>Total Admin &amp; Marketing</b>               |        | <b>\$955,500</b> | <b>\$1,016,200</b> | <b>\$1,070,000</b> |
| (Less FTA 5310 Mobility Manager)                 |        | \$173,880        | \$168,000          | \$200,000          |
|  |        | <b>\$781,620</b> | <b>\$848,200</b>   | <b>\$870,000</b>   |
| <b><u>Allocation of Administrative Costs</u></b> |        |                  |                    |                    |
| Get About  | 81.3%  | \$703,458        | \$719,613          | \$706,875          |
| Claremont DAR                                    | 12.0%  | \$32,828         | \$69,298           | \$104,400          |
| San Dimas DAC                                    | 6.0%   | \$41,426         | \$42,410           | \$52,200           |
| Pomona Group                                     | 0.8%   | \$3,908          | \$16,879           | \$6,525            |
|  | 100.0% | <b>\$781,620</b> | <b>\$848,200</b>   | <b>\$870,000</b>   |

## FY27 Get About

|  |               | <b>FY 2025</b>     | <b>FY 2026</b>     | <b>FY 2027</b>     |
|--|---------------|--------------------|--------------------|--------------------|
| <b><u>Revenues</u></b>                 |               |                    |                    |                    |
| Fares                                  |               | \$115,000          | \$50,000           | \$95,000           |
| Subregional Incentive                  |               | \$900,000          | \$970,000          | \$1,141,000        |
| Interest                               |               | \$90,000           | \$90,000           | \$90,000           |
| Carryover - Reduction in Reserves      |               | \$555,840          | \$0                | \$0                |
| FTA Operations Revenue                 |               | \$95,000           | \$200,000          | \$130,000          |
| <b>Total Fares &amp; Other Revenue</b> |               | <b>\$1,755,840</b> | <b>\$1,310,000</b> | <b>\$1,456,000</b> |
| <b><u>Prop A City Breakdown</u></b>    |               |                    |                    |                    |
| Claremont                              | 11.1%         | \$343,100          | \$332,439          | \$347,826          |
| La Verne                               | 17.6%         | \$454,725          | \$452,461          | \$552,996          |
| Pomona                                 | 63.3%         | \$2,414,626        | \$2,035,460        | \$1,991,606        |
| San Dimas                              | 8.1%          | \$312,550          | \$249,253          | \$254,471          |
| <b>Total Local Return</b>              | <b>100.0%</b> | <b>\$3,525,001</b> | <b>\$3,069,613</b> | <b>\$3,146,898</b> |
| <b>Total Revenue</b>                   |               | <b>\$5,280,841</b> | <b>\$4,379,613</b> | <b>\$4,602,793</b> |
| <b><u>Expenditures</u></b>             |               |                    |                    |                    |
| <b><u>Administration</u></b>           |               |                    |                    |                    |
| PVTA Administration                    |               | \$703,458          | \$719,613          | \$706,875          |
| Marketing                              |               | \$24,000           | \$24,000           | \$24,000           |
| <b>Total Administration</b>            |               | <b>\$727,458</b>   | <b>\$743,613</b>   | <b>\$730,875</b>   |
| <b><u>Contractor Expense</u></b>       |               |                    |                    |                    |
| Contractor Cost                        |               | \$3,703,383        | \$3,336,000        | \$3,401,918        |
| Cab Charges                            |               | \$850,000          | \$300,000          | \$320,000          |
| Fuel Charges (@ \$8.00/gallon)         |               | \$0                | \$0                | \$150,000          |
| <b>Total Operation Expenses</b>        |               | <b>\$4,553,383</b> | <b>\$3,636,000</b> | <b>\$3,871,918</b> |
| <b>Total Expenses</b>                  |               | <b>\$5,280,841</b> | <b>\$4,379,613</b> | <b>\$4,602,793</b> |

**FY27 Claremont DAR & Group**

|                                  | <b>FY 2025</b>   | <b>FY 2026</b>   | <b>FY 2027</b>   |
|----------------------------------|------------------|------------------|------------------|
| <b><u>Revenues</u></b>           |                  |                  |                  |
| Fares                            | \$12,000         | \$24,000         | \$30,000         |
| Claremont Funds                  | \$222,828        | \$641,943        | \$645,180        |
| <b><i>Total Revenues</i></b>     | <b>\$234,828</b> | <b>\$665,943</b> | <b>\$675,180</b> |
| <b><u>Expenditures</u></b>       |                  |                  |                  |
| Claremont DAR                    | \$78,000         | \$382,179        | \$400,000        |
| Group                            | \$54,000         | \$115,666        | \$70,000         |
| PVTA Administration              | \$32,828         | \$98,098         | \$135,180        |
| Marketing & Consulting           | \$70,000         | \$70,000         | \$70,000         |
| <b><i>Total Expenditures</i></b> | <b>\$234,828</b> | <b>\$665,943</b> | <b>\$675,180</b> |

## FY26 San Dimas DAC

|                                  | <b>FY 2025</b>   | <b>FY 2026</b>   | <b>FY 2027</b>   |
|----------------------------------|------------------|------------------|------------------|
| <b><u>Revenues</u></b>           |                  |                  |                  |
| Fares                            | \$16,000         | \$15,000         | \$24,000         |
| Subregional Incentive            | \$27,000         | \$89,092         | \$22,621         |
| Prop A                           | \$104,500        | \$194,705        | \$258,579        |
| <b><i>Total Revenue</i></b>      | <b>\$147,500</b> | <b>\$298,797</b> | <b>\$305,200</b> |
| <b><u>Expenditures</u></b>       |                  |                  |                  |
| Cab Charges                      | \$104,000        | \$253,887        | \$250,000        |
| PVTA Services                    | \$41,000         | \$42,410         | \$52,200         |
| Marketing                        | \$2,500          | \$2,500          | \$3,000          |
| <b><i>Total Expenditures</i></b> | <b>\$147,500</b> | <b>\$298,797</b> | <b>\$305,200</b> |

**FY27 Pomona Group**

|                                  | <b>FY 2025</b>  | <b>FY 2026</b>  | <b>FY 2027</b>  |
|----------------------------------|-----------------|-----------------|-----------------|
| <b><u>Revenues</u></b>           |                 |                 |                 |
| Fares                            | \$1,000         | \$1,000         | \$1,000         |
| Subregional Incentive            | \$12,000        | \$3,908         | \$1,871         |
| Prop A                           | \$33,000        | \$88,740        | \$40,154        |
| <b><i>Total Revenue</i></b>      | <b>\$46,000</b> | <b>\$93,648</b> | <b>\$43,025</b> |
| <b><u>Expenditures</u></b>       |                 |                 |                 |
| Contractor Cost                  | \$40,000        | \$76,769        | \$35,000        |
| PVTA Services                    | \$5,000         | \$16,879        | \$6,525         |
| Marketing                        | \$1,000         | \$0             | \$1,500         |
| <b><i>Total Expenditures</i></b> | <b>\$46,000</b> | <b>\$93,648</b> | <b>\$43,025</b> |

April 8, 2026

**AGENDA  
ITEM #6**

**MEMORANDUM**

To: Pomona Valley Transportation Authority  
From: Susan Dominguez, Travel Trainer  
Subject: **Ride PVTA App Transition Update**

**Overview**

The transition from the Uber voucher system to the Ride PVTA app has been progressing successfully. Riders are gradually shifting from the Uber platform to our agency-managed Ride PVTA app, which is now available on both the Apple App Store and Google Play Store.

**Outreach & Rider Communication**

A mass email notification was sent to all riders previously enrolled in the Uber voucher program to inform them of the transition. This communication included direct links to download the Ride PVTA app, as well as a link to the PVTA website for additional support.

To further assist riders, a comprehensive step-by-step guide was developed by the Travel Trainer. This guide includes detailed instructions and screenshots covering the entire process, from downloading and logging into the app to booking a ride. The guide was designed to support riders with varying levels of technological familiarity and is also available on the PVTA website for ongoing access.

**Rider Support & Training Efforts**

While many riders successfully transitioned using the provided materials, some were initially unaware of the change due to email delivery issues (e.g., incorrect email addresses, messages routed to spam, or unopened emails). These riders have since contacted the office and were provided with direct assistance.

To support riders requiring additional help, the Travel Trainer has been conducting one-on-one trainings. These sessions are offered at the PVTA office, local senior centers, and, when necessary, at riders' homes. These personalized trainings have proven especially impactful for seniors and individuals with limited experience using smartphones.

Riders who are more comfortable with technology have been successfully assisted over the phone with step-by-step guidance from the Mobility Manager and Travel Trainer.

## Challenges Identified

During the transition, several common challenges have been identified:

- Incorrect or outdated phone numbers linked to rider profiles
- Difficulty entering or understanding payment methods
- Adjusting to the new app interface compared to the Uber platform

These issues are being addressed on a case-by-case basis through direct rider support.

## Progress & Rider Feedback

To date, the transition has yielded positive results. Many riders have expressed appreciation for the convenience of using a single platform and the ability to work directly with PVTA staff for support, rather than a third-party provider.

As of now, over **1,100 rides** have been successfully scheduled through the Ride PVTA app, demonstrating strong early adoption and continued growth.

## Conclusion

Overall, the transition to the Ride PVTA app has been smooth and well-received. Continued outreach, training, and hands-on support will remain key to ensuring all riders are comfortable and confident using the new system.

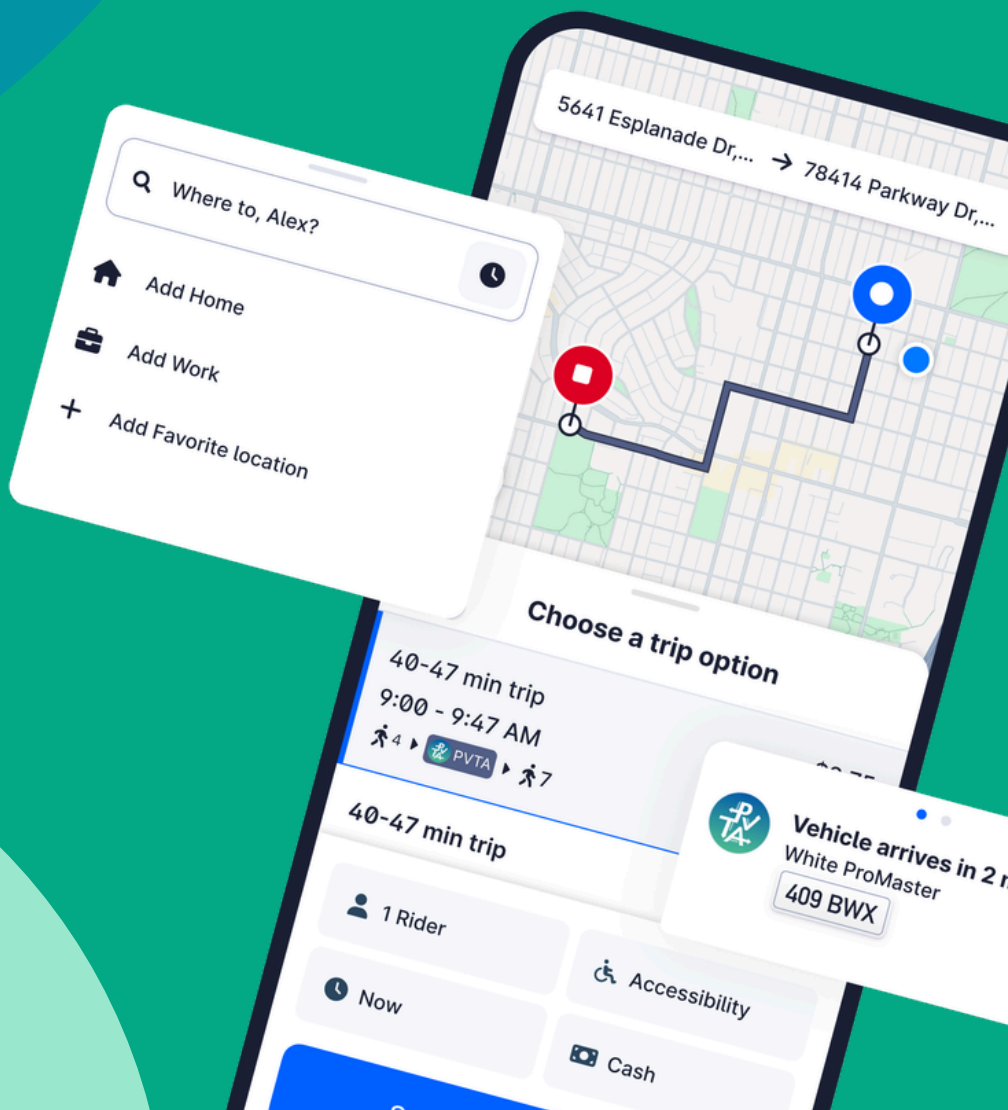


# PVTA App Guide

Step-by-Step Instructions  
for Booking Your Ride

*Learn how to:*

- *Download the PVTA App*
- *Set up your account*
- *Add a payment method*
- *Book and track your rides*



*Please contact the  
PVTA Travel Trainer  
for further training.  
909.596.7664 Ext 0.*

# PVTA App Guide

## How to download the app

### APPLE iPhone

### ANDROID



Navigate to your iPhone's App Store icon

Search for the Ride PVTA App and tap on "Get". Once downloaded the app icon will appear on your phone's home screen

Navigate to the Google Play Store icon

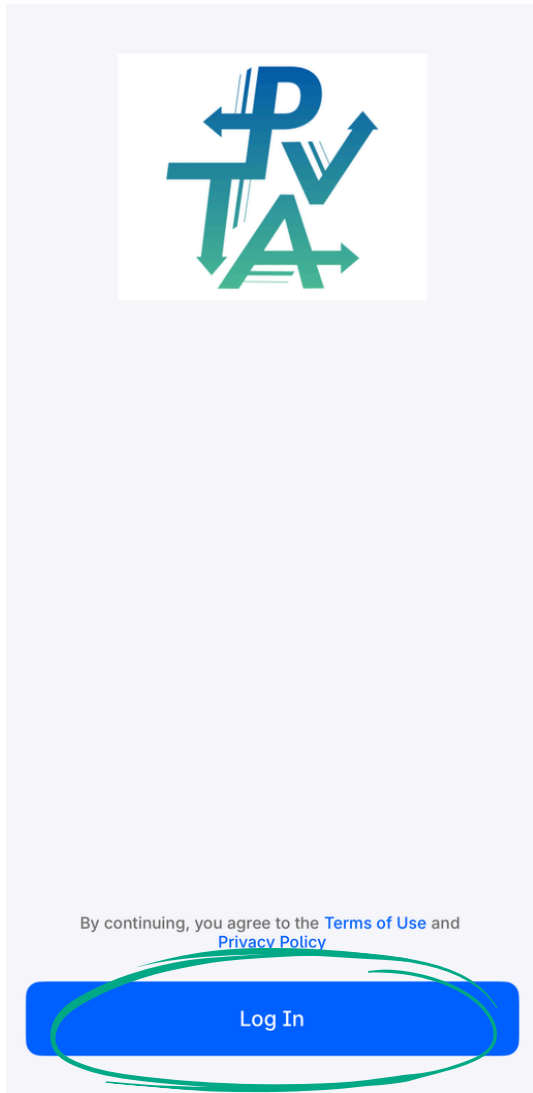
Search for the Ride PVTA App and tap on "Get". Once downloaded the app icon will appear on your phone's home screen



# PVTA App Guide

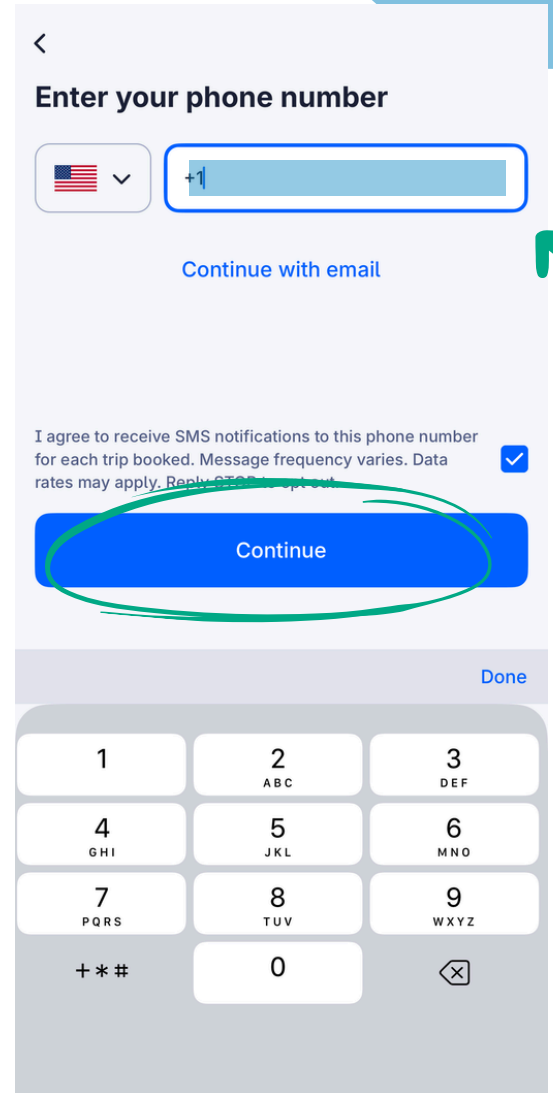
## How to Log in to the App

### STEP 1



This is what your screen will look like when you open the app. You will need to tap on “Log In”.

### STEP 2



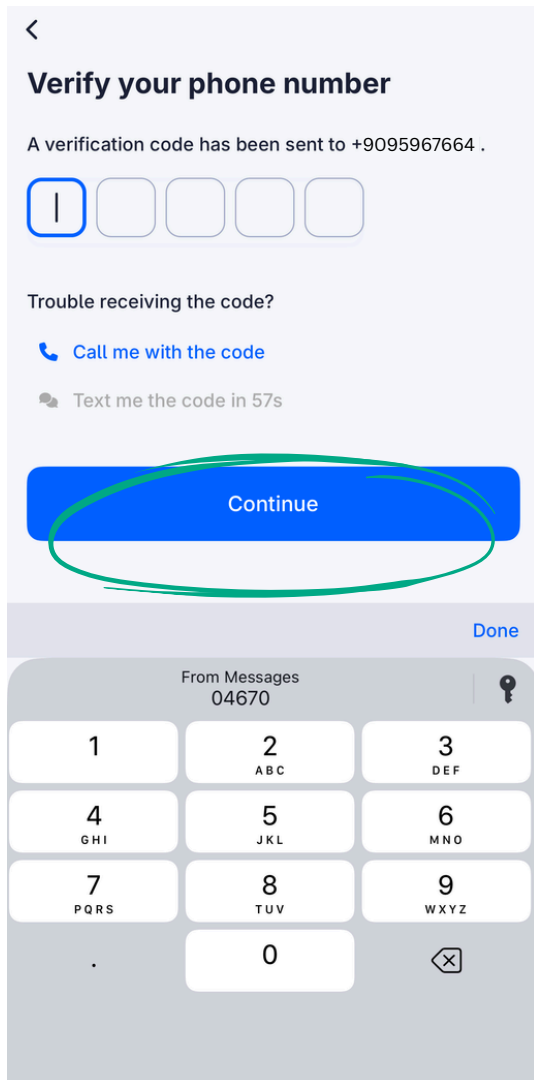
Here you will enter in your cell phone number. The section is highlighted blue. Then tap on “Continue”.

Once you tap on continue, you will receive a text message with a code to enter.

# PVTA App Guide

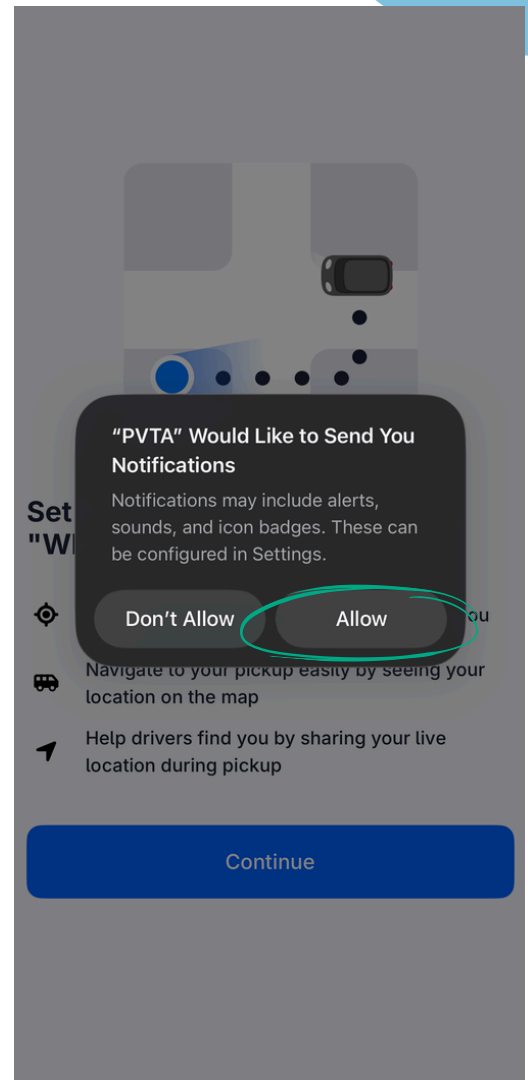
## How to Log in to the App

### STEP 3



Enter the code received via text message.

### STEP 4

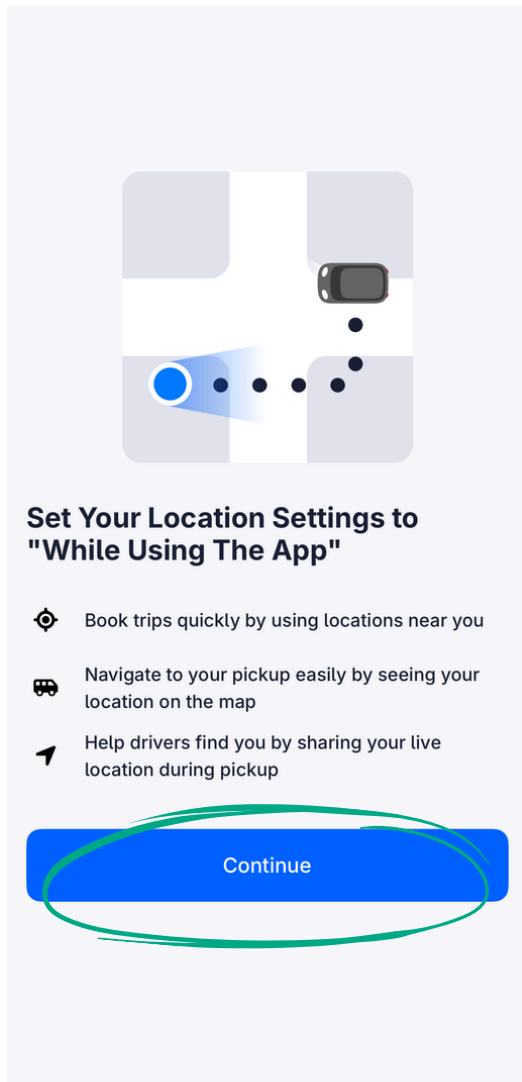


You will want to tap on "Allow". This will allow all notifications from the app to be sent to your device. For example announcements or ride estimations.

# PVTA App Guide

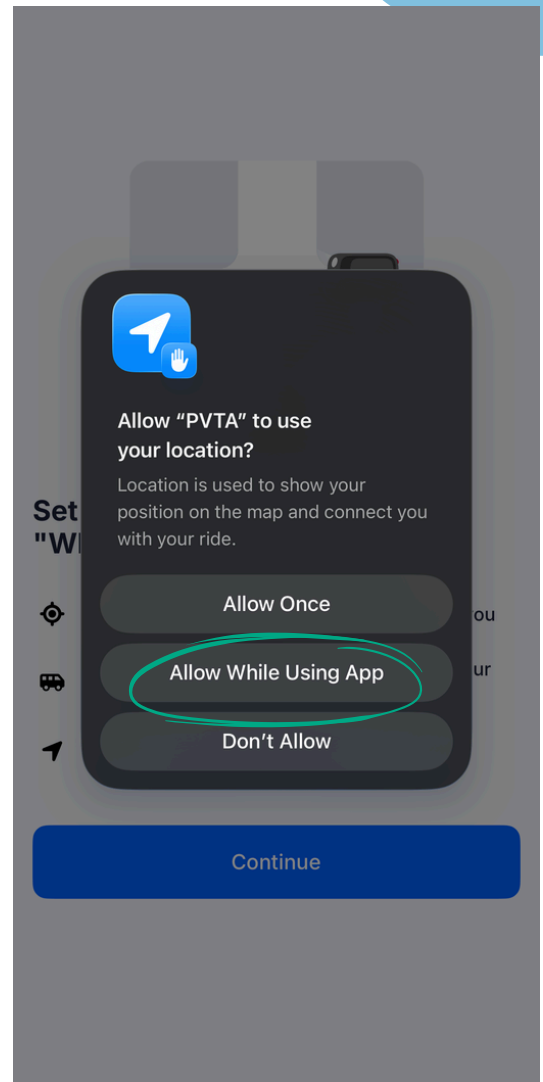
## How to Log in to the App

### STEP 5



Here you will want to tap on "Continue" to allow the app to use your location. This will be important when booking rides.

### STEP 6

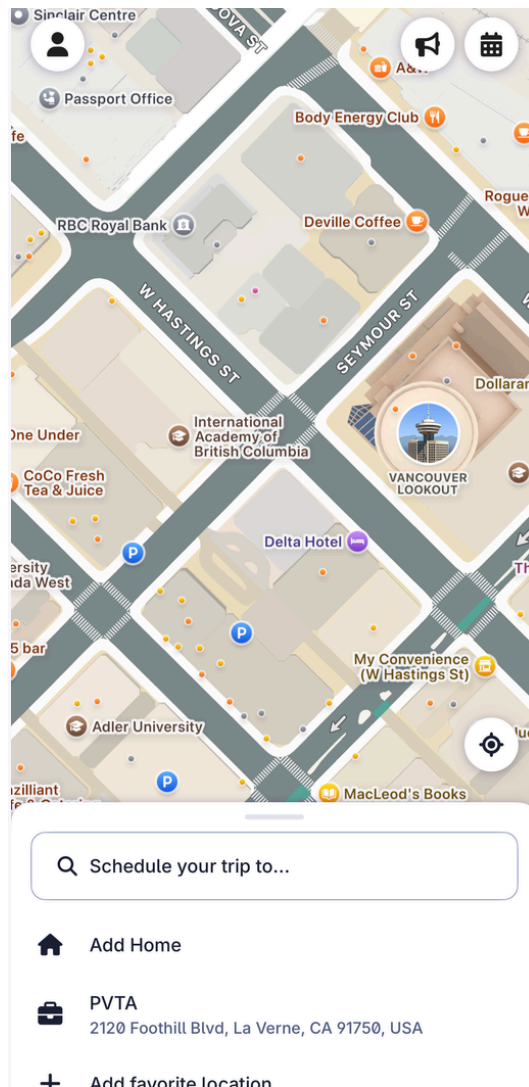


Here you want to tap "Allow While Using App". This is a secondary notice about the use of your location services for the purpose of the app only.

# PVTA App Guide

## How to Log in to the App

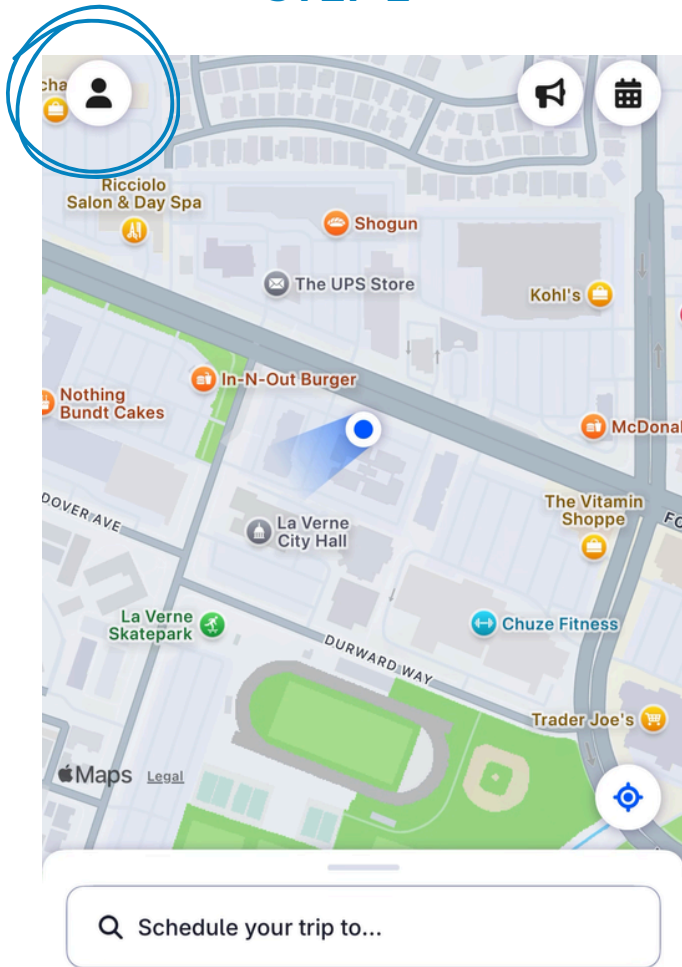
### STEP 7



Once you have reached this screen, you are now ready to add your payment method or begin booking a trip.

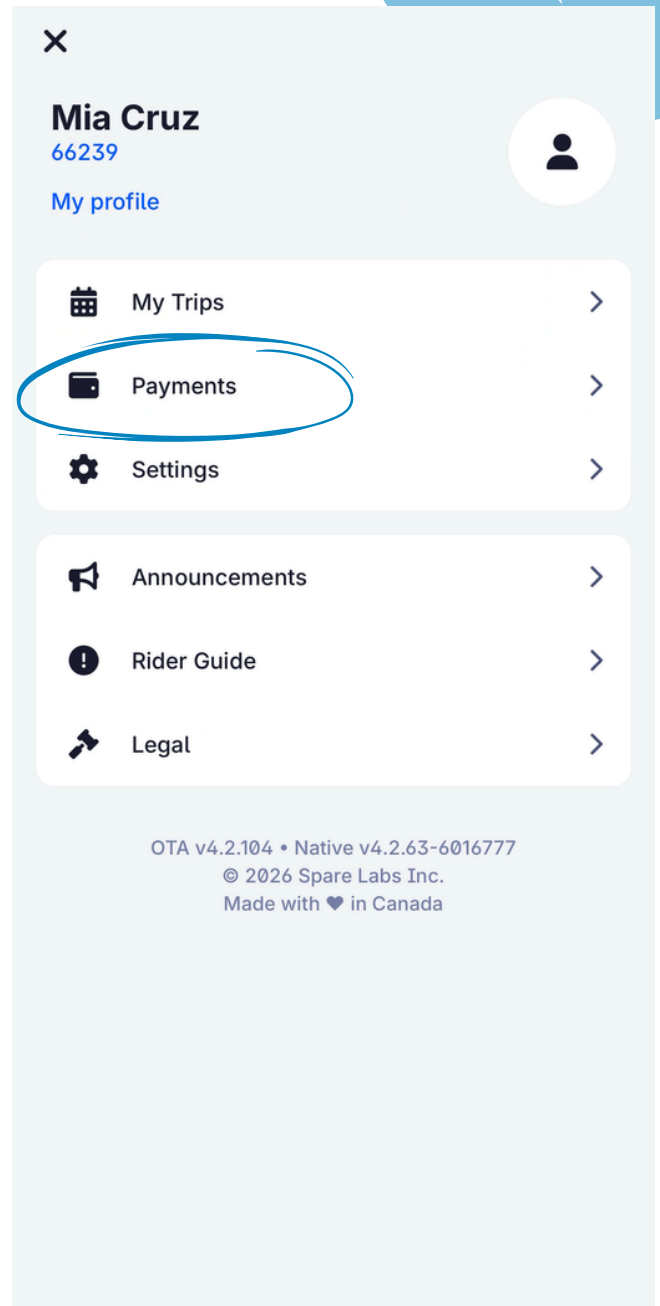
# Add Payment Method

## STEP 1



From your main page, tap on the icon of a person, which is circled above.

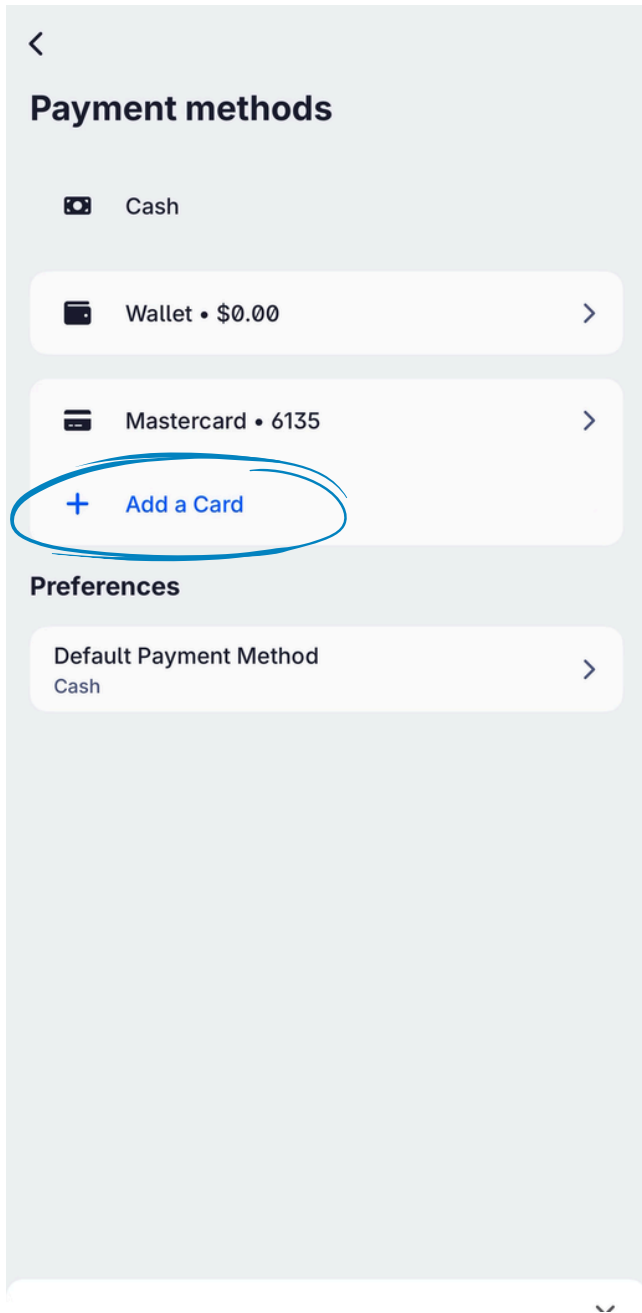
## STEP 2



It will open up to this screen. Tap on "Payments".

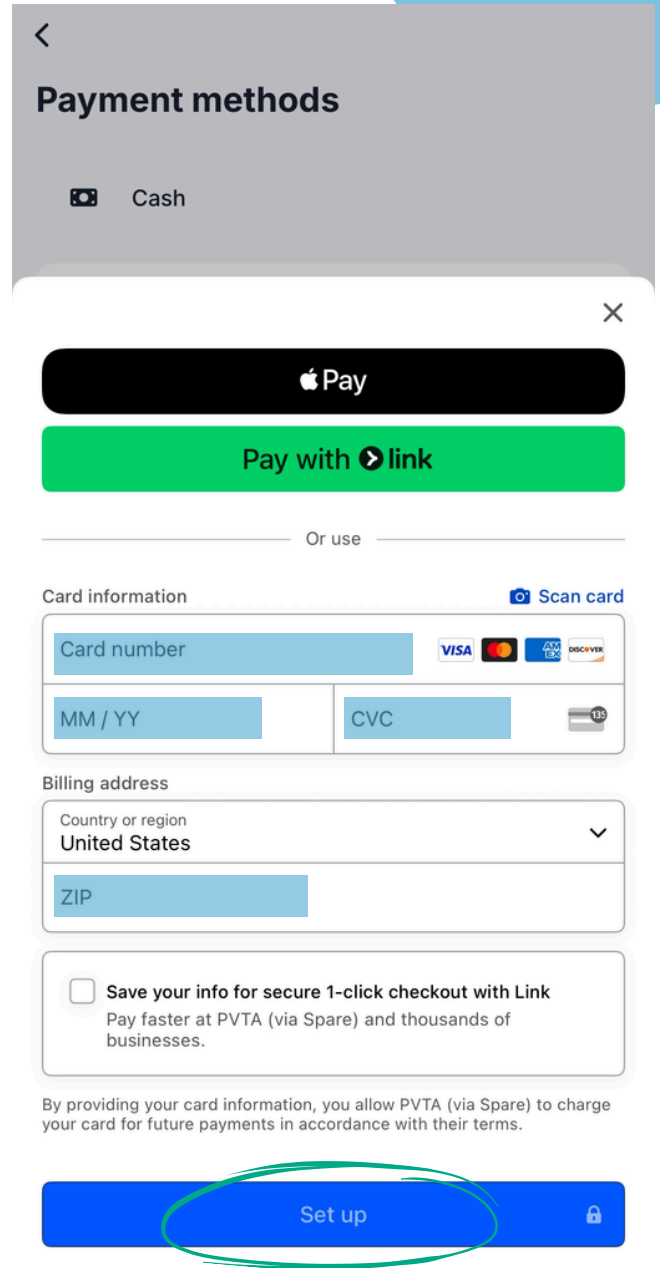
# Add Payment Method

## STEP 3



Tap on “+ Add a Card”.

## STEP 4



You may add your credit card or debit card by using the “Apple Pay” button on apple devices. You may add your credit or debit card manually by entering in all the above information highlighted in blue and tapping on the blue button at the bottom to save your information.

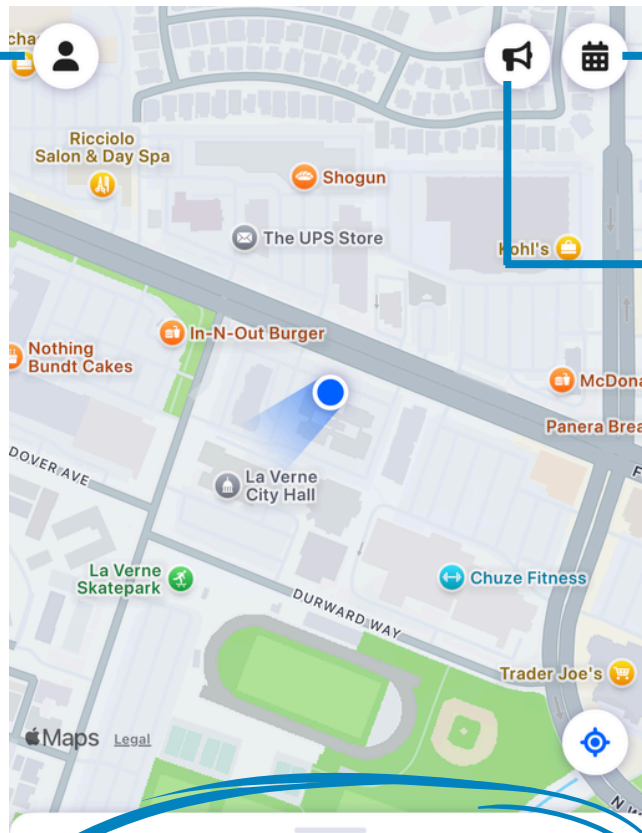
# How to Book a Ride on the PVTA App

## Main Page

This is what your main page will look like when you open the PVTA app

This button will take you to a page that allows you to see

- My trips (scheduled + past)
- Payment Options
- Settings
- Announcements



This button takes you directly to the "My Trips" page

This button takes you directly to the "Announcements" page

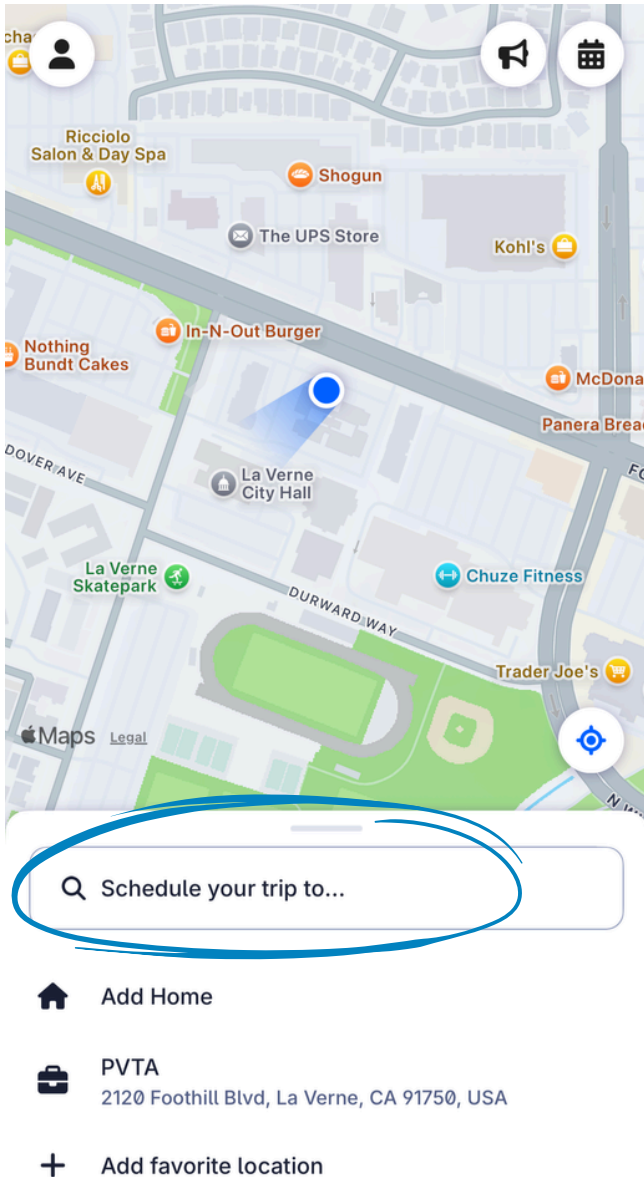
This is where you will tap to begin the process of booking your ride

You may add favorite locations here to make your future trip booking faster and efficient

# How to Book a Ride on the PVRTA App

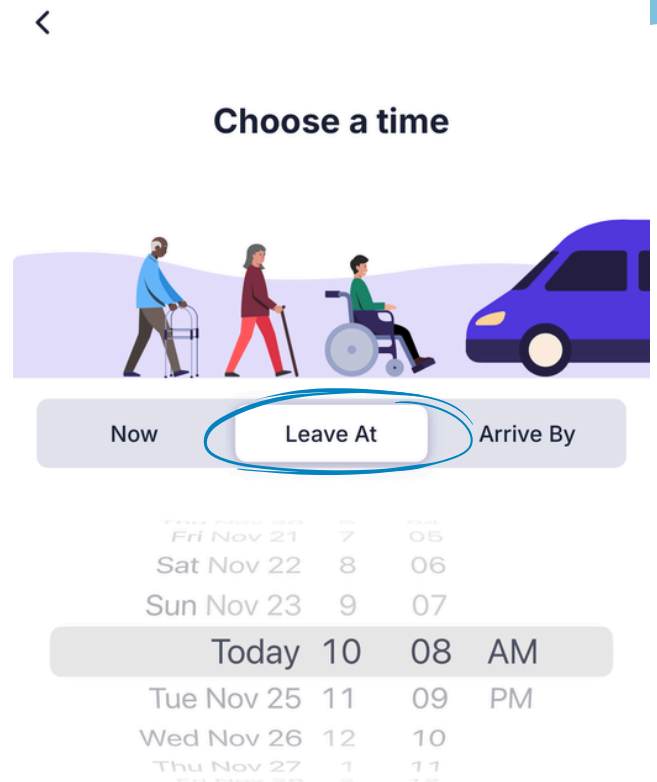
## Begin Scheduling a Trip

### STEP 1

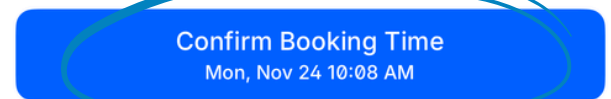


Tap on "Schedule your trip to..."

### STEP 2



This does not complete your trip



Make sure you tap on **"Leave At"**. This will be the only option you should use to schedule your trips. Your time can be at the current or future time.

Tap on **"Confirm Booking Time"** once you have double checked that the date and time match your desired needs.

# How to Book a Ride on the PVRTA App

## Scheduling a Trip

### STEP 3

Set origin and destination

Where from?

Where to?

Set on map

Current location  
2120 Foothill Blvd # 105, La Verne, CA 91750, USA

PVRTA  
2120 Foothill Blvd, La Verne, CA 91750, USA

APU/Citrus College

Cal Poly - Book Store  
Book Store on Eucalyptus Lane

Cal Poly - Food Court  
Food Court on Camphor Lane

Tap on “**Where from?**” and begin typing in the address you would like to get picked up from. If you have set “favorite locations” you may choose from your list.

### STEP 4

Set origin and destination

PVRTA

Where to?

Set on map

Current location  
2120 Foothill Blvd # 105, La Verne, CA 91750, USA

PVRTA  
2120 Foothill Blvd, La Verne, CA 91750, USA

APU/Citrus College

Cal Poly - Book Store  
Book Store on Eucalyptus Lane

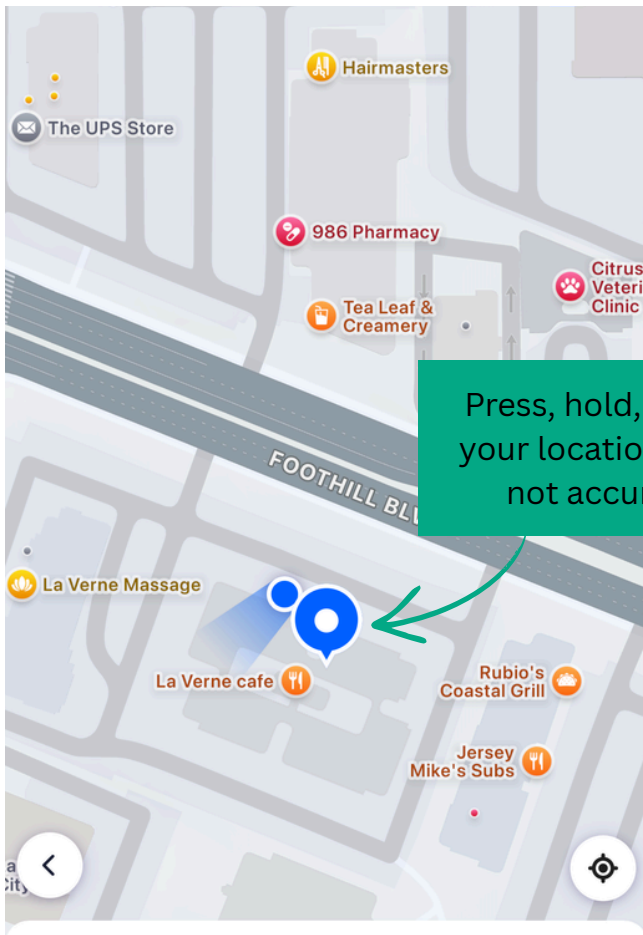
Cal Poly - Food Court  
Food Court on Camphor Lane

Tap on “**Where to?**” and begin typing in the address you would like to be dropped off at. If you have set “favorite locations” you may choose from your list.

# How to Book a Ride on the PVRTA App

## Scheduling a Trip

### STEP 5



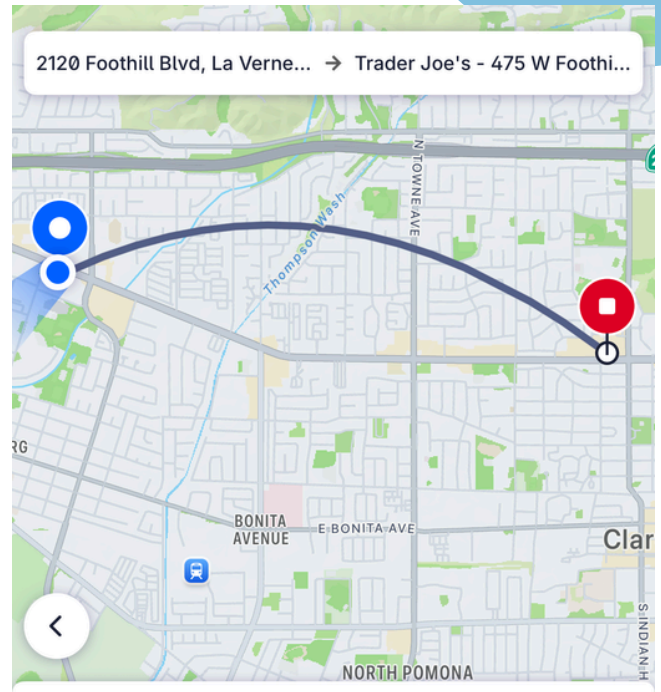
Drag map to adjust the pin

2120 Foothill Blvd, La Verne, CA 91750,...

+ Add Pickup Note

**Set as pickup**

### STEP 6



#### Choose a ride option

7-52 min trip \$4.50  
10:15-11:27 AM  
Ready Now

1 Rider Accessibility  
Leave today at 10:15 AM Mastercard • 6135

**Select Ready Now**

You will need to confirm your pickup location. The larger blue circle with a white dot in the middle is the “pin” or the location the driver uses to locate you. It is important to make sure that your pin is in the right location.

Tap on **“Set as pickup”** once completed.

This is where you will be choosing your service and payment method. At times, you may have multiple service options available, based on your eligibility.

# How to Book a Ride on the PVRTA App

## Costs Per Eligibility



### Get About Schedule 1-7 Days in Advance

Travel within Get About  
service areas

ONE WAY TRIP  
**\$2.75**



### Ready Now Same Day Service Only

Travel within Ready Now  
service areas

ONE WAY TRIP  
**\$4.50**



### Seniors (65+) & Disabled Travel within Claremont

ONE WAY TRIP  
**\$1.50**

### Seniors (65+) & Disabled Travel outside of Claremont

ONE WAY TRIP  
**\$2.50**

### General Public Riders Travel within Claremont

ONE WAY TRIP  
**\$2.50**

### General Public Riders Travel outside of Claremont

ONE WAY TRIP  
**\$4.00**



### Seniors (65+) & Disabled Travel within San Dimas S&D areas

ONE WAY TRIP  
**\$2.50**

### General Public Riders Travel within San Dimas

ONE WAY TRIP  
**\$4.00**

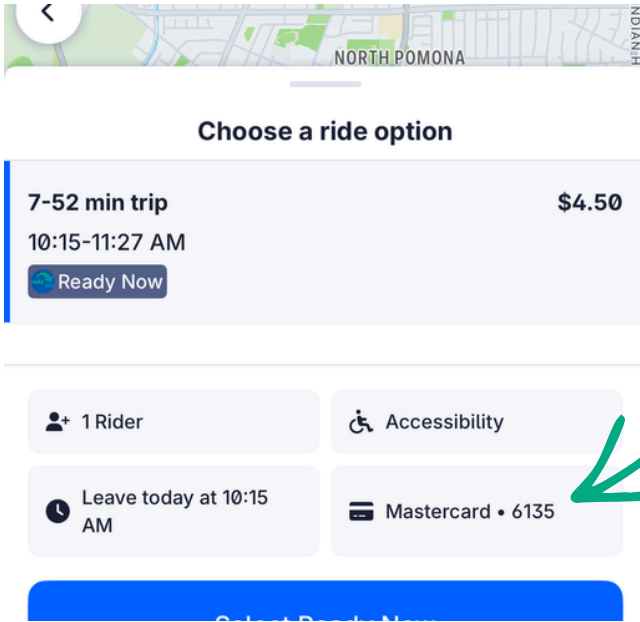
### General Public Riders Travel outside of San Dimas

ONE WAY TRIP  
**\$6.00**

# How to Book a Ride on the PVRTA App

## Scheduling a Trip

### STEP 7



Tap the payment section (it may show a saved card or “Cash”). This will open a list of all your available payment options.

Tap the circle on the right of the payment method you want to use. When the circle turns blue, your selection is saved.

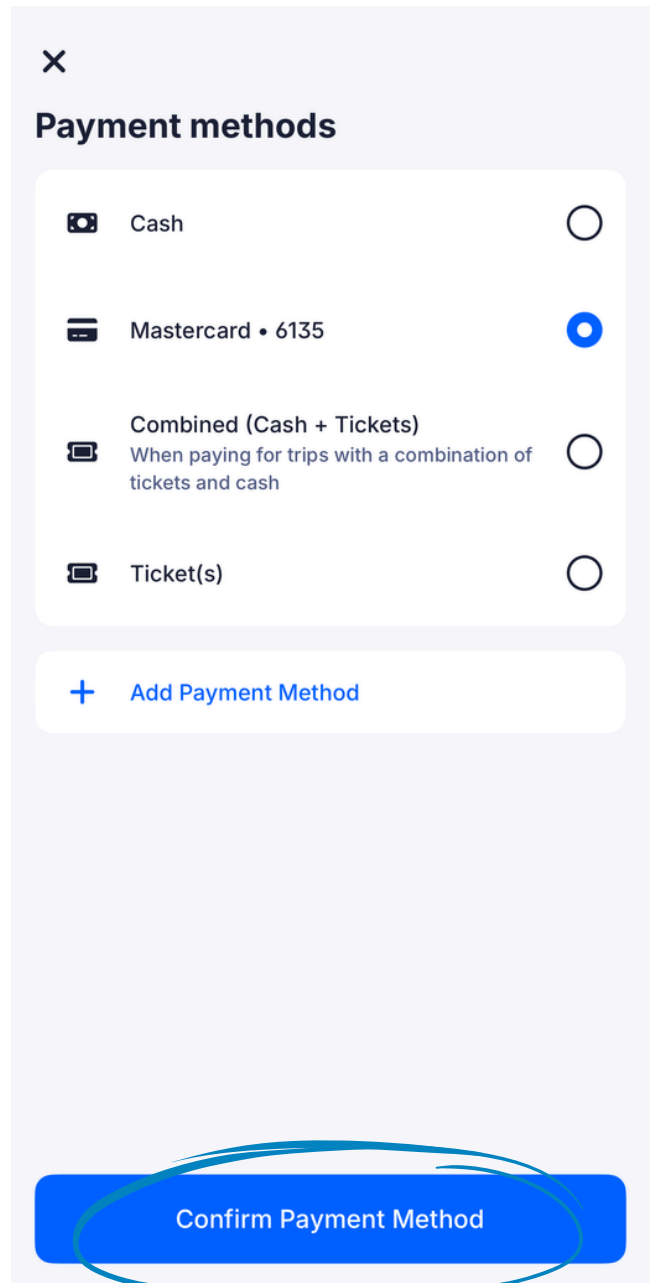
Then tap “Confirm Payment Method” at the bottom.

#### **CASH:**

This option will only be available with PVRTA vehicles and drivers, cannot be used for Uber rides.

#### **DEBIT/CREDIT CARD:**

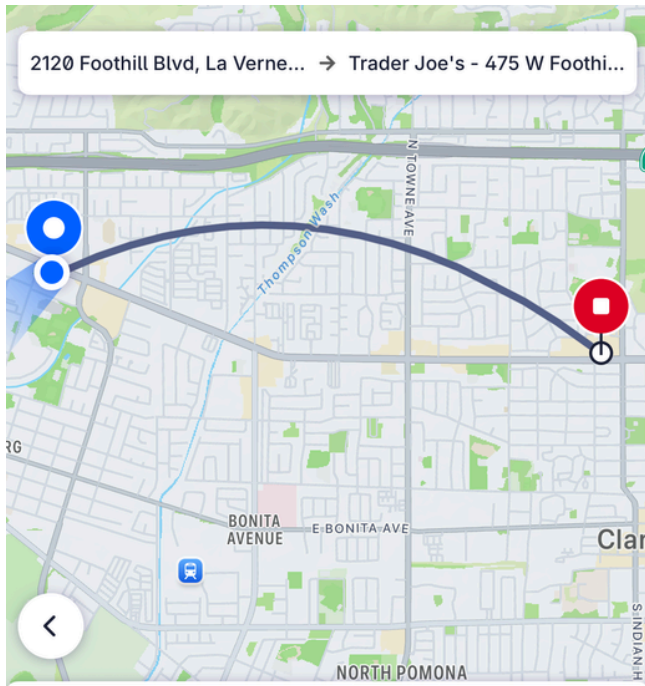
You may use this option for all programs.



# How to Book a Ride on the PVRTA App

## Scheduling a Trip

### STEP 8



#### Choose a ride option

7-52 min trip \$4.50  
10:15-11:27 AM  
Ready Now

1 Rider

Accessibility

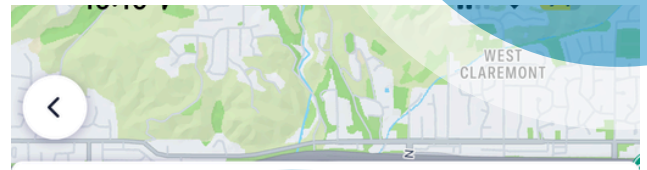
Leave today at 10:15 AM

Mastercard • 6135

Select Ready Now

Once you have chosen your desired payment method, you are ready to tap on the blue bar to select your service. Be sure it is the correct program choice before tapping. In this case it is a Ready Now service.

### STEP 9



#### Additional Ride Details

Trip Purpose \*

Quantity of Getabout Tickets (White w/ Pink)

Quantity of Ticket - CL DAR S/D Tickets (Yellow)

Quantity of CL DAR GP Tickets (White w/ Green)

Quantity of Nutrition Tickets (Pink)

Quantity of Cash (when paying partially with tickets)

Total Cash Received

This screen will pop up after selecting your service. You will only need to complete the "Trip Purpose" field. Tap on the down arrow to make a selection.

# How to Book a Ride on the PVRTA App

## Scheduling a Trip

### STEP 10

WEST CLAREMONT

**Additional Ride Details**

Trip Purpose \*

Quantity of Getabout Tickets (White w/ Pink)

Quantity of Ticket - CL DAR S/D Tickets (Yellow)

**Trip Purpose** ×

- Personal
- Medical
- Employment
- Education
- Nutrition

**Confirm**

This is the “Trip Purpose” screen. Please tap on the option that most resembles your purpose.

### STEP 11

WEST CLAREMONT

**Confirm Trip Details**

7-52 min trip ⓘ \$4.50

Pickup in 4-24 min

Arrive at 10:22-11:27 AM

Ready Now

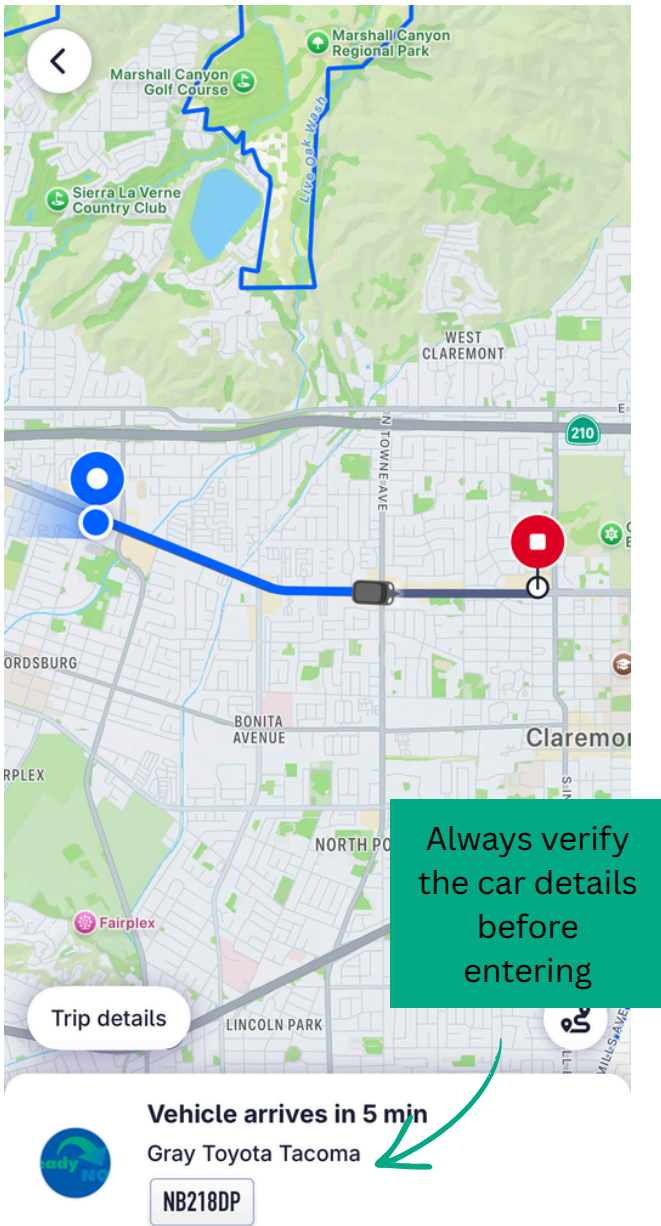
**Schedule Ride**  
for Mon, November 24, 2025

Tap on “Schedule Ride” to complete the process.

# How to Book a Ride on the PVRTA App

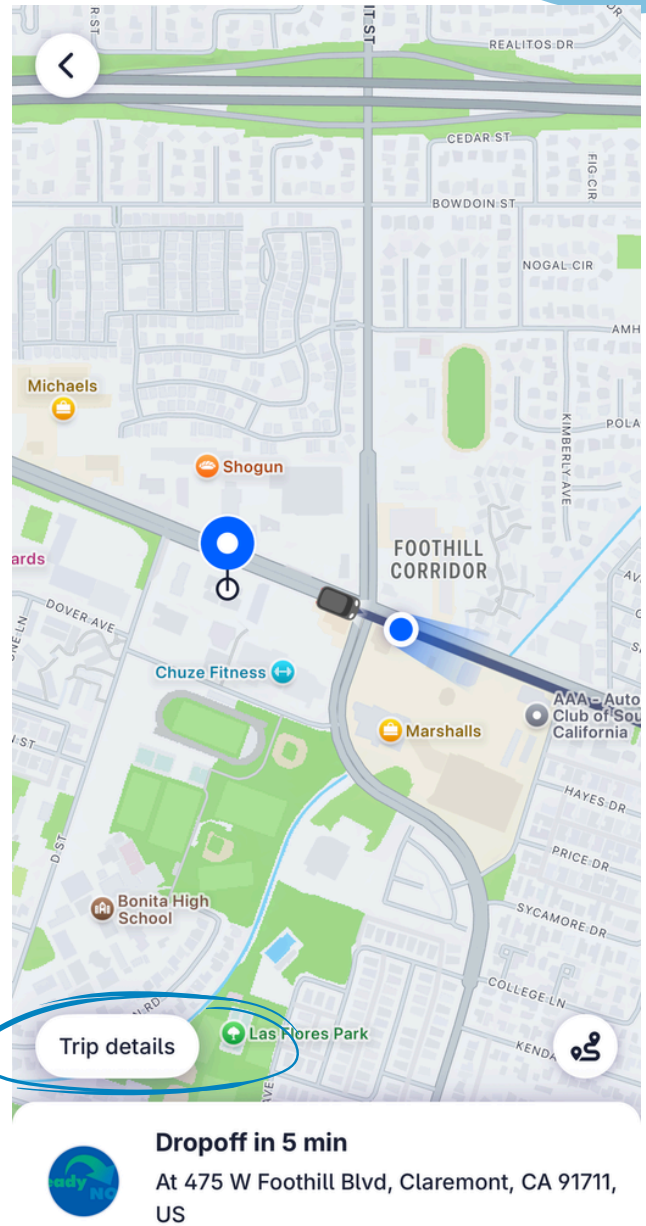
## Trip Booked

### STEP 12



After you book your trip and a vehicle is assigned, this screen will appear. You'll see a car icon on the map showing where your vehicle is in real time.

### STEP 13



After you get into the vehicle, your screen will switch to this screen with a dropoff estimation.

If you tap on "Trip Details" you'll be able to see:

- Your current location
- Your estimated drop-off time
- Your destination address

# How to Book a Ride on the PVRTA App

## Scheduling a Trip

### INFORMATION

#### Trip Details

12-52 min trip  
10:19 - 10:27 AM

Ready Now

Ready Now - 5310 - (Pickup & Dropoff in Four Cit... [More](#))

**2120 Foothill Blvd** 10:19 AM  
La Verne, CA 91750, USA

Provided by **Uber**  
**Ride with PAULO**  
Gray Toyota Tacoma • NB218DP

\$4.50 • Mastercard • 6135

[View in Uber App](#)

Ride for 7 min-1 hour 8 min

**475 W Foothill Blvd** 10:27 AM  
Claremont, CA 91711, US

1 Adult

This is the screen you will see when you tap on “Trip Details”.

This example ride was assigned to Uber.

Here you can view:

- The vehicle make and model
- The license plate number of your driver
- The driver name and possibly photo
- An estimated time of arrival